	Provider Number	Hospital Name	Address 1
050002		ST ROSE HOSPITAL	27200 CALAROGA AVE
050043		ALTA BATES SUMMIT MEDICAL CENTER	350 HAWTHORNE AVENUE
050075		KAISER FOUNDATION HOSPITAL OAKLAND/RICHMOND	280 W MAC ARTHUR BLVD
050195		WASHINGTON HOSPITAL	2000 MOWRY AVE
050211		ALAMEDA HOSPITAL	2070 CLINTON AVE
050283		VALLEYCARE MEDICAL CENTER	5555 WEST LAS POSITAS BOULEVARD
050305		ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES CAMP	2450 ASHBY AVE
050320		ALAMEDA COUNTY MEDICAL CENTER	1411 E 31ST ST
050488		EDEN MEDICAL CENTER	20103 LAKE CHABOT ROAD
050512		KAISER FOUNDATION HOSPITAL FREMONT/HAYWARD	27400 HESPERIAN BLVD
050014		SUTTER AMADOR HOSPITAL	200 MISSION BLVD
050030		OROVILLE HOSPITAL	2767 OLIVE HIGHWAY
050039		ENLOE MEDICAL CENTER	1531 ESPLANADE
050225		FEATHER RIVER HOSPITAL	5974 PENTZ ROAD
051311		BIGGS GRIDLEY MEMORIAL	240 SPRUCE STREET

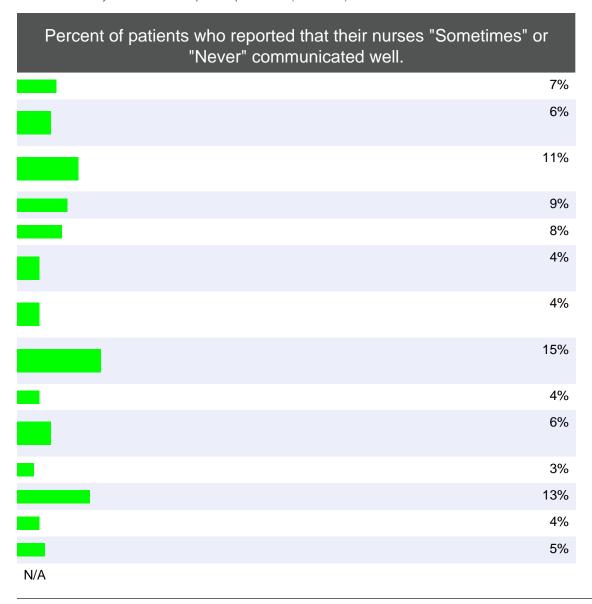
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Address 2	Address 3	City	State
		HAYWARD	CA
		OAKLAND	CA
		OAKLAND	CA
		FREMONT	CA
		ALAMEDA	CA
		PLEASANTON	CA
		BERKELEY	CA
		OAKLAND	CA
		CASTRO VALLEY	CA
		HAYWARD	CA
		JACKSON	CA
		OROVILLE	CA
		CHICO	CA
		PARADISE	CA
		GRIDLEY	CA

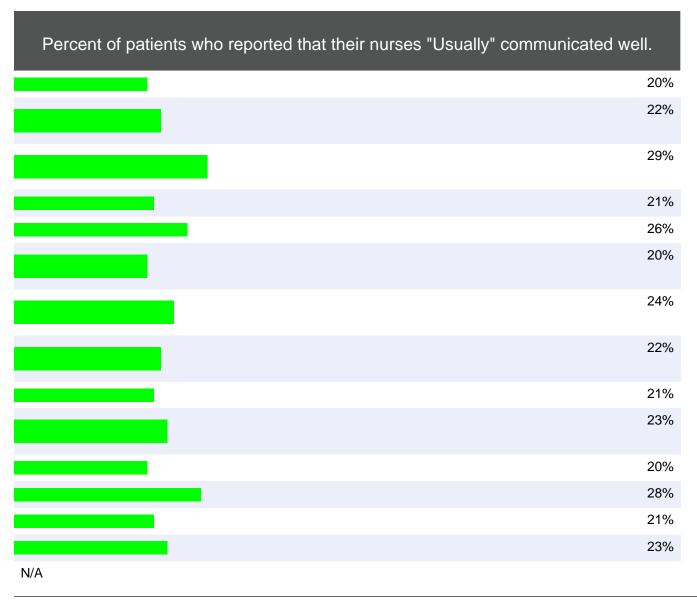
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ZIP Code	County Name	Phone Number
94545	ALAMEDA	5107826200
94609	ALAMEDA	5106554000
94611	ALAMEDA	5107521000
94538	ALAMEDA	5107971111
94501	ALAMEDA	5105223700
94588	ALAMEDA	9254477000
94705	ALAMEDA	5102044444
94602	ALAMEDA	4154374800
94546	ALAMEDA	5105371234
94545	ALAMEDA	5107844000
95642	AMADOR	2092237500
95966	BUTTE	5305338500
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95948	BUTTE	5308465671

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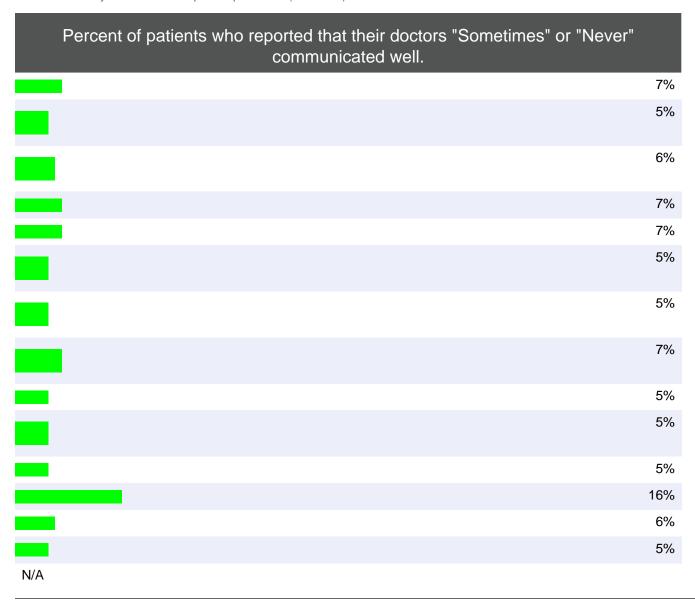
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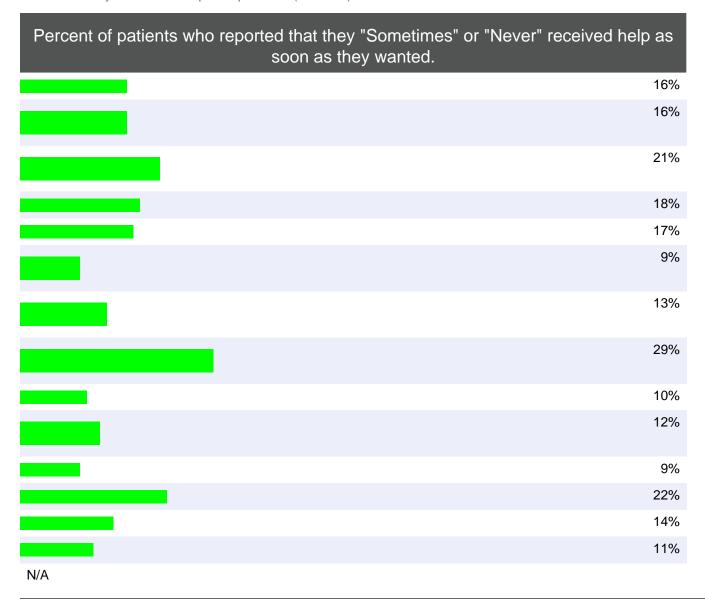
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Percent of patients who reported that their doctors "Usually" communicated well. 17% 18% 18% 17% 20% 14% 20% 16% 15% 17% 16% 25% 18% 20%

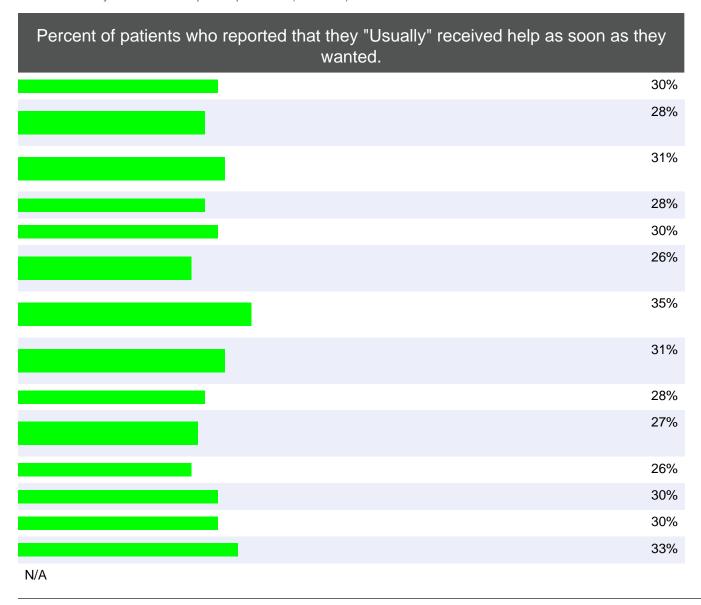
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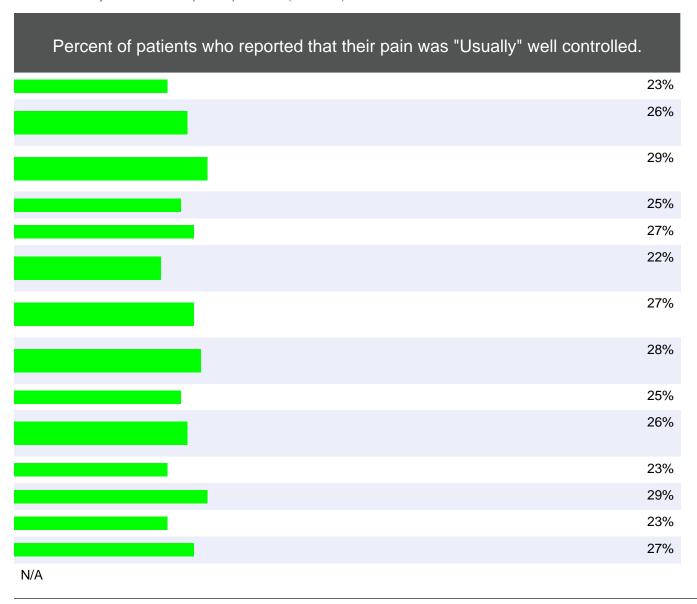
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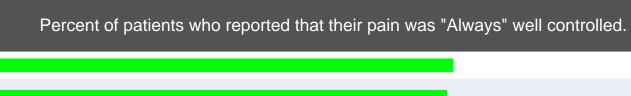
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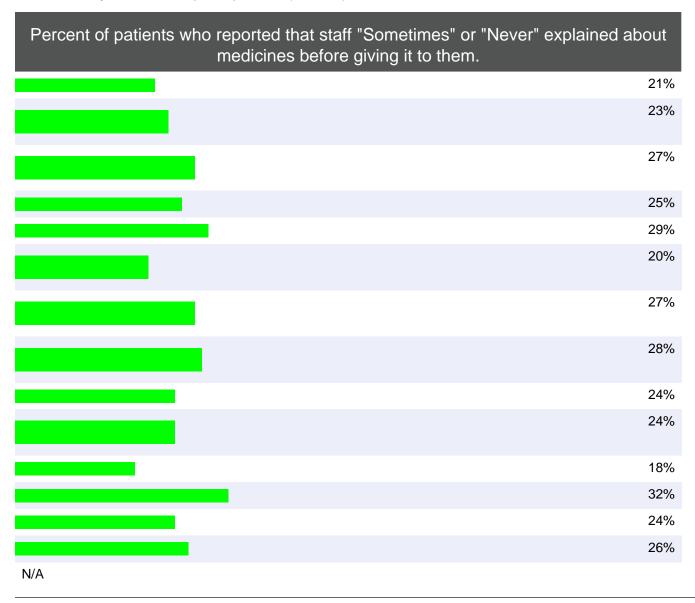


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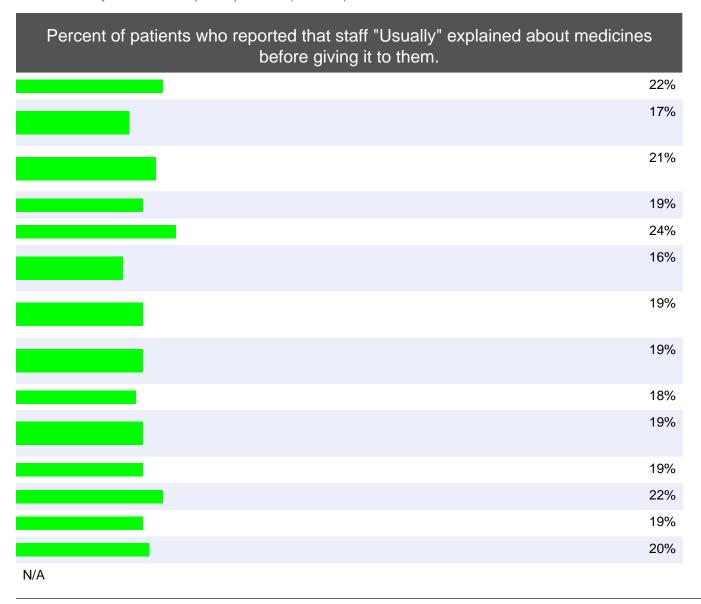




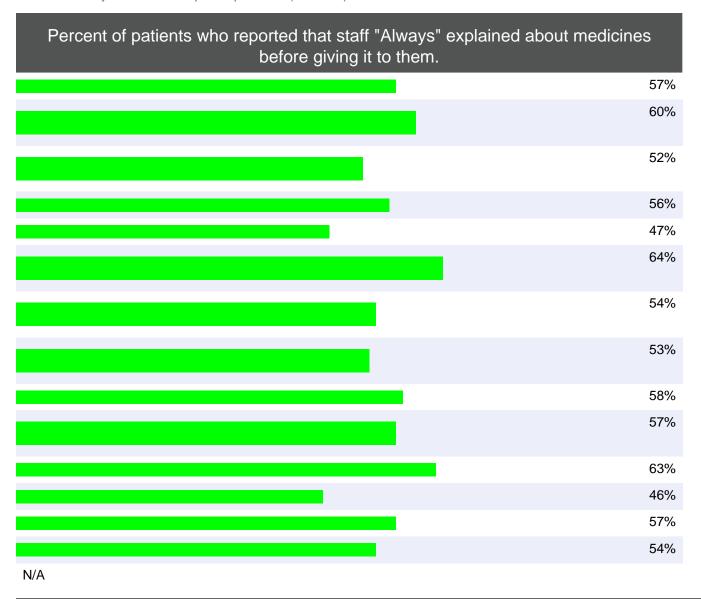
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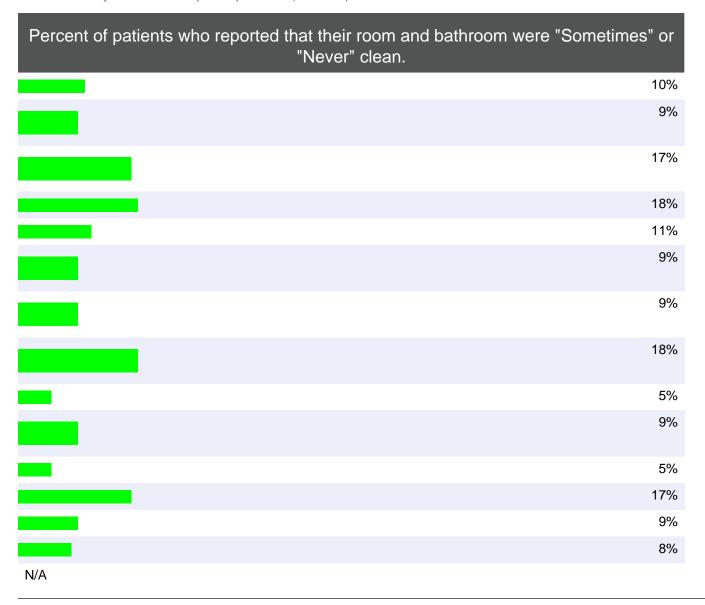
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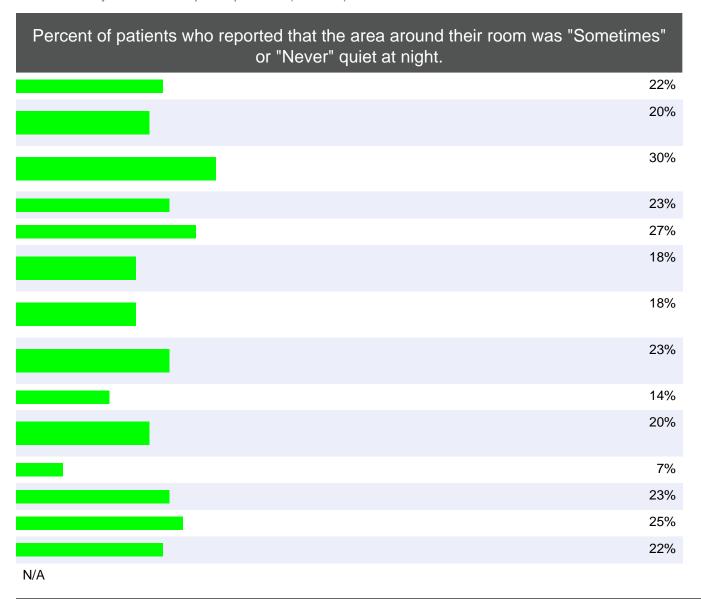
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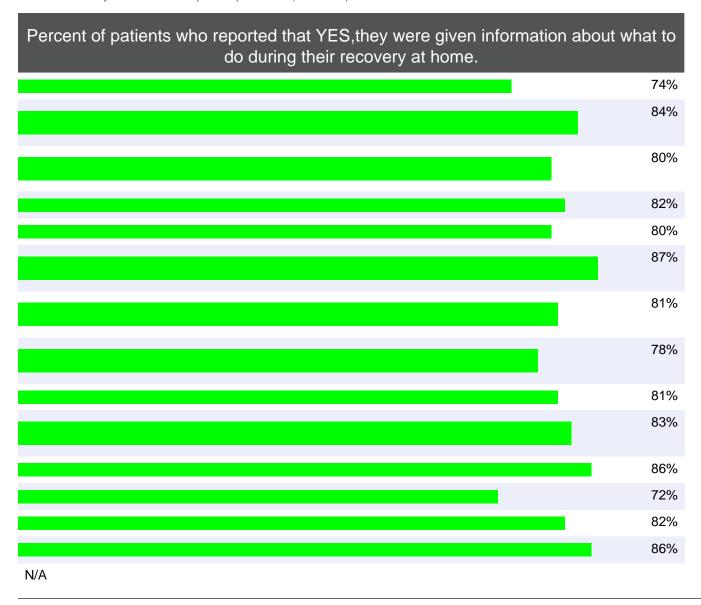
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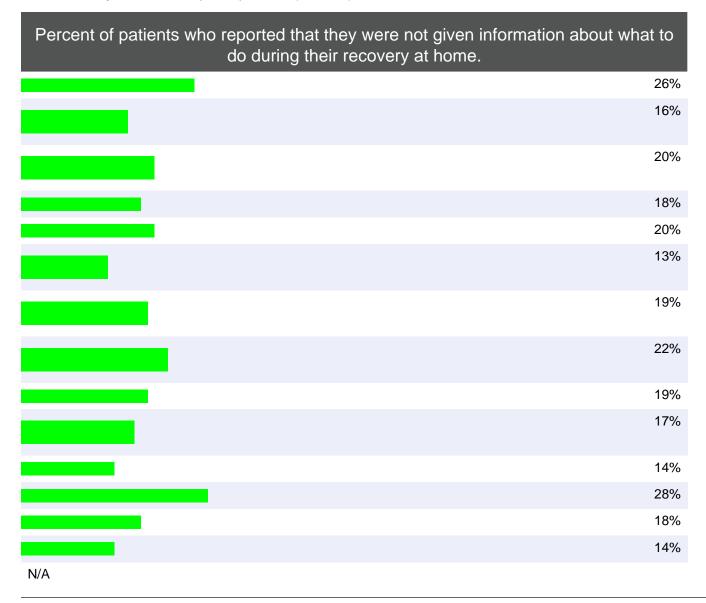
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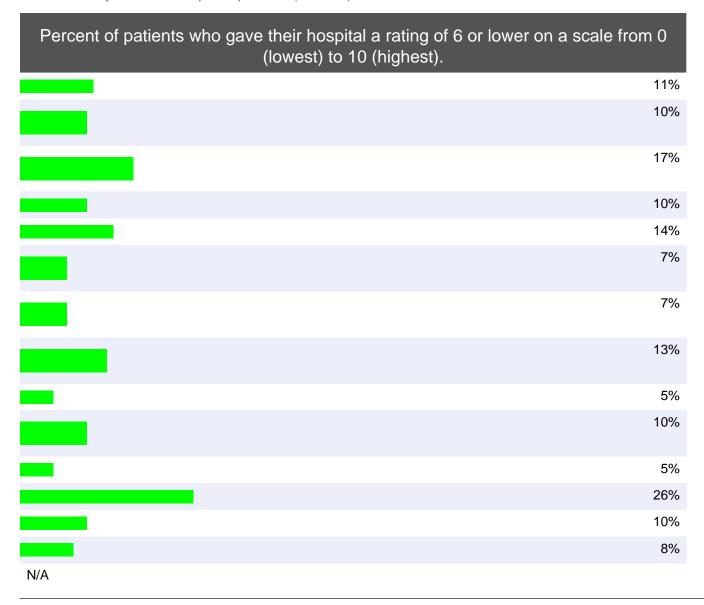
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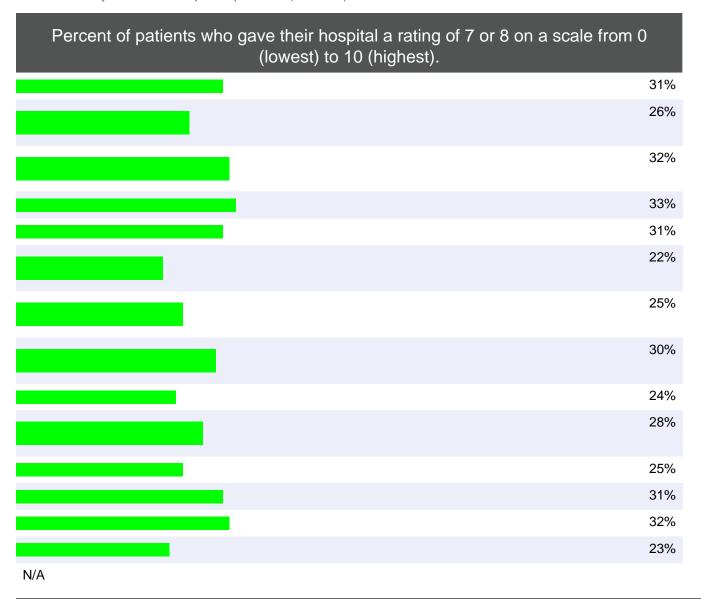
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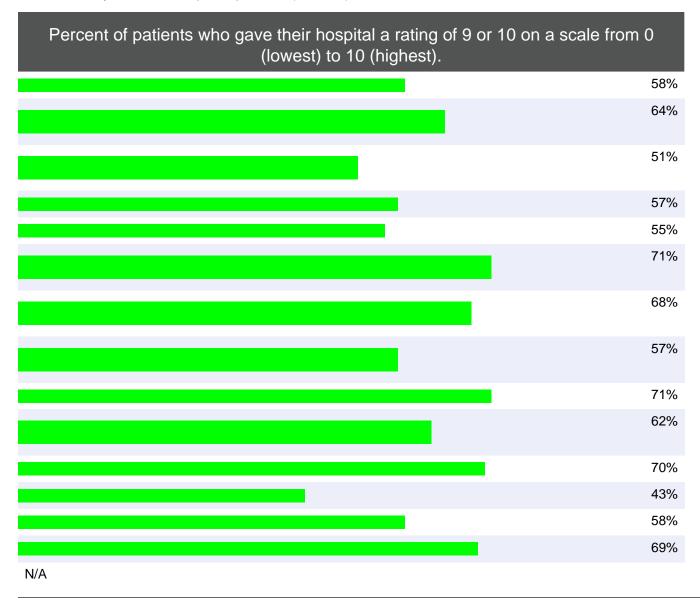
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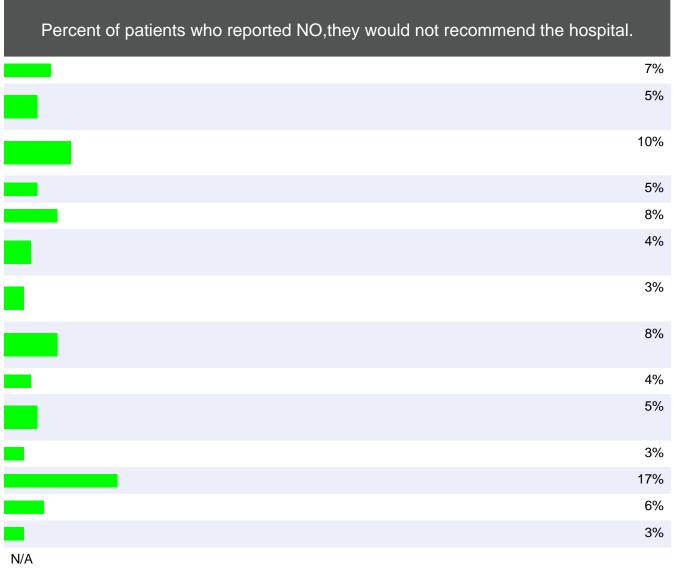
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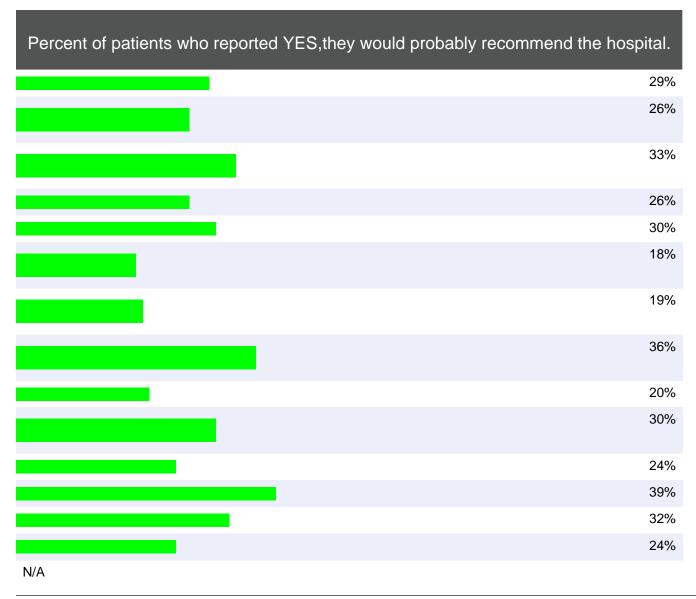
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	Number of Completed Surveys
300 or more	
N/A	

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	Survey Response Rate Percent		Hospital Footnote
		25%	
		27%	
		31%	
		32%	
		24%	
		35%	
		28%	
		23%	
		32%	
		32%	
		32%	
		31%	
		39%	
		36%	
N/A			Survey results are not available for this reporting

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	HOSPITAL	
051332	MARK TWAIN ST JOSEPH'S HOSPITAL	768 MOUNTAIN RANCH RD
050434	COLUSA REGIONAL MEDICAL CENTER	199 EAST WEBSTER ST
050072	KAISER FOUNDATION HOSPITAL - WALNUT CREEK	1425 S MAIN ST
050079	DOCTORS MEDICAL CENTER-SAN PABLO	2000 VALE RD
050180	JOHN MUIR MEDICAL CENTER - WALNUT CREEK CAMPUS	1601 YGNACIO VALLEY RD
050276	CONTRA COSTA REGIONAL MEDICAL CENTER	2500 ALHAMBRA AVE
050496	JOHN MUIR MEDICAL CENTER - CONCORD CAMPUS	2540 EAST ST
050523	SUTTER DELTA MEDICAL CENTER	3901 LONE TREE WAY
050689	SAN RAMON REGIONAL MEDICAL CTR	6001 NORRIS CANYON ROAD
050760	KAISER FOUNDATION HOSPITAL - ANTIOCH	4501 SAND CREEK ROAD
050417	SUTTER COAST HOSPITAL	800 E WASHINGTON BLVD
050254	MARSHALL MEDICAL CENTER (1-RH)	1100 MARSHALL WAY
050352	BARTON MEMORIAL HOSPITAL	2170 SOUTH AVENUE

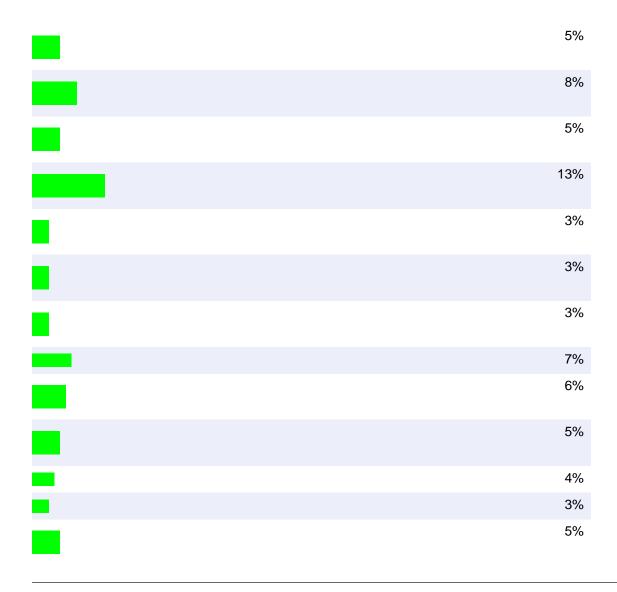
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SAN ANDREAS	CA
COLUSA	CA
WALNUT CREEK	CA
SAN PABLO	CA
WALNUT CREEK	CA
MARTINEZ	CA
CONCORD	CA
ANTIOCH	CA
SAN RAMON	CA
ANTIOCH	CA
CRESCENT CITY	CA
PLACERVILLE	CA
SOUTH LAKE TAHOE	CA

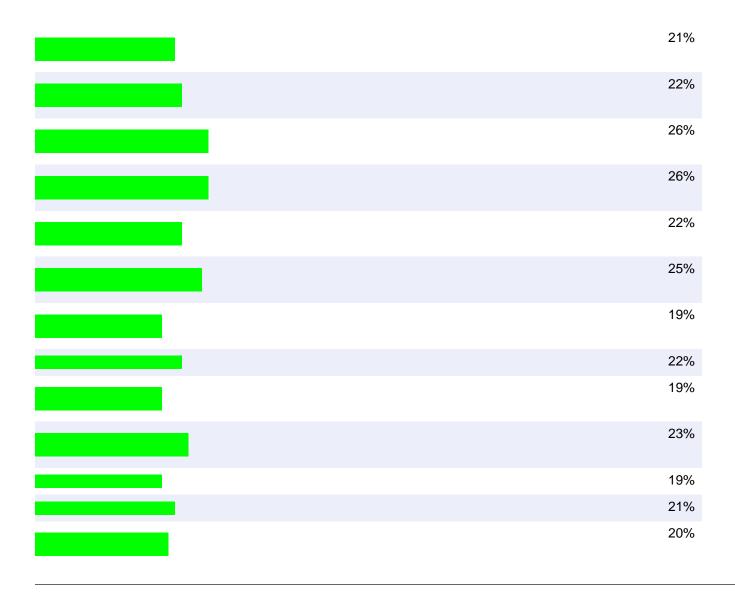
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95249	CALAVERAS	2097542515
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94553	CONTRA COSTA	9253705000
94520	CONTRA COSTA	9256742002
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94583	CONTRA COSTA	9252759200
94531	CONTRA COSTA	9258136500
95531	DEL NORTE	7074648860
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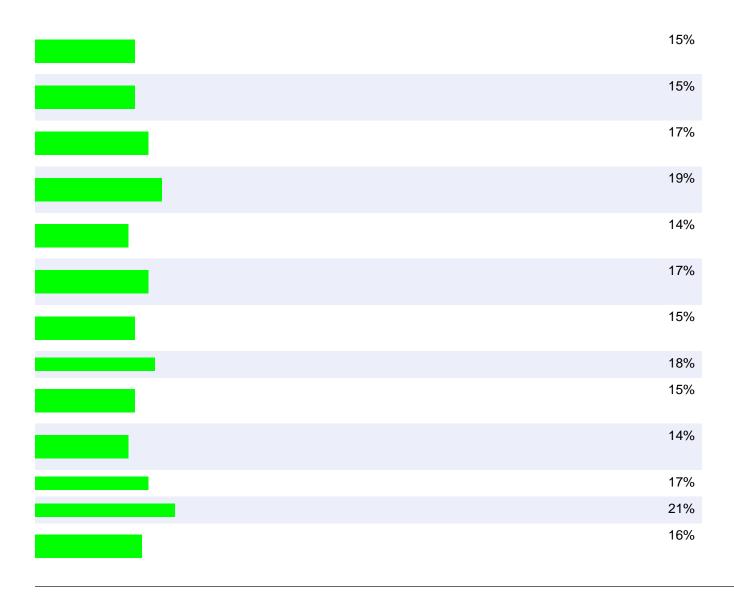
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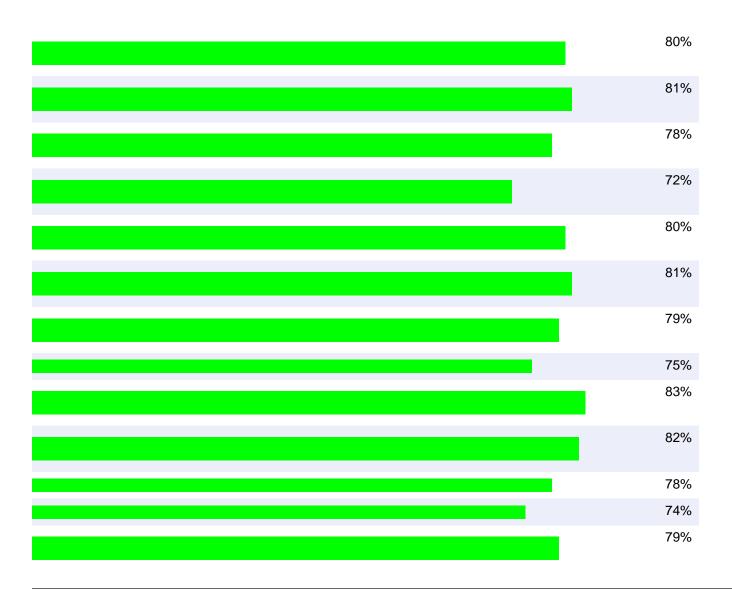
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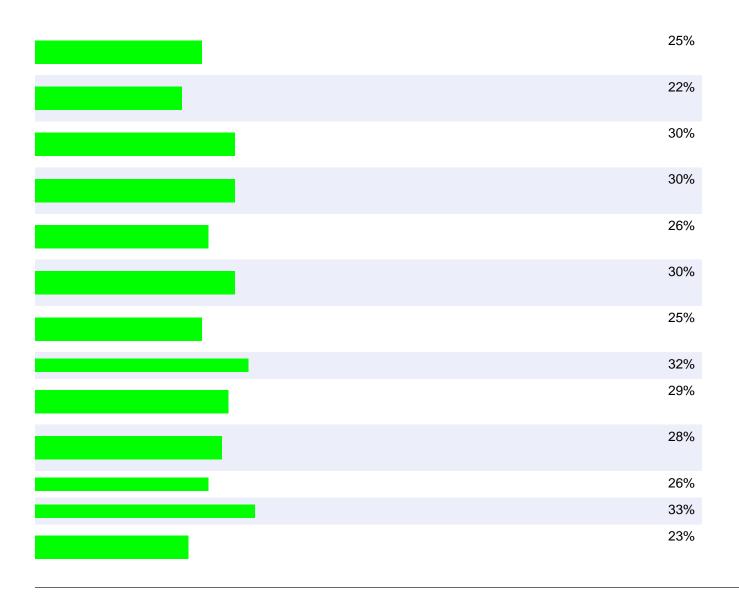
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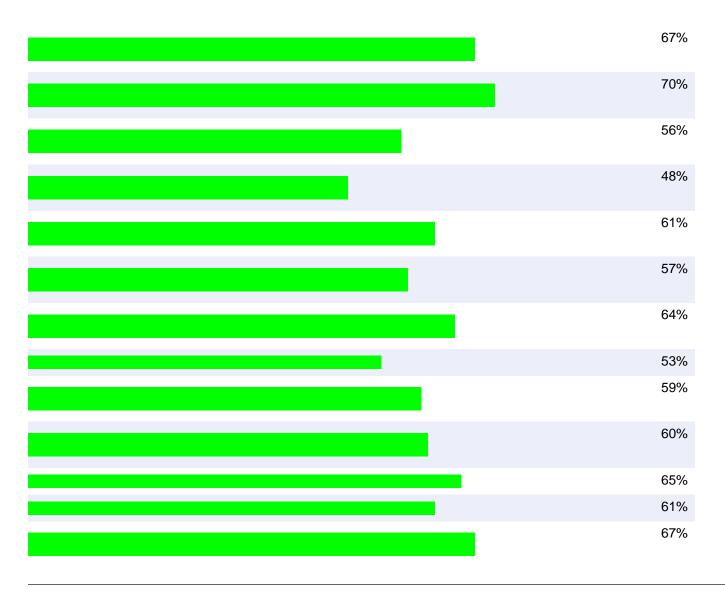
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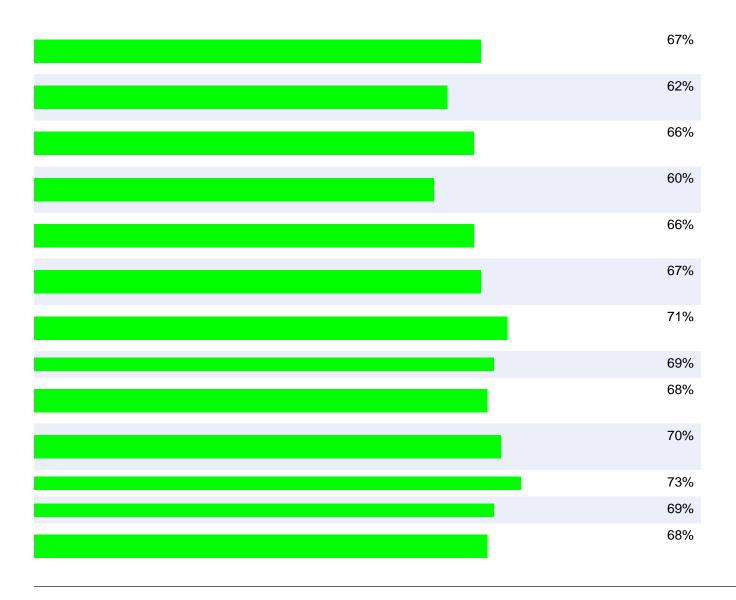
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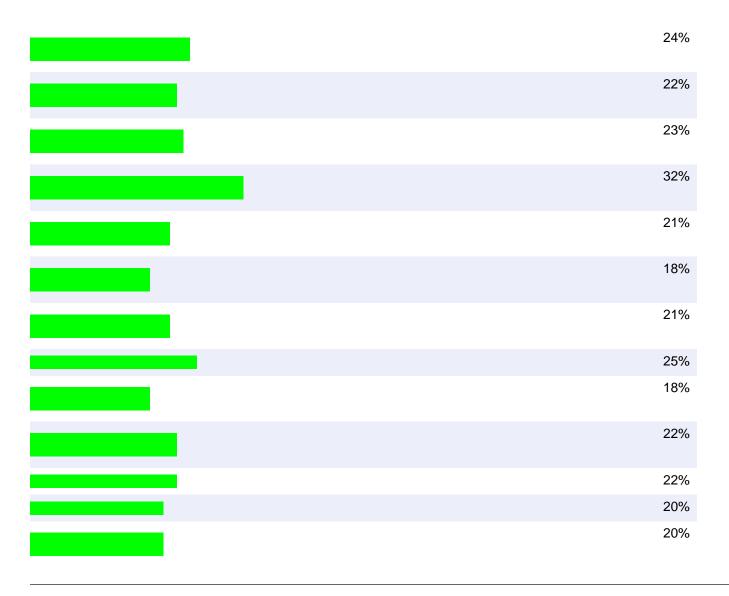
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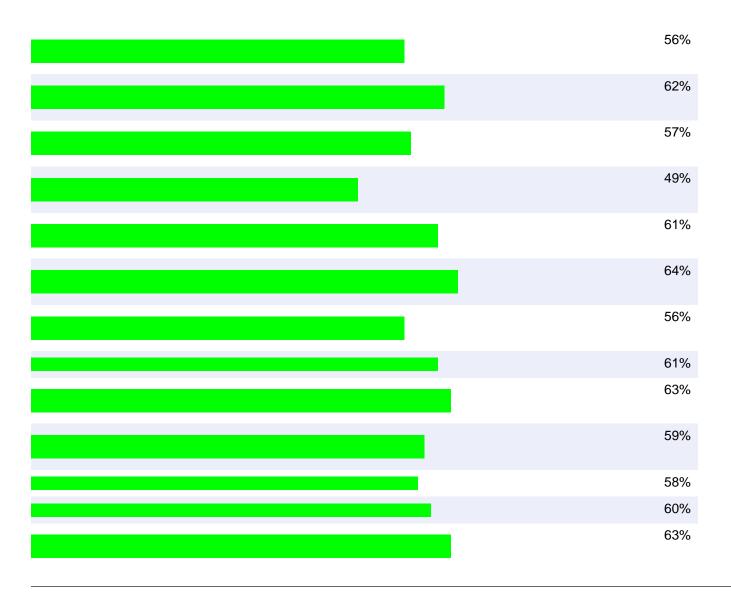
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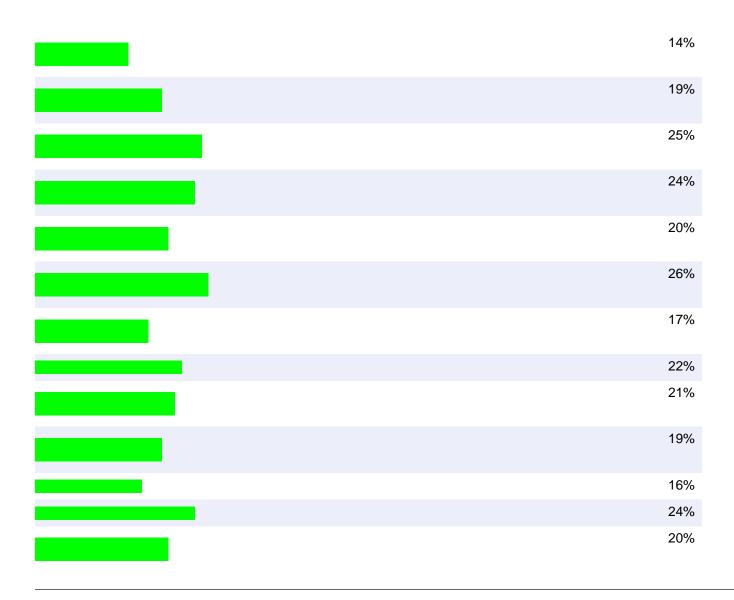
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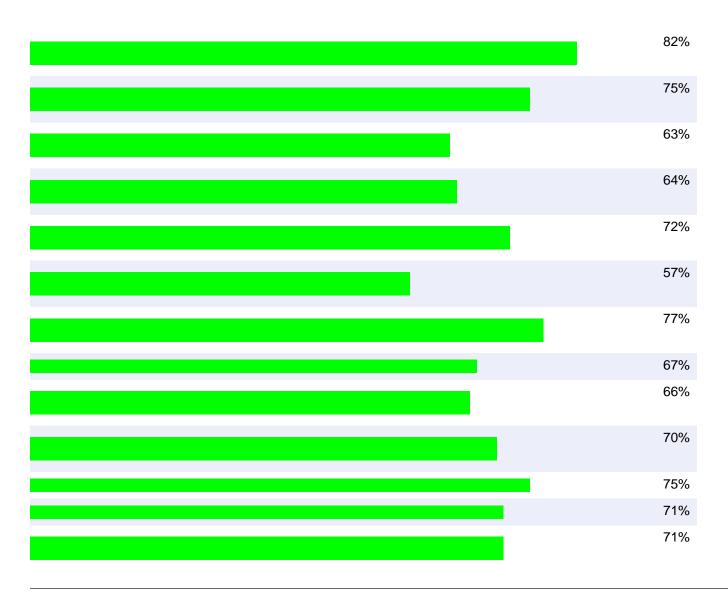
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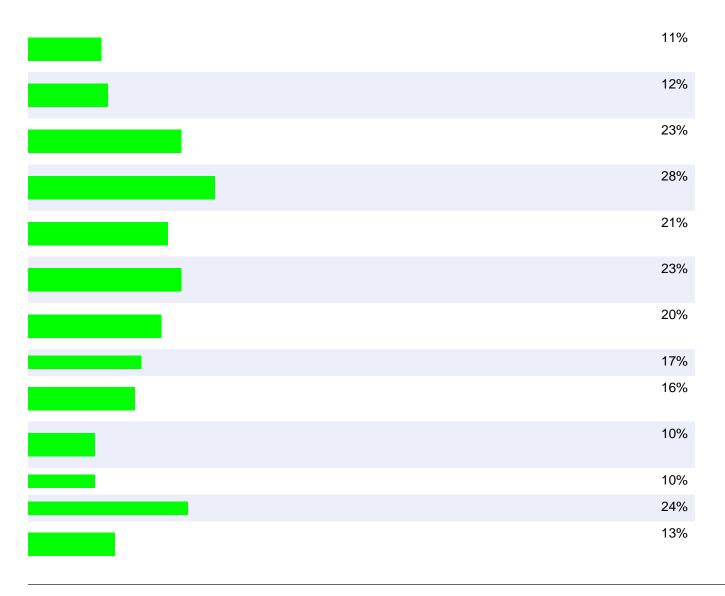
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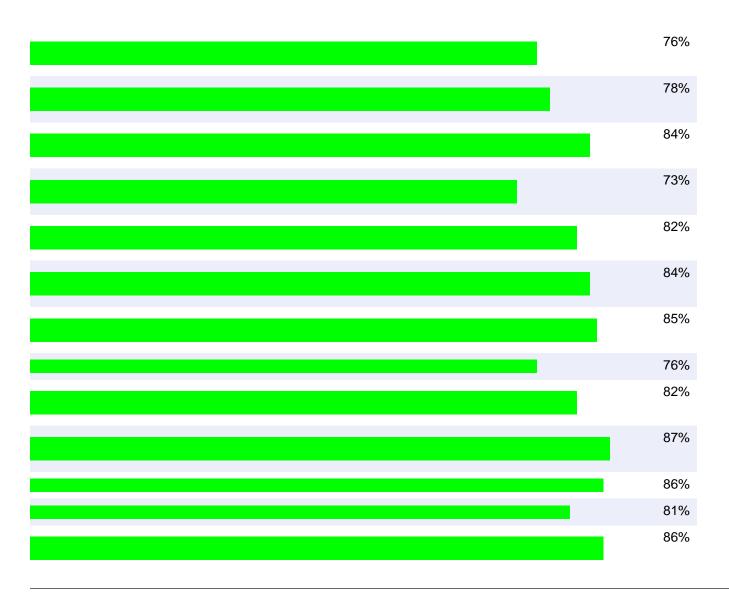
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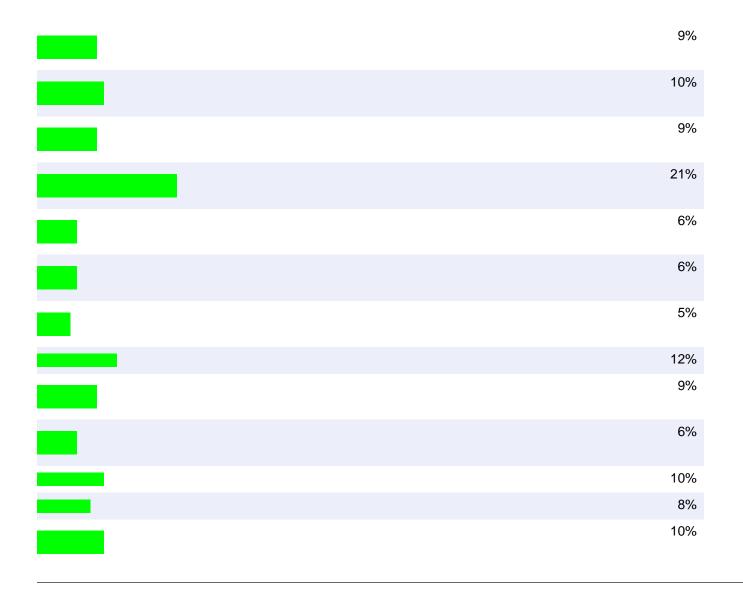
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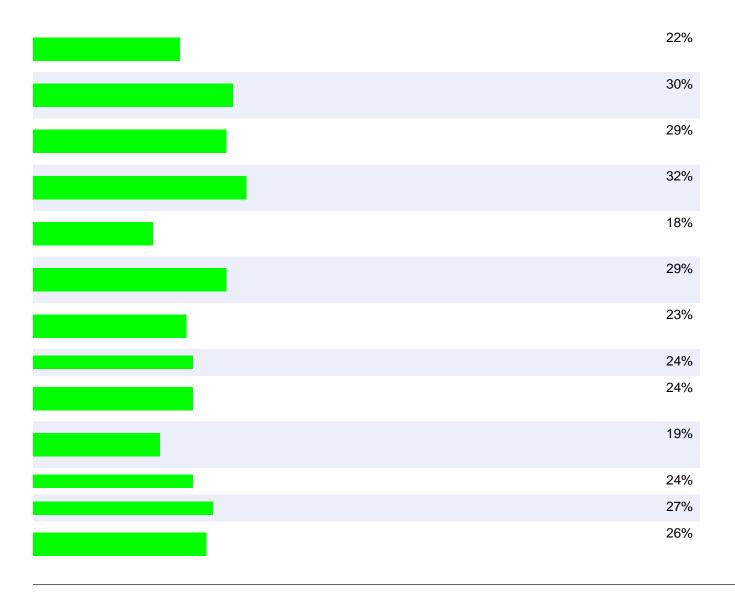
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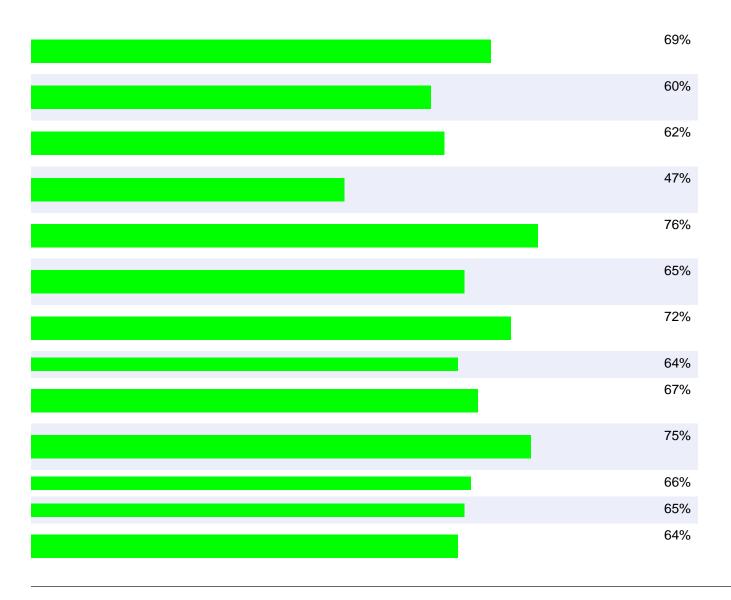
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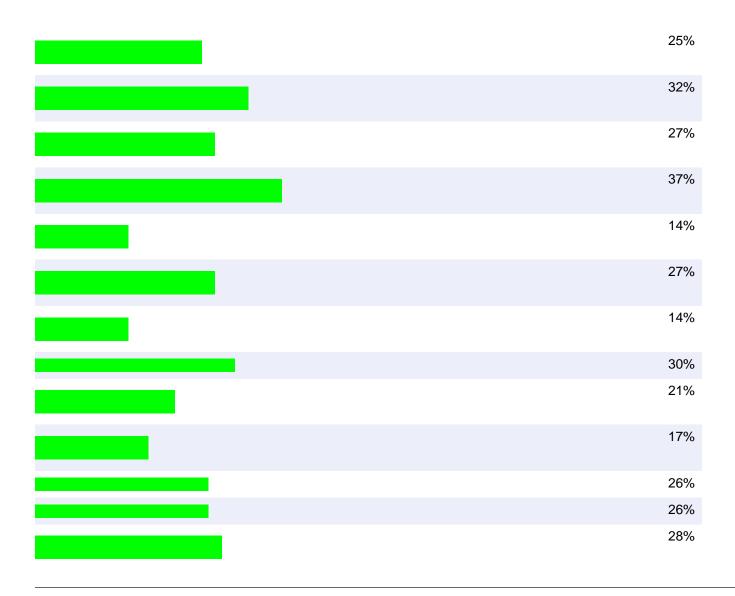
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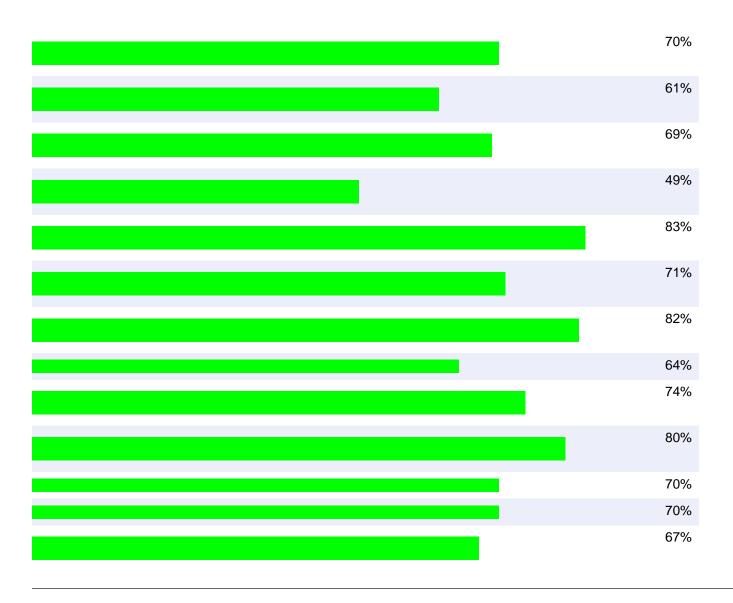
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050060	COMMUNITY REGIONAL MEDICAL CENTER	2823 FRESNO STREET
050093	SAINT AGNES MEDICAL CENTER	1303 E HERNDON AVE
050192	SIERRA KINGS DISTRICT HOSPITAL	372 W CYPRESS AVE
050397	COALINGA REGIONAL MEDICAL CENTER	1191 PHELPS AVENUE
050492	CLOVIS COMMUNITY MEDICAL CENTER	2755 HERNDON AVE
050682	KINGSBURG MEDICAL CENTER	1200 SMITH ST
050708	FRESNO SURGICAL HOSPITAL	6125 NORTH FRESNO ST
050710	KAISER FOUNDATION HOSPITAL - FRESNO	7300 NORTH FRESNO ST
050732	FRESNO HEART AND SURGICAL HOSPITAL	15 EAST AUDUBON DRIVE
051306	GLENN MEDICAL CENTER	1133 W SYCAMORE ST
050006	ST JOSEPH HOSPITAL	2700 DOLBEER ST
050028	MAD RIVER COMMUNITY HOSPITAL	3800 JANES RD
051309	JEROLD PHELPS COMMUNITY HOSPITAL	733 CEDAR ST
051318	REDWOOD MEMORIAL HOSPITAL	3300 RENNER DRIVE

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FRESNO	CA
FRESNO	CA
REEDLEY	CA
COALINGA	CA
CLOVIS	CA
KINGSBURG	CA
FRESNO	CA
FRESNO	CA
FRESNO	CA
WILLOWS	CA
EUREKA	CA
ARCATA	CA
GARBERVILLE	CA
FORTUNA	CA

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93715	FRESNO	5594596000
93710	FRESNO	5594503000
93654	FRESNO	5596388155
93210	FRESNO	5599356400
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95988	GLENN	5309341818
95501	HUMBOLDT	7074458121
95521	HUMBOLDT	7078223621
95542	HUMBOLDT	7079233921
95540	HUMBOLDT	7074458121

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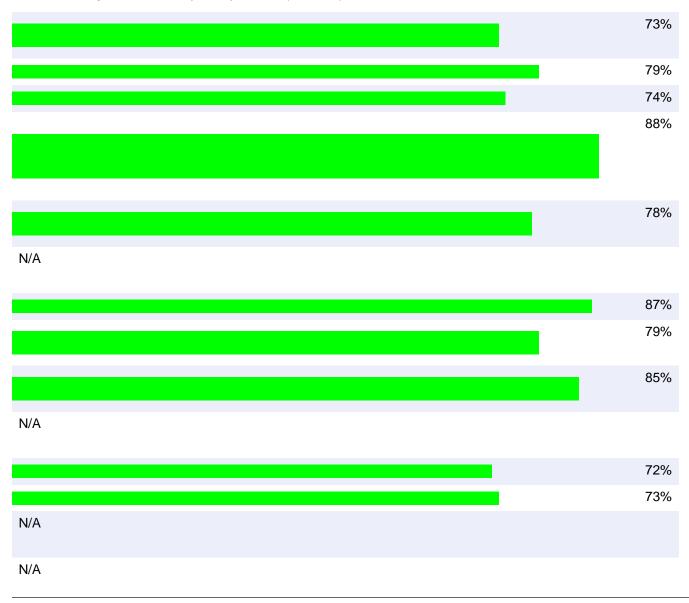
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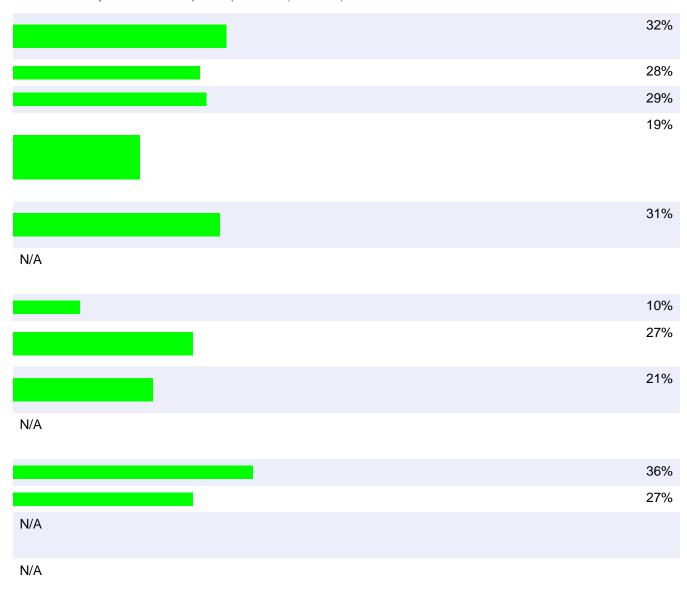
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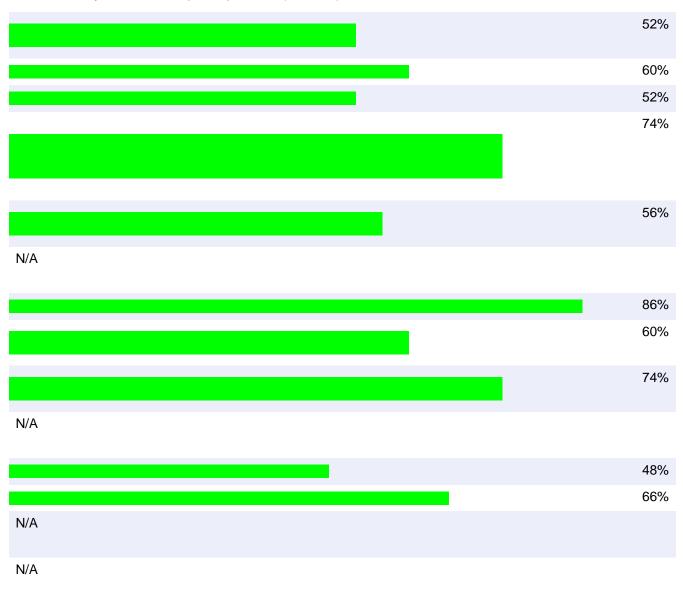
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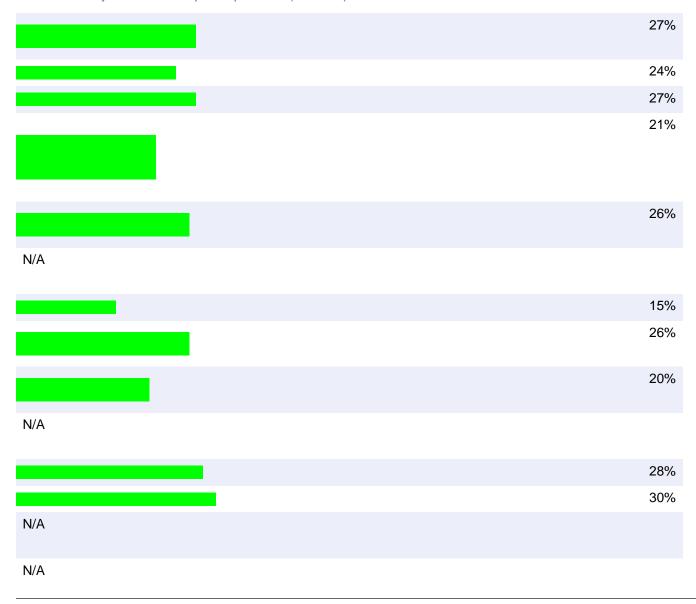
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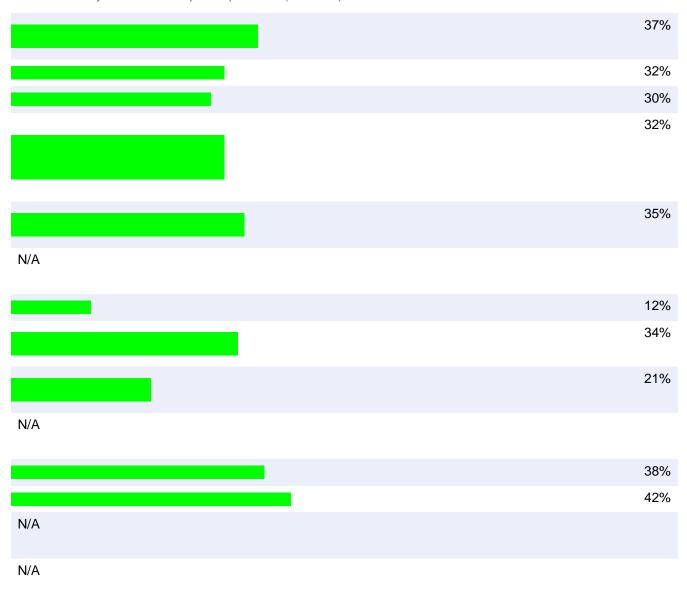
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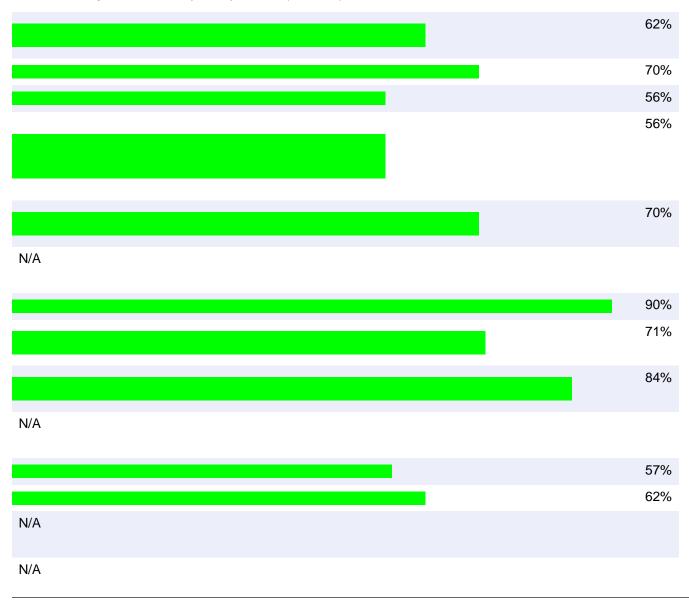
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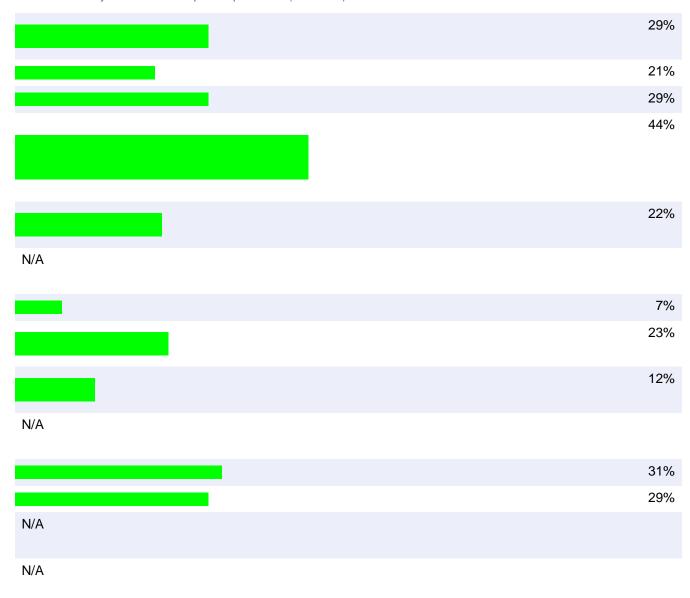
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Between 100 and 299
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based on Survey of Patients Trospital Experiences (TICALIPS)	
	25%
	35%
	25%
	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	26%
N/A	Survey results are not available for this reporting period
	69%
	36%
	38%
N/A	Survey results are not available for this reporting period
	25%
	27%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period

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050045	EL CENTRO REGIONAL MEDICAL CENTER	1415 ROSS AVENUE
050342	PIONEERS MEMORIAL HEALTHCARE DISTRICT	207 W LEGION ROAD
051302	SOUTHERN INYO HOSPITAL	501 EAST LOCUST STREET
051324	NORTHERN INYO HOSPITAL	150 PIONEER LANE
050036	BAKERSFIELD MEMORIAL HOSPITAL	420 34TH ST BOX 1888
050257	GOOD SAMARITAN HOSPITAL	901 OLIVE DRIVE
050295	MERCY HOSPITAL	2215 TRUXTUN AVENUE
050315	KERN MEDICAL CENTER	1700 MOUNT VERNON AVENUE
050448	RIDGECREST REGIONAL HOSPITAL	1081 NORTH CHINA LAKE BLVD
050455	SAN JOAQUIN COMMUNITY HOSPITAL	2615 CHESTER AVENUE
050608	DELANO REGIONAL MEDICAL CENTER	1401 GARCES HIGHWAY
050724	BAKERSFIELD HEART HOSPITAL	3001 SILLECT AVENUE
051301	TEHACHAPI HOSPITAL	115 WEST E STREET
051314	KERN VALLEY HEALTHCARE DISTRICT	6412 LAUREL AVE

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EL CENTRO	CA
BRAWLEY	CA
LONE PINE	CA
BISHOP	CA
BAKERSFIELD	CA
RIDGECREST	CA
BAKERSFIELD	CA
DELANO	CA
BAKERSFIELD	CA
TEHACHAPI	CA
LAKE ISABELLA	CA

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92243	IMPERIAL	7603397100
92227	IMPERIAL	7603513333
93545	INYO	7608765501
93514	INYO	7608735811
93301	KERN	6613271792
93308	KERN	6613994461
93301	KERN	6616325000
93306	KERN	6613262000
93555	KERN	7604463551
93301	KERN	6613953000
93215	KERN	6617254800
93308	KERN	6613166000
93561	KERN	6618223241
93240	KERN	7603792681

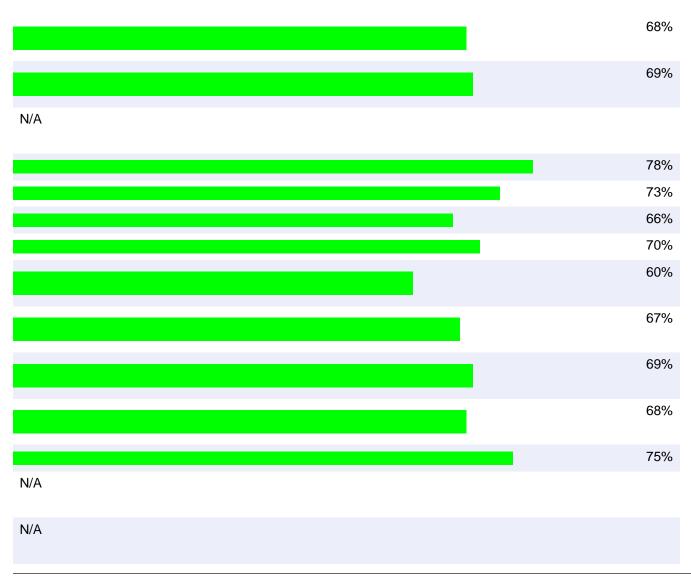
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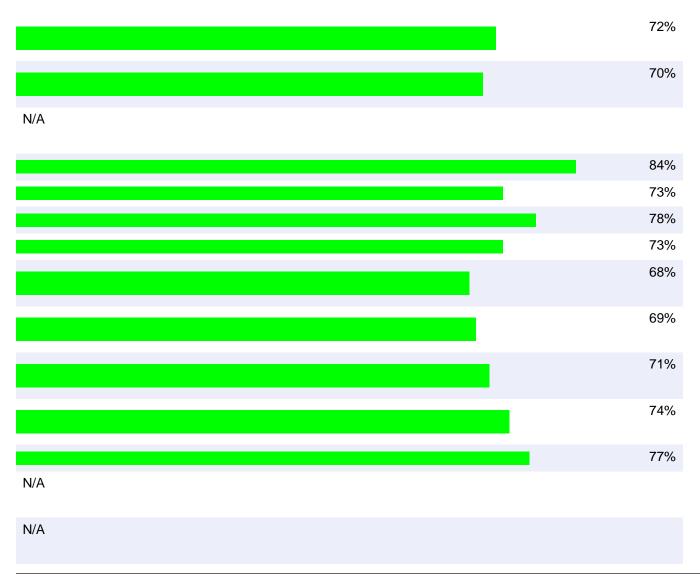
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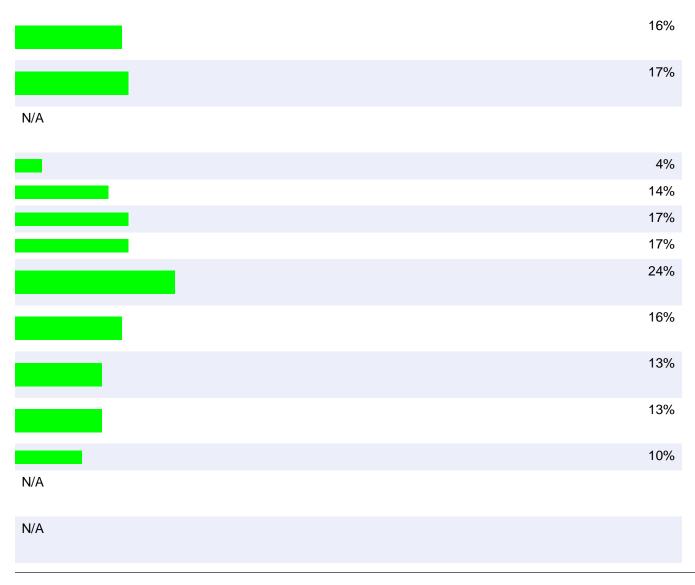
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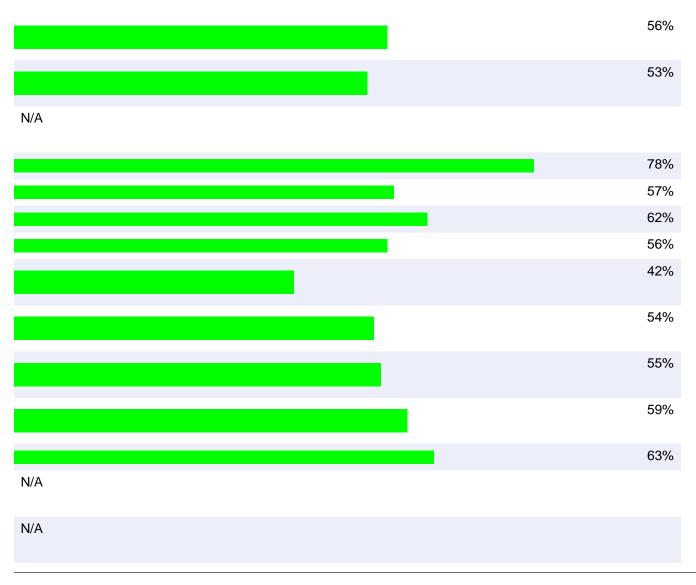
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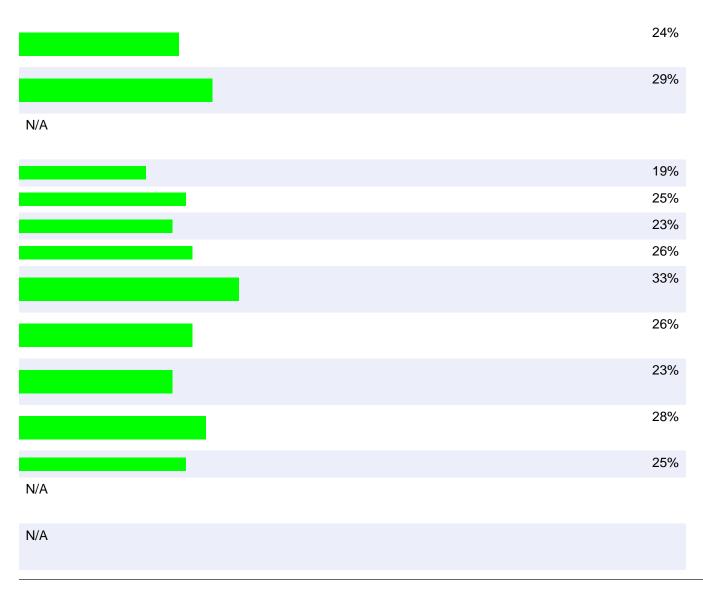
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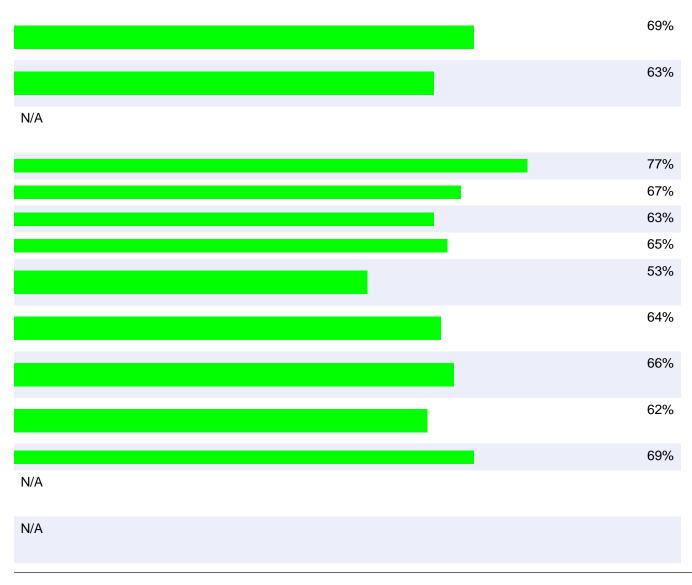
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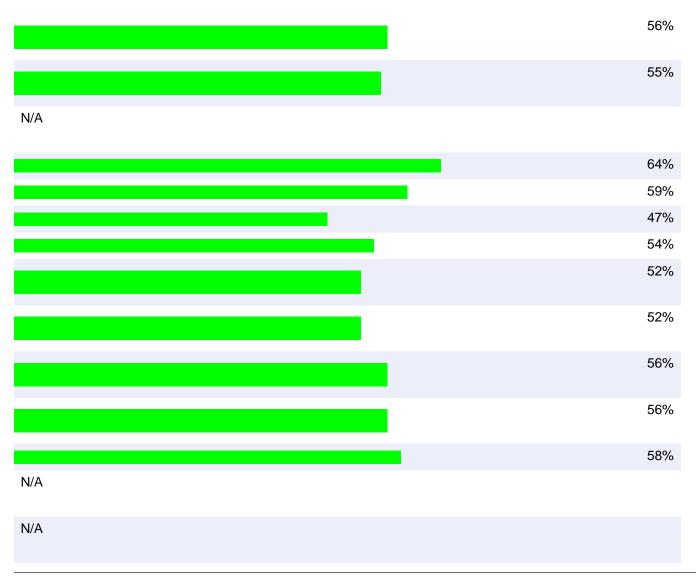
Page 117 of 816 11/15/2011

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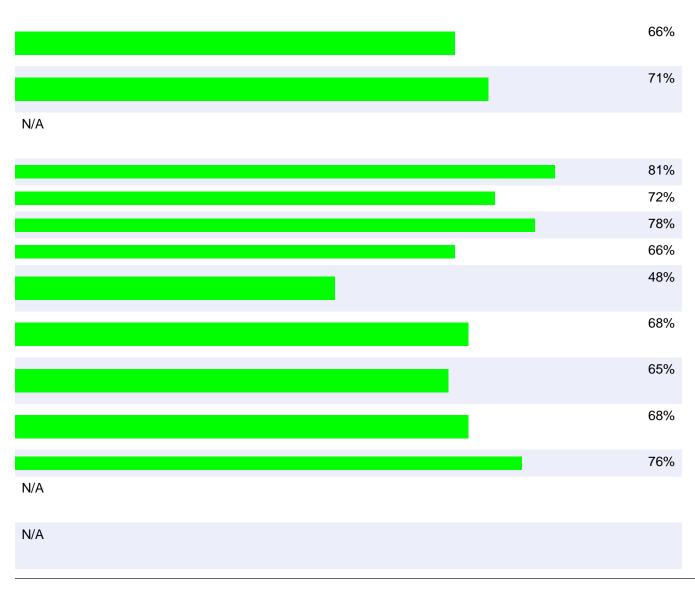
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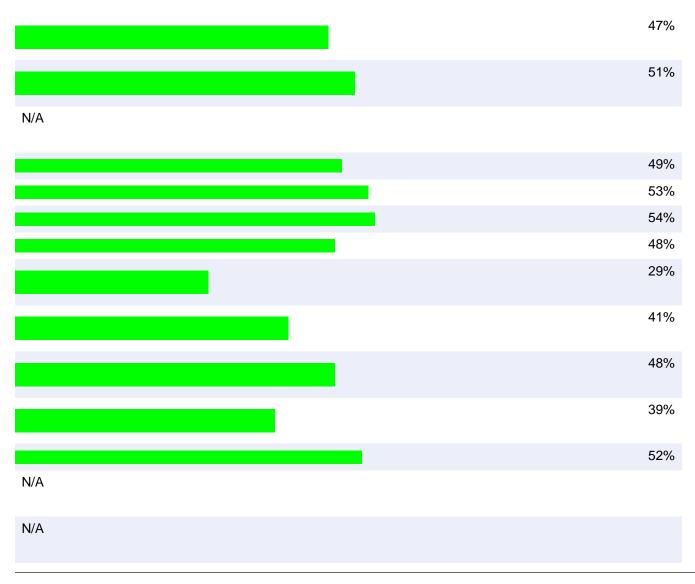
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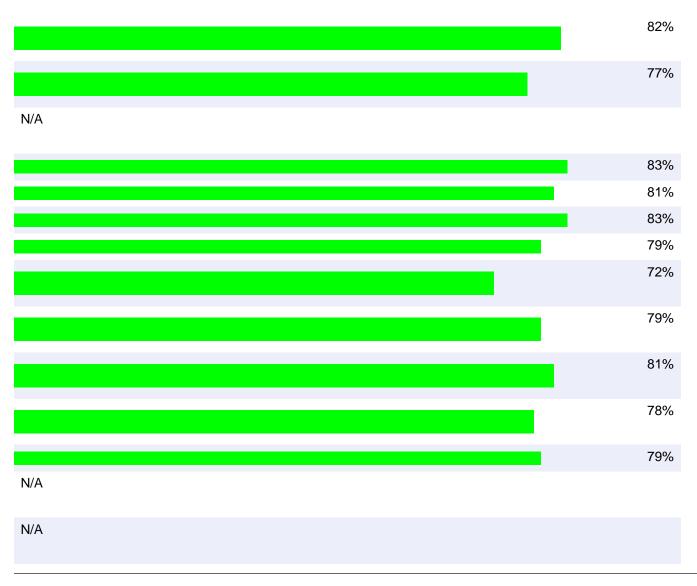
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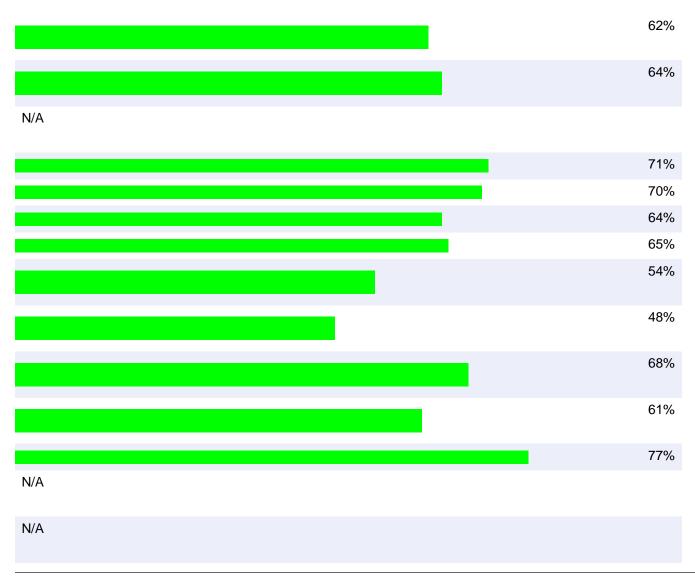
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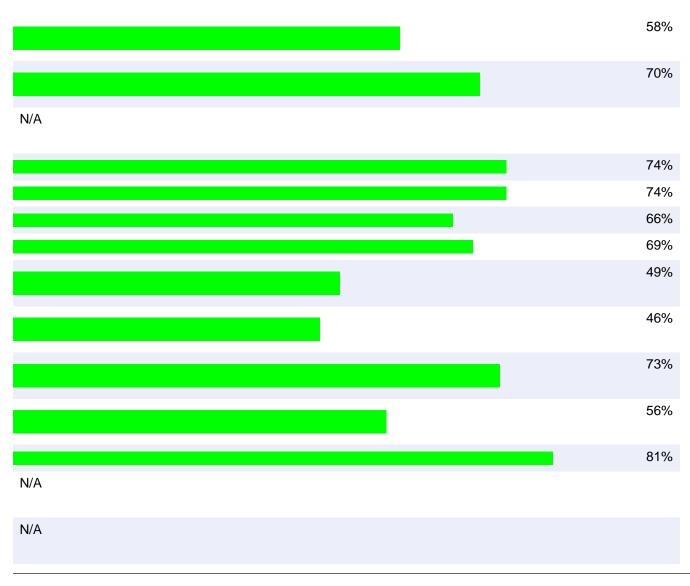
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	period
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050121 050196	ADVENTIST MEDICAL CENTER CENTRAL VALLEY GENERAL HOSPITAL	115 MALL DRIVE 1025 N DOUTY ST
050349	CORCORAN DISTRICT HOSPITAL	1310 HANNA AVE
051317	ST HELENA HOSPTIAL-CLEARLAKE	15630 18TH AVE - HWY 53
051329	SUTTER LAKESIDE HOSPITAL	5176 HILL ROAD EAST
051320	BANNER LASSEN MEDICAL CENTER	1800 SPRING RIDGE DRIVE
050018	PACIFIC ALLIANCE MEDICAL CENTER	531 W COLLEGE ST
050040	LAC/OLIVE VIEW-UCLA MEDICAL CENTER	14445 OLIVE VIEW DRIVE
050056	ANTELOPE VALLEY HOSPITAL MED CENTER	1600 W AVE J
050058	GLENDALE MEM HOSPITAL & HLTH CENTER	1420 S CENTRAL AVE
050063	HOLLYWOOD PRESBYTERIAN MEDICAL CENTER	1300 N VERMONT AVE
050078	PROVIDENCE LITTLE CO OF MARY MED CTR SAN PEDRO	1300 W 7TH ST
050091	COMMUNITY AND MISSION HOSPITAL OF HUNTINGTON PARK	2623 E SLAUSON AVE

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HANFORD HANFORD	CA CA
CORCORAN	CA
CLEARLAKE	CA
LAKEPORT	CA
SUSANVILLE	CA
LOS ANGELES	CA
SYLMAR	CA
LANCASTER	CA
GLENDALE	CA
LOS ANGELES	CA
SAN PEDRO	CA
HUNTINGTON PARK	CA

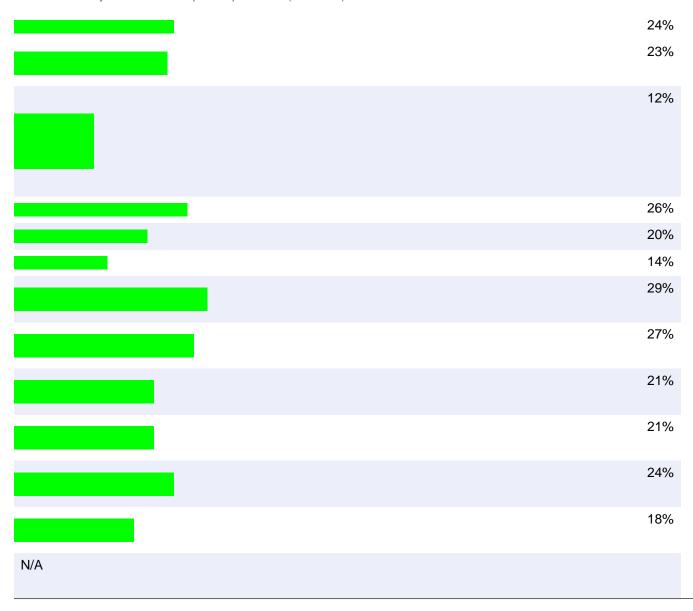
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93230	KINGS	5595829000
93230	KINGS	5595832100
93212	KINGS	5599925051
95422	LAKE	7079946486
95453	LAKE	7072625000
96130	LASSEN	5302522000
90012	LOS ANGELES	2136248411
91342	LOS ANGELES	8183641555
93534	LOS ANGELES	6619495501
91204	LOS ANGELES	8185021900
90028	LOS ANGELES	2134133000
90732	LOS ANGELES	3108323311
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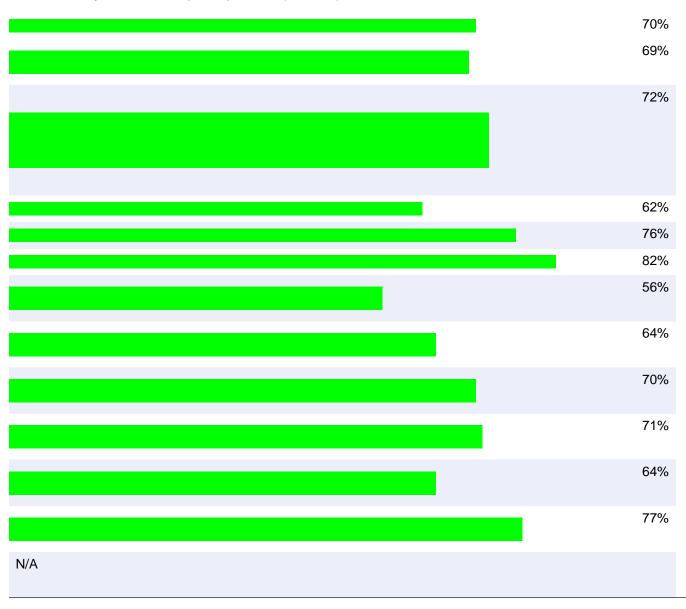
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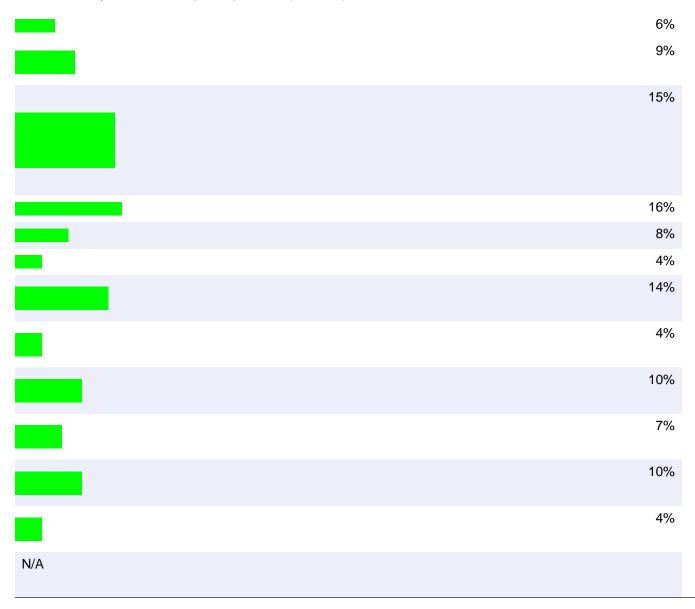
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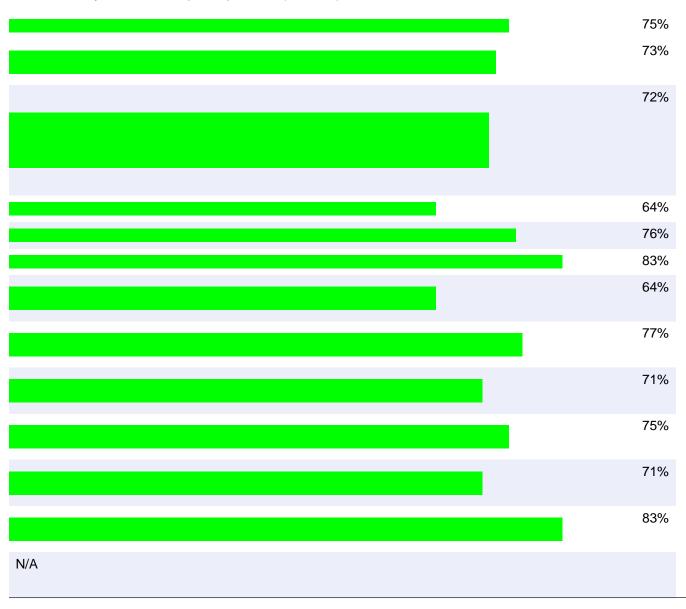
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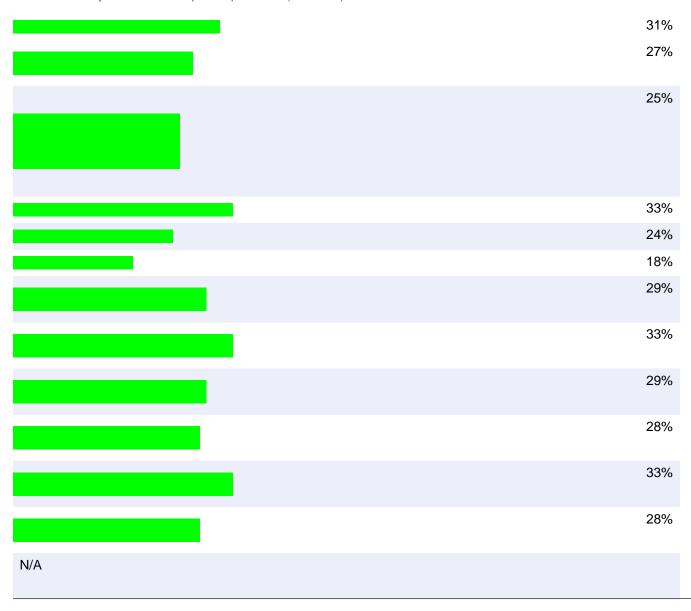
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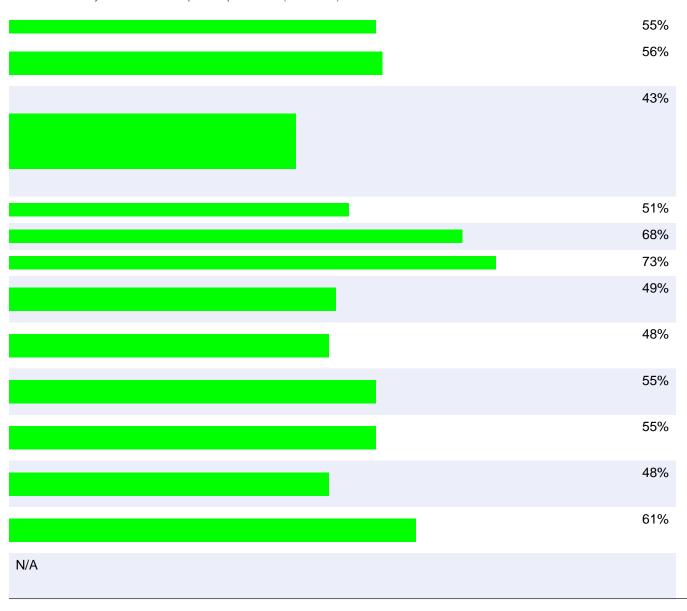
11/15/2011 Page 145 of 816

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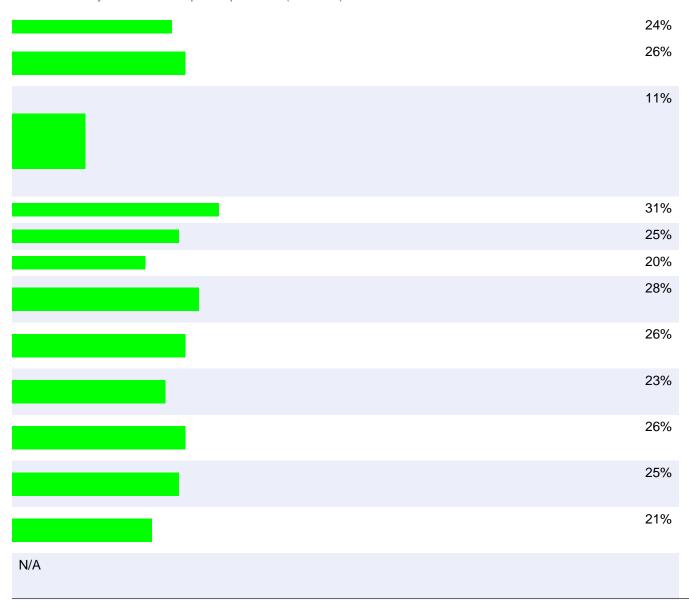
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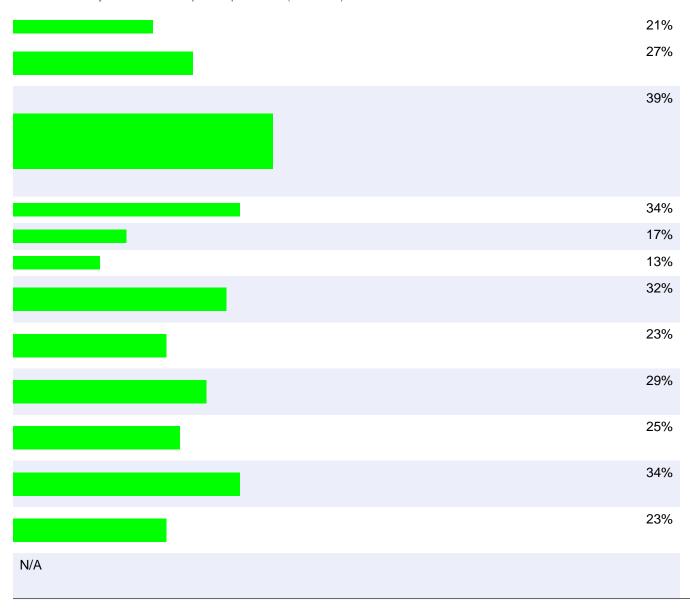
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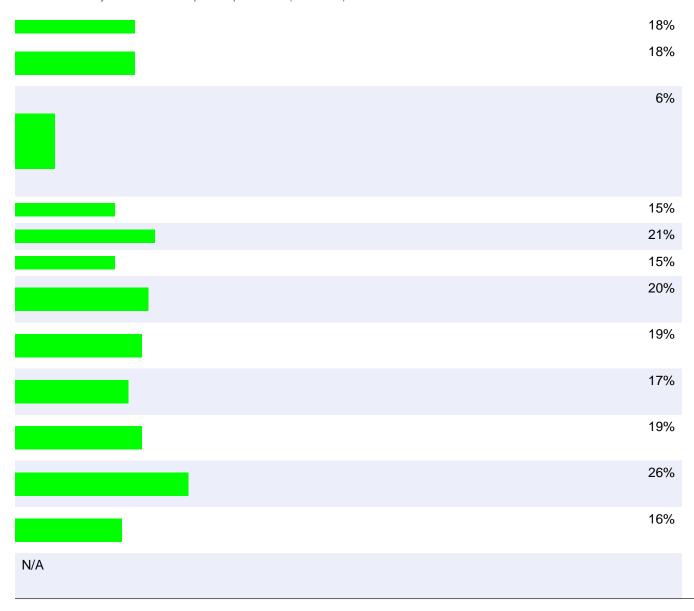
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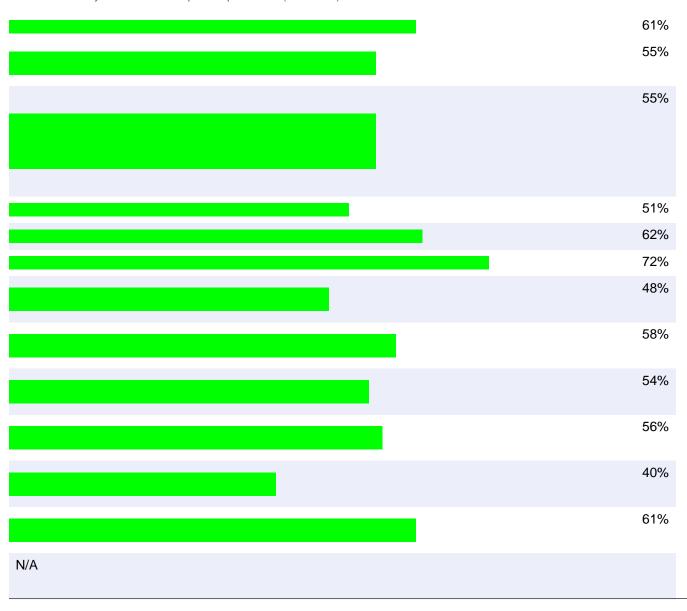
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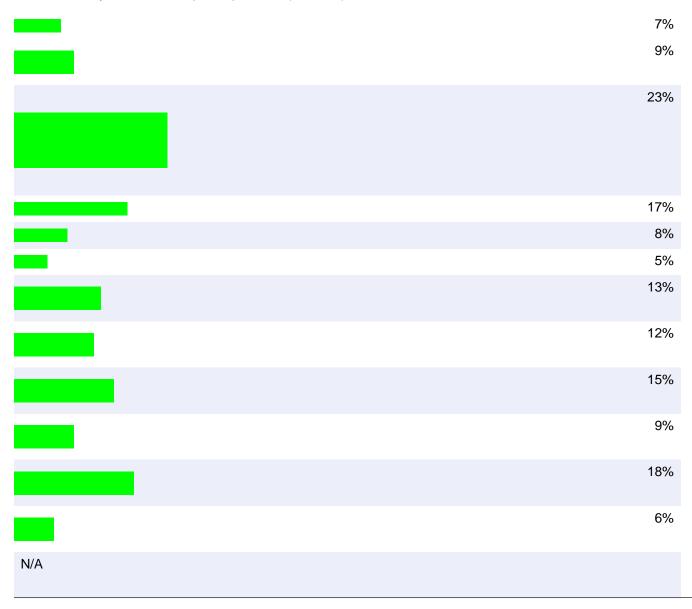
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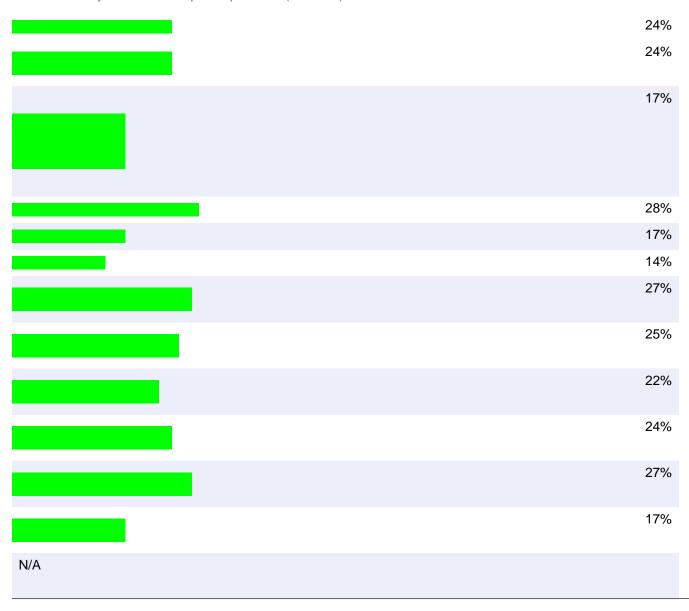
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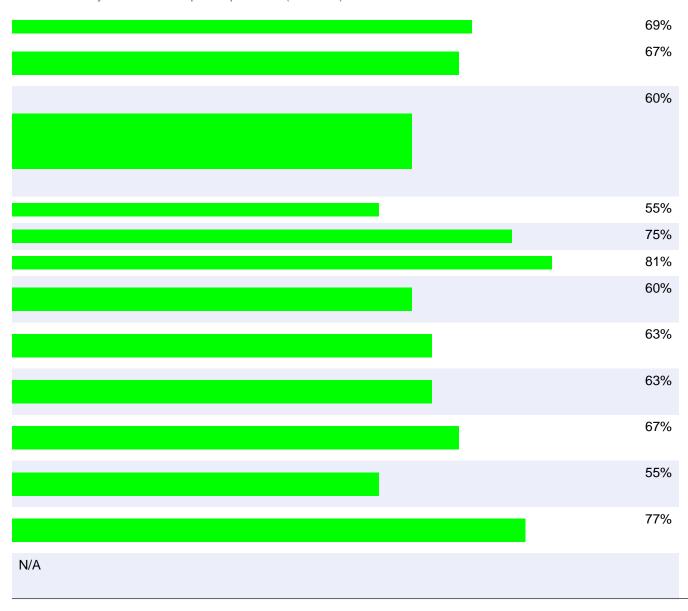
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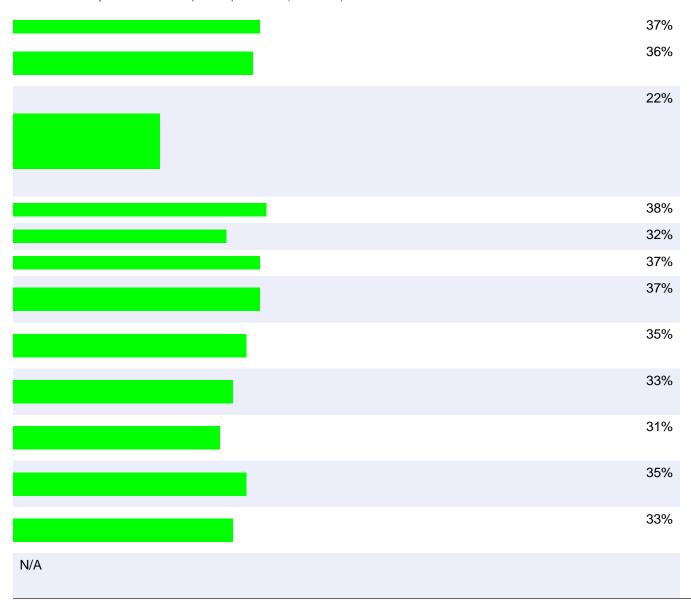
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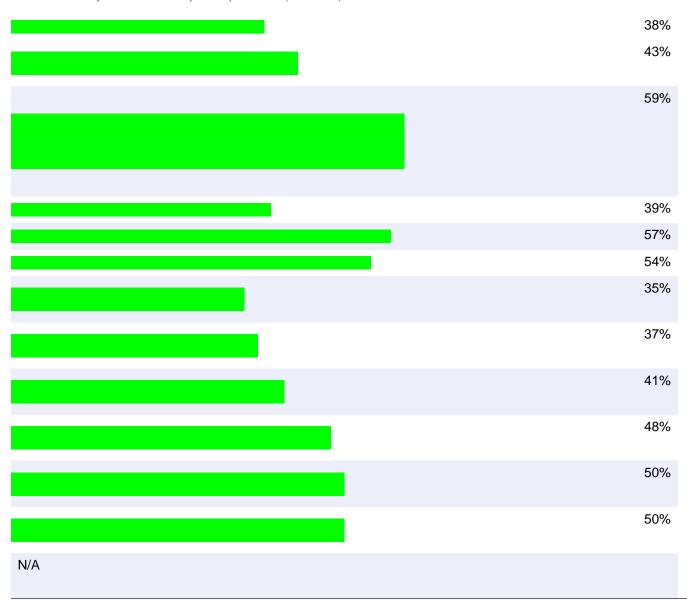
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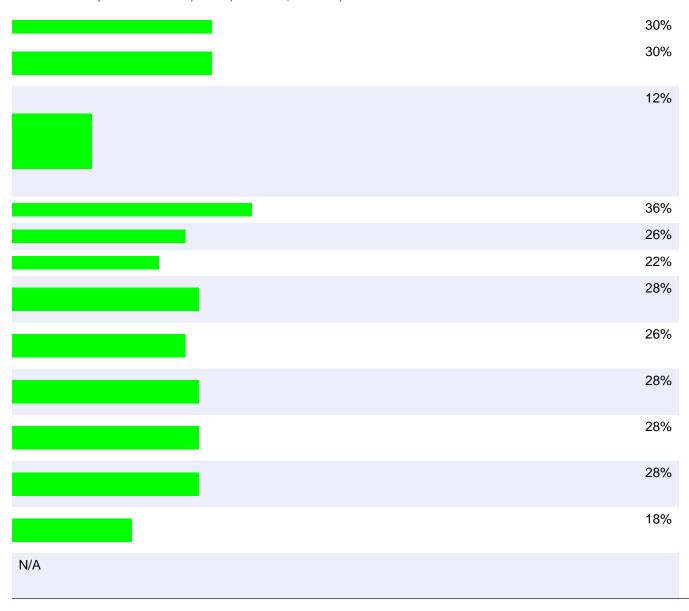
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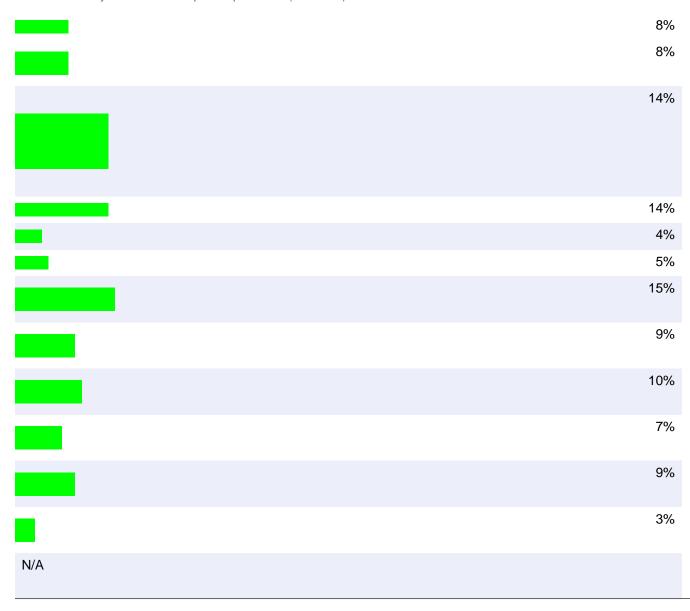
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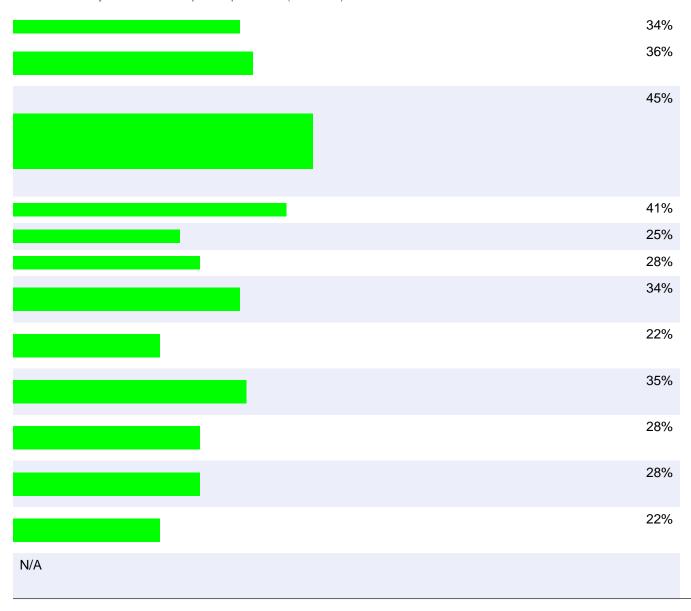
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300 or more

300 or more
Fewer than 100
Between 100 and 299
300 or more
Between 100 and 299
300 or more
N/A

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	25%
	21%
	8% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	18%
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	^{28%} There were discrepancies in the data collection process
	28%
N/A	Survey results are not available for this reporting period

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	HOSPITAL OF HUNTINGTON PARK	
050096	DOCTORS HOSPITAL OF WEST COVINA, INC	725 S ORANGE AVE
050103	WHITE MEMORIAL MEDICAL CENTER	1720 E CESAR AVENUE
050104	SAINT FRANCIS MEDICAL CENTER	3630 EAST IMPERIAL HIGHWAY
050111	TEMPLE COMMUNITY HOSPITAL	235 N HOOVER ST
050112	SANTA MONICA - UCLA MED CTR & ORTHOPAEDIC HOSPITAL	1250 16TH STREET
050116	NORTHRIDGE HOSPITAL MEDICAL CENTER	18300 ROSCOE BLVD
050124	VERDUGO HILLS HOSPITAL	1812 VERDUGO BLVD
050126	VALLEY PRESBYTERIAN HOSPITAL	15107 VANOWEN ST
050132	SAN GABRIEL VALLEY MEDICAL CENTER	438 W LAS TUNAS DRIVE
050135	HOLLYWOOD COMMUNITY HOSPITAL OF HOLLYWOOD	6245 DE LONGPRE AVE
050137	KAISER FOUNDATION HOSPITAL - PANORAMA CITY	13652 CANTARA ST
050138	KAISER FOUNDATION HOSPITAL - LOS ANGELES	4867 SUNSET BLVD

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based on Survey of Patients Hospital Experiences (HCAHPS)		
	PARK	
	WEST COVINA	CA
	LOS ANGELES	CA
	LYNWOOD	CA
	LOS ANGELES	CA
	SANTA MONICA	CA
	NORTHRIDGE	CA
	GLENDALE	CA
	VAN NUYS	CA
	SAN GABRIEL	CA
	HOLLYWOOD	CA
	PANORAMA CITY	CA
	LOS ANGELES	CA

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91790	LOS ANGELES	6263388481
90033	LOS ANGELES	3232685000
90262	LOS ANGELES	3109008900
90004	LOS ANGELES	2133827252
90404	LOS ANGELES	3103194000
91325	LOS ANGELES	8188858500
91209	LOS ANGELES	8187907100
91406	LOS ANGELES	8189023906
91776	LOS ANGELES	6262895454
90028	LOS ANGELES	3234622271
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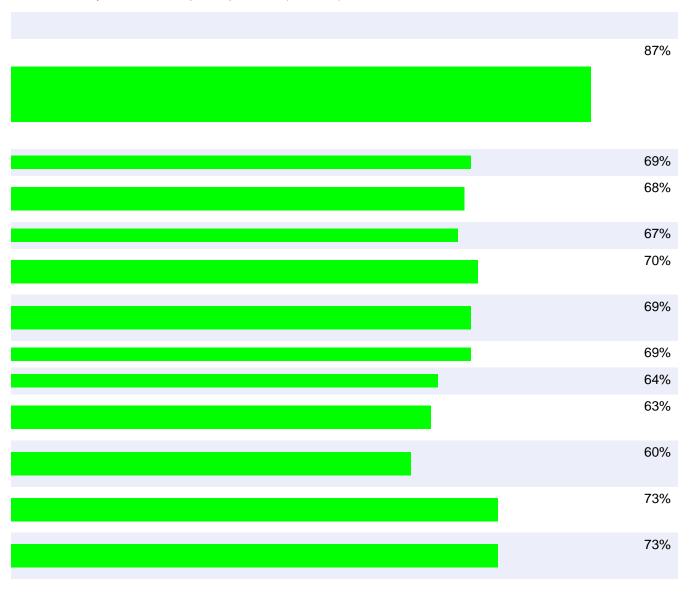
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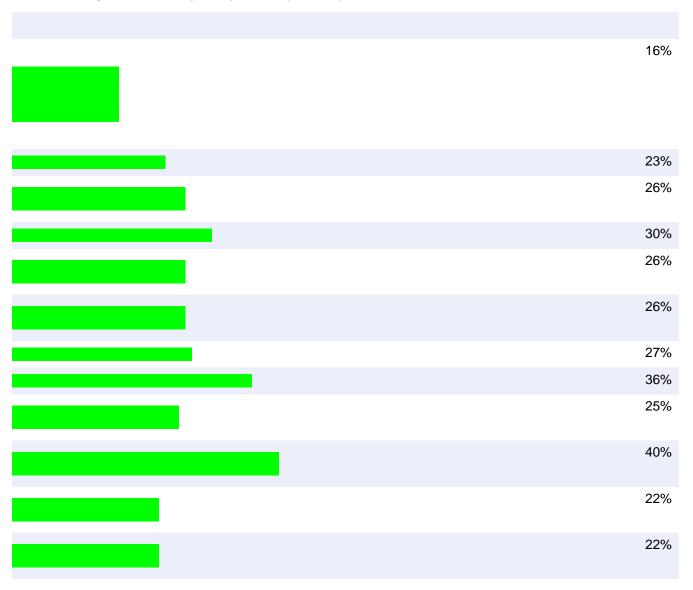
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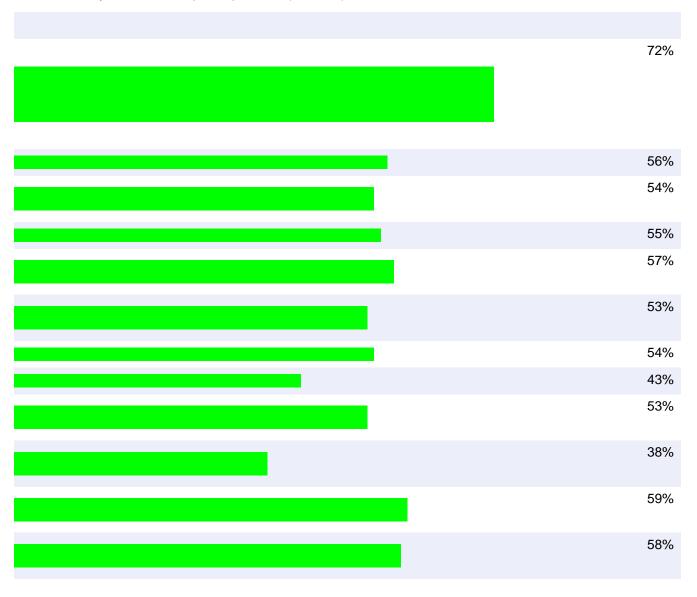
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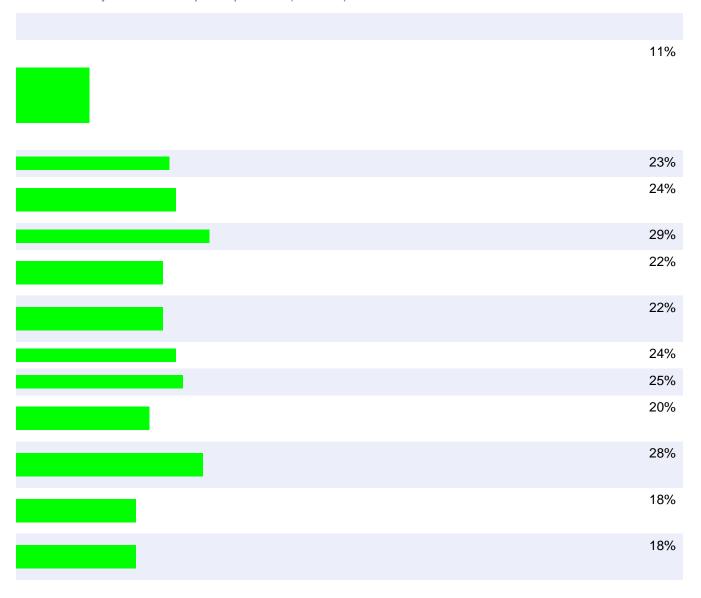
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11/15/2011 Page 196 of 816

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300 or more
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Between 100 and 299
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Between 100 and 299
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period
27% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
29%
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050139	KAISER FOUNDATION HOSPITAL - DOWNEY	9333 IMPERIAL HIGHWAY
050149	CALIFORNIA HOSPITAL MEDICAL CENTER LA	1401 SOUTH GRAND AVENUE
050158	ENCINO HOSPITAL MEDICAL CENTER	16327 VENTURA BLVD
050169	PRESBYTERIAN INTERCOMMUNITY HOSPITAL	12401 E WASHINGTON BLVD
050191	ST MARY MEDICAL CENTER	1050 LINDEN AVE
050204	PALMDALE REGIONAL MEDICAL CENTER	38600 MEDICAL CENTER DRIVE
050205	EAST VALLEY HOSPITAL MEDICAL CENTER	150 WEST ROUTE 66
050219	COAST PLAZA HOSPITAL	13100 STUDEBAKER RD
050231	POMONA VALLEY HOSPITAL MEDICAL CENTER	1798 N GAREY AVE
050235	PROVIDENCE SAINT JOSEPH MEDICAL CTR	501 SOUTH BUENA VISTA
050238	METHODIST HOSPITAL OF SOUTHERN CA	300 W HUNTINGTON DR
050239	GLENDALE ADVENTIST MEDICAL CENTER	1509 E WILSON TERRACE
050262	RONALD REAGAN UCLA MEDICAL CENTER	757 WESTWOOD PLAZA
050277	PACIFIC HOSPITAL OF LONG BEACH	2776 PACIFIC AVE

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DOWNEY	CA
LOS ANGELES	CA
ENCINO	CA
WHITTIER	CA
LONG BEACH	CA
PALMDALE	CA
GLENDORA	CA
NORWALK	CA
POMONA	CA
BURBANK	CA
ARCADIA	CA
GLENDALE	CA
LOS ANGELES	CA
LONG BEACH	CA

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90242	LOS ANGELES	5624616007
90015	LOS ANGELES	2137482411
91436	LOS ANGELES	8189955000
90602	LOS ANGELES	5266980811
90813	LOS ANGELES	5624919000
93552	LOS ANGELES	6613825000
91740	LOS ANGELES	6263350231
90650	LOS ANGELES	5628683751
91767	LOS ANGELES	9098659500
91505	LOS ANGELES	8188435111
91006	LOS ANGELES	6264454441
91206	LOS ANGELES	8184098202
90095	LOS ANGELES	3108256301
90806	LOS ANGELES	5625951911

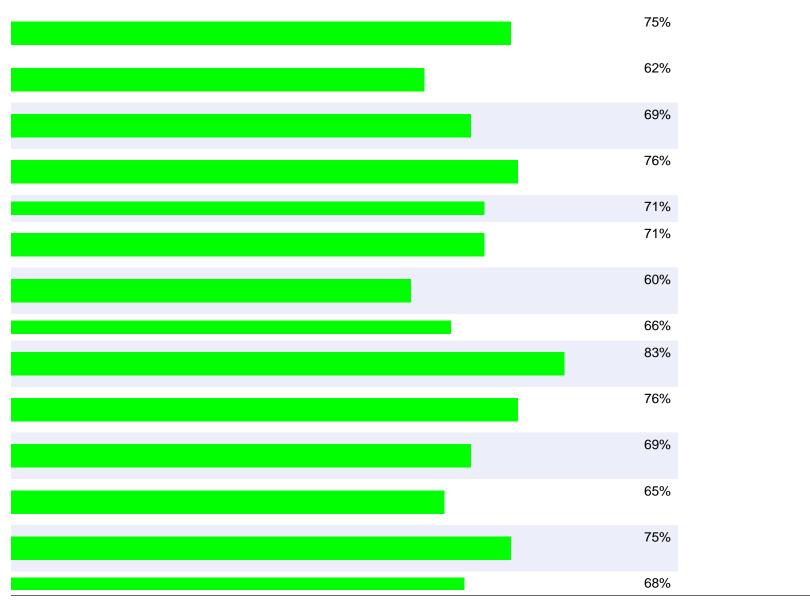
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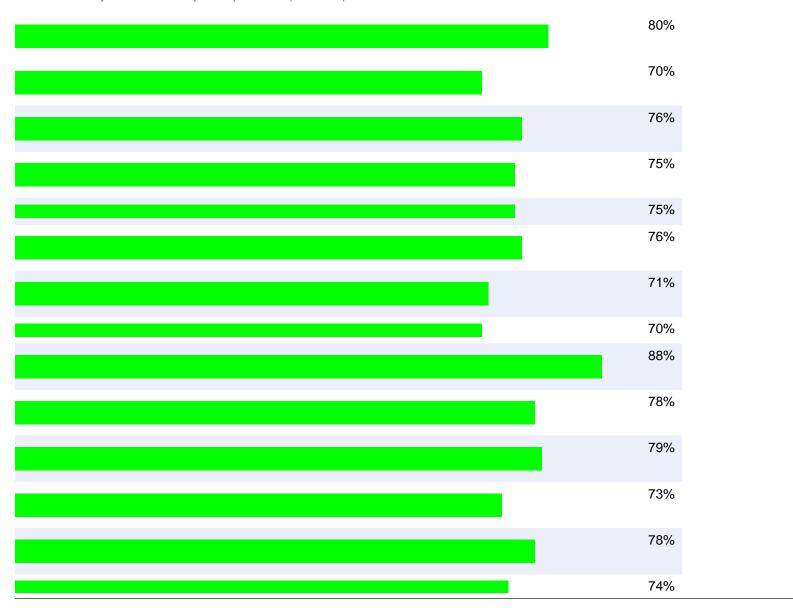
Page 210 of 816 11/15/2011

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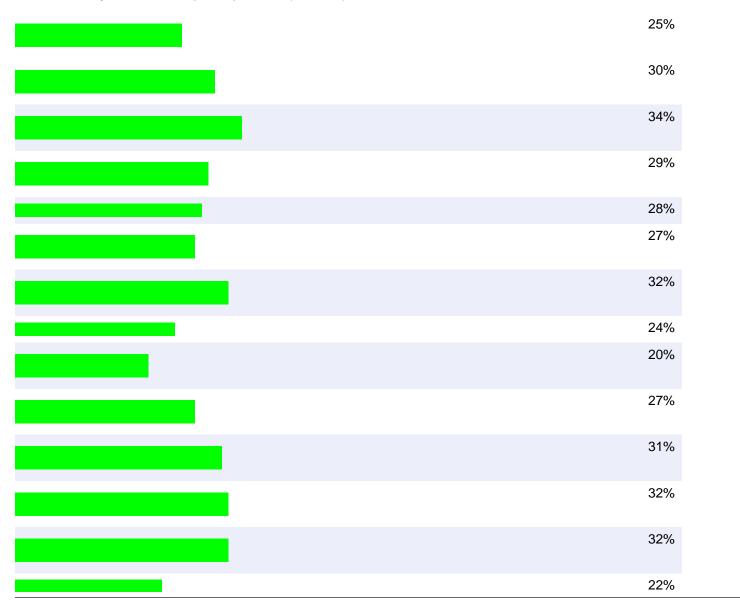
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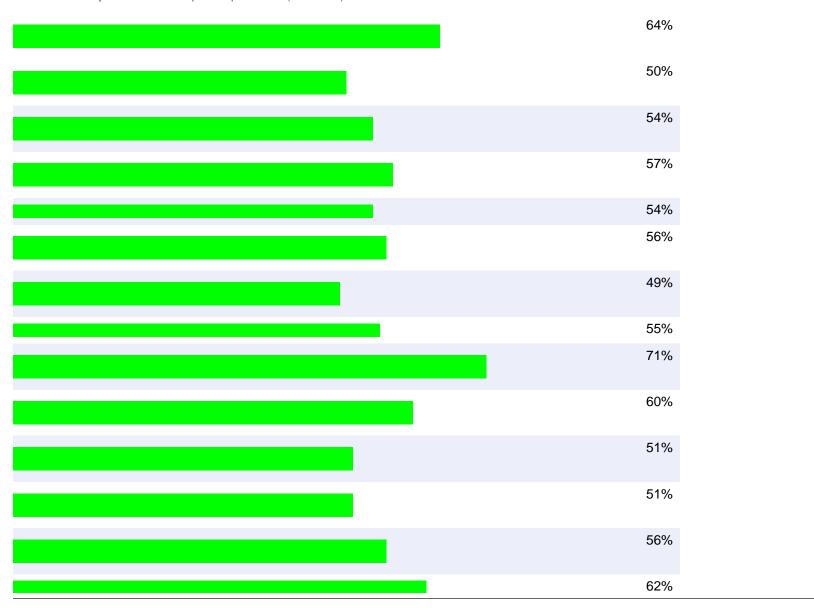
Page 213 of 816 11/15/2011

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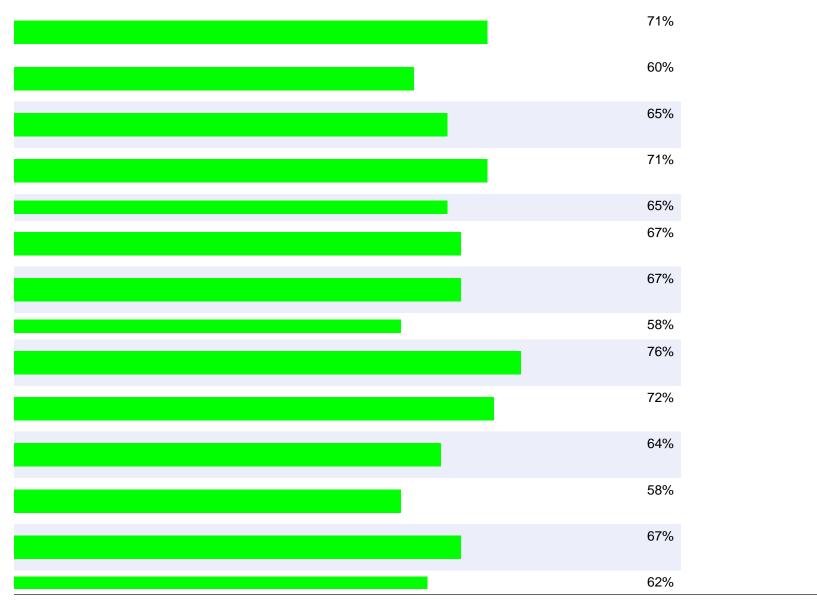
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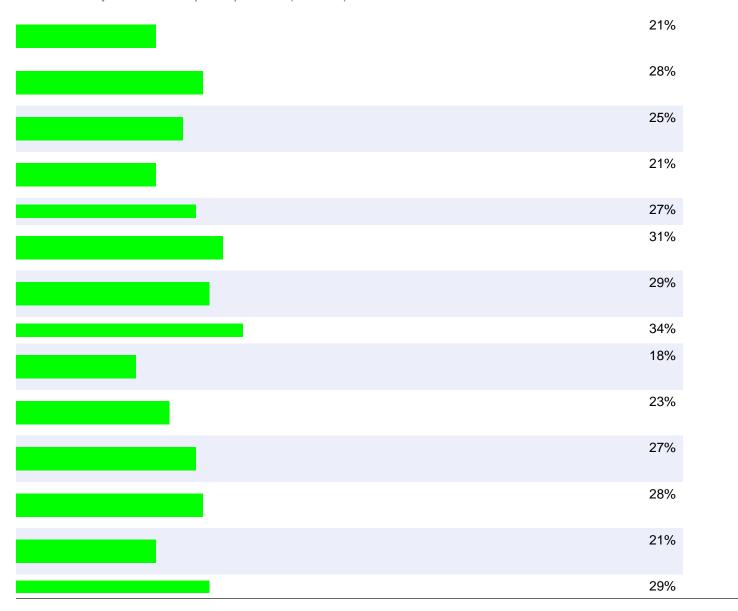
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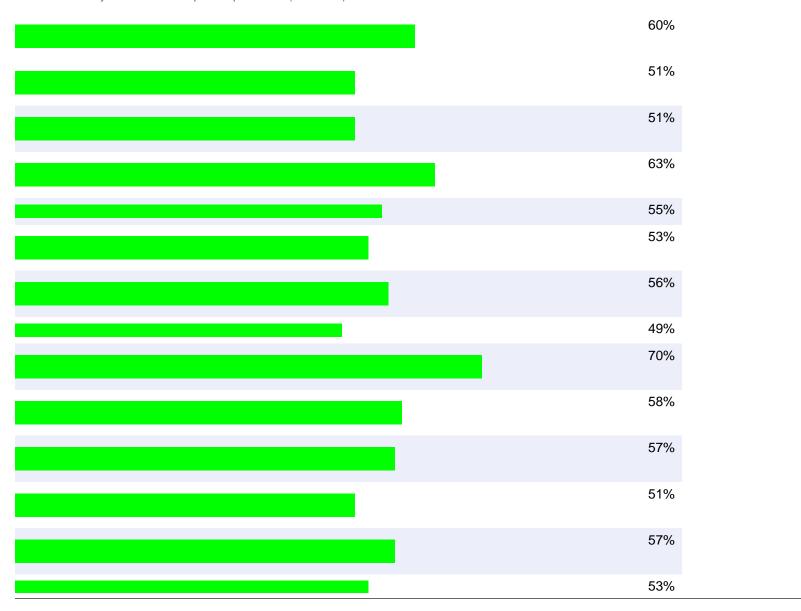
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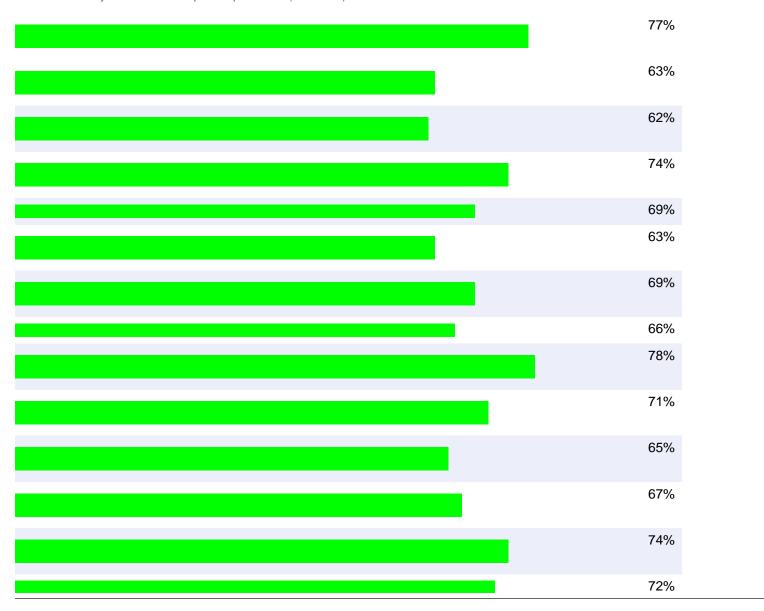
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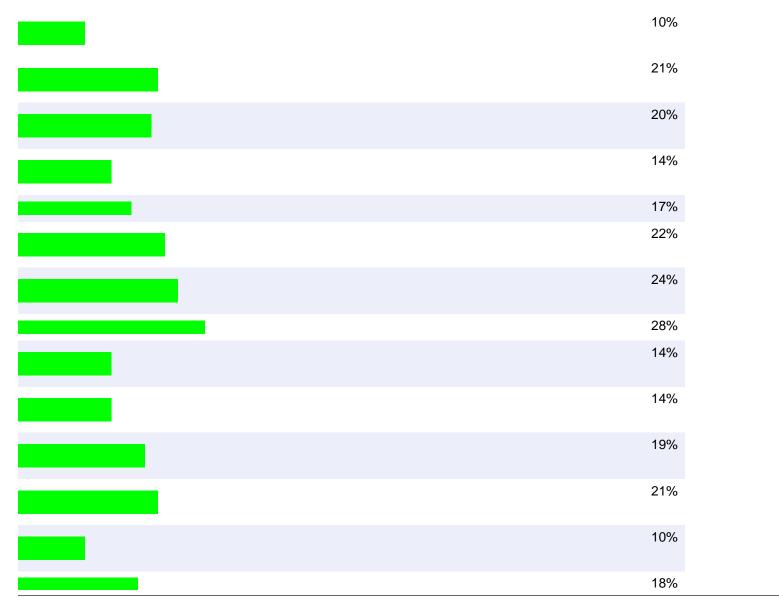
Page 223 of 816 11/15/2011

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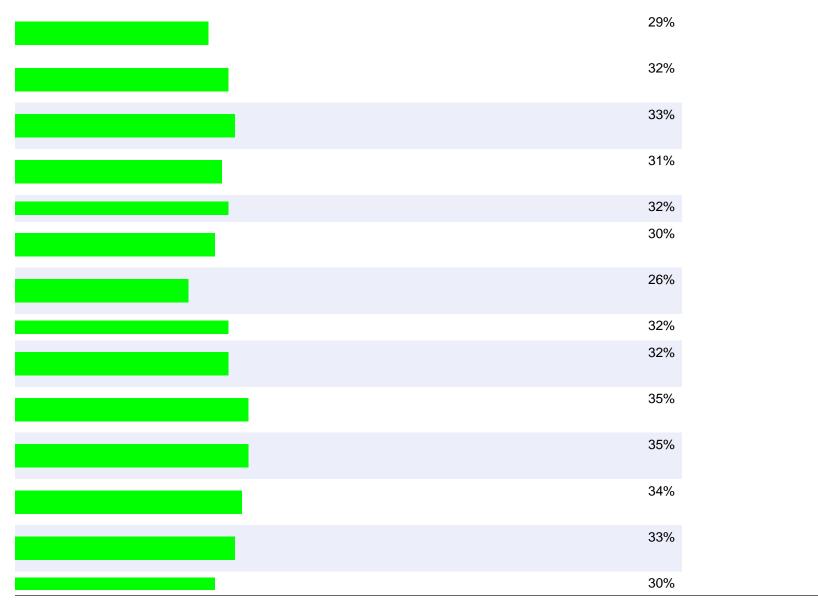
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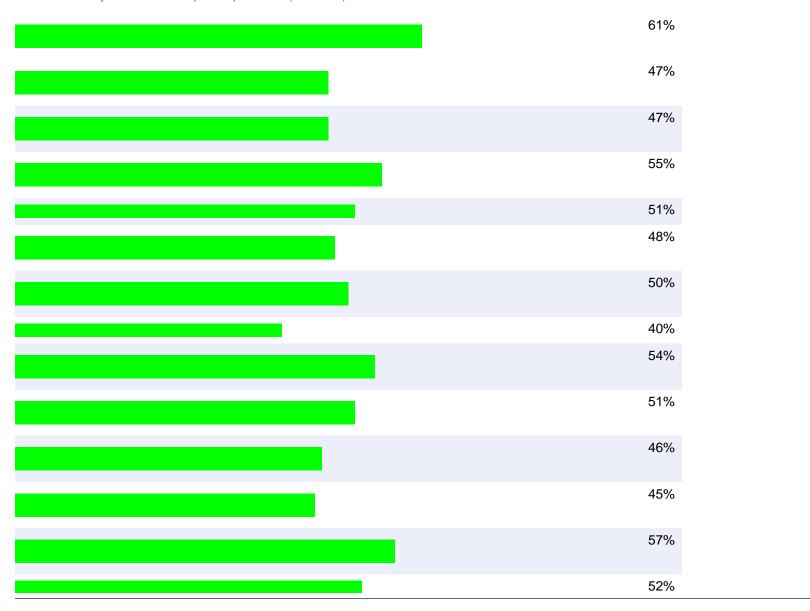
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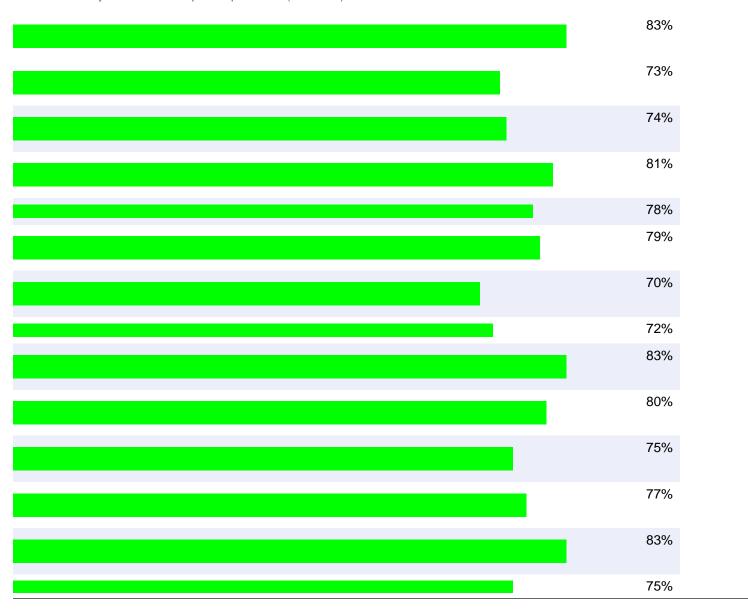
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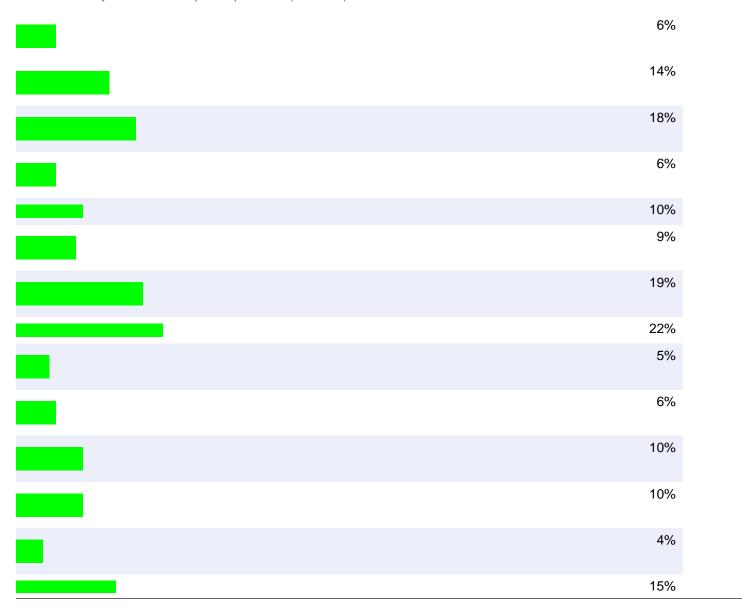
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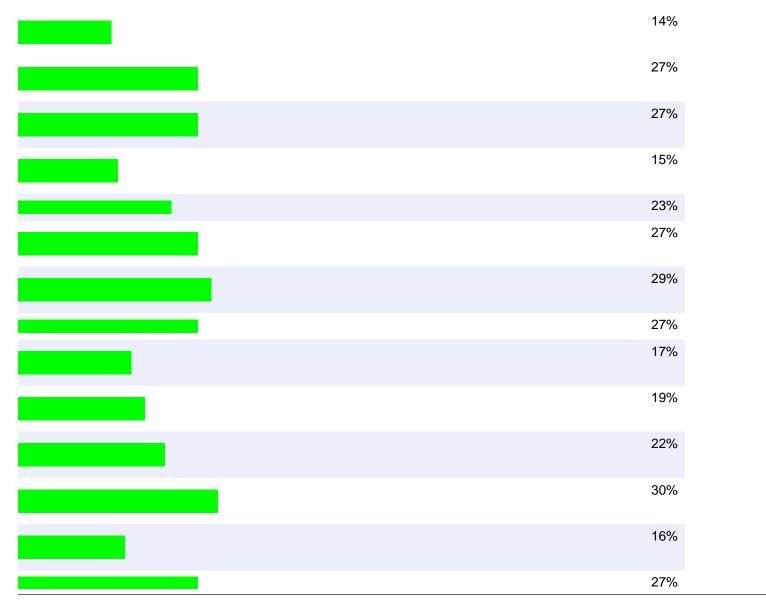
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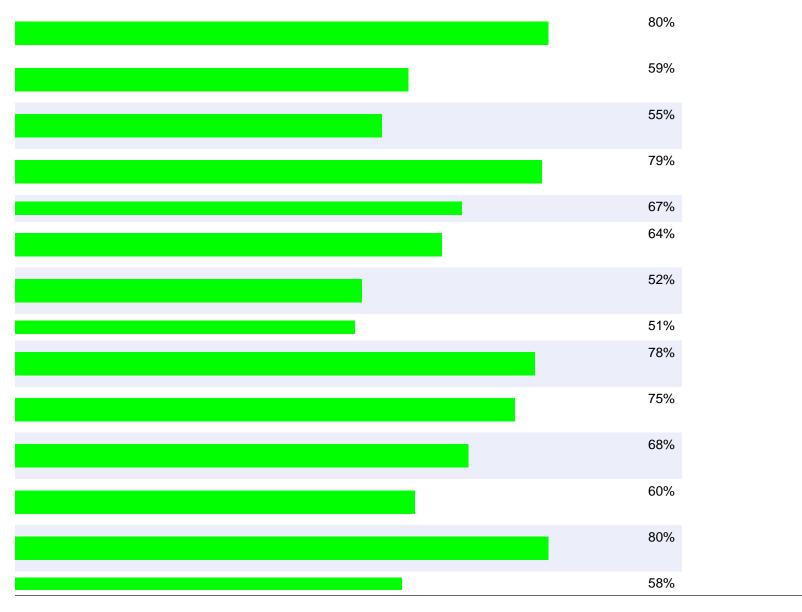
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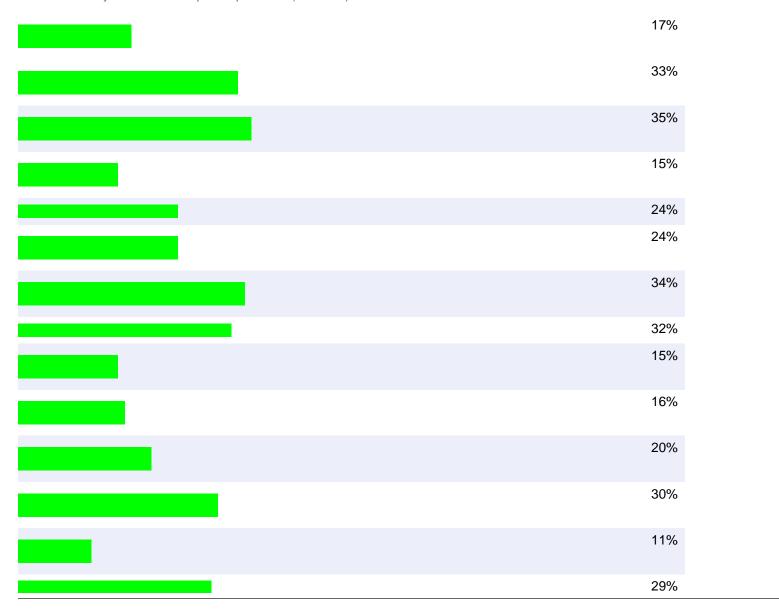
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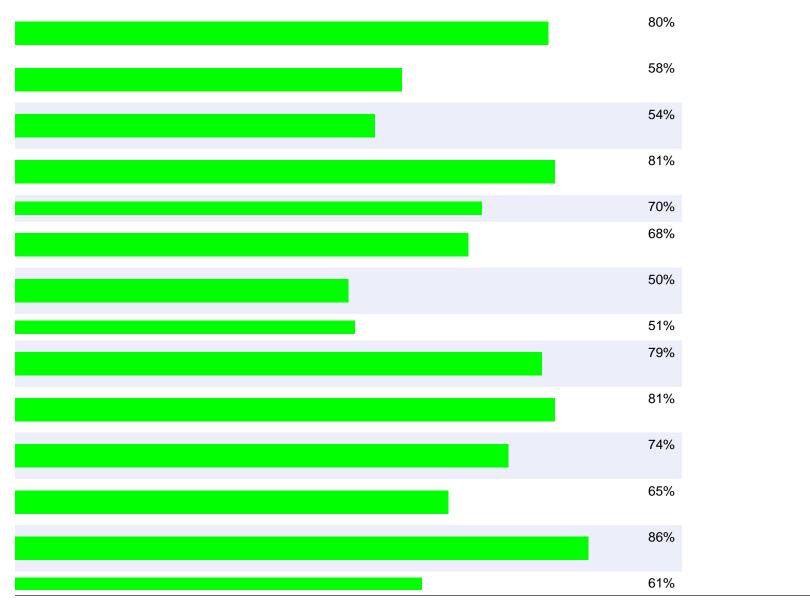
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Between 100 and 299
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72%
32% There were discrepancies in the data collection process
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050277	PACIFIC HOSPITAL OF LONG BEACH	2776 PACIFIC AVE
050278	PROVIDENCE HOLY CROSS MEDICAL CENTER	15031 RINALDI ST
050281	ALHAMBRA HOSPITAL MEDICAL CENTER	100 S RAYMOND AVE
050290	SAINT JOHN'S HEALTH CENTER	2121 SANTA MONICA BLVD
050350	BEVERLY HOSPITAL	309 W BEVERLY BLVD
050351	TORRANCE MEMORIAL MEDICAL CENTER	3330 LOMITA BLVD
050353	PROVIDENCE LITTLE COMPANY OF MARY MED CTR TORRANCE	4101 TORRANCE BLVD
050376	LAC/HARBOR-UCLA MED CENTER	1000 W CARSON ST
050378	PACIFICA HOSPITAL OF THE VALLEY	9449 SAN FERNANDO RD
050382	CITRUS VALLEY MEDICAL CENTER-IC CAMPUS	210 W SAN BERNARDINO ROAD
050393	DOWNEY REGIONAL MEDICAL CENTER	11500 BROOKSHIRE AVENUE
050411	KAISER FOUNDATION HOSPITAL - SOUTH BAY	25825 SOUTH VERMONT AVENUE
050438	HUNTINGTON MEMORIAL HOSPITAL	100 W CALIFORNIA BLVD
050468	MEMORIAL HOSPITAL OF GARDENA	1145 W REDONDO BEACH BLVD
050471	GOOD SAMARITAN HOSPITAL	1225 WILSHIRE BOULEVARD
050481	WEST HILLS HOSPITAL & MEDICAL	7300 MEDICAL CENTER DR

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LONG BEACH	CA
MISSION HILLS	CA
ALHAMBRA	CA
SANTA MONICA	CA
MONTEBELLO	CA
TORRANCE	CA
TORRANCE	CA
TORRANCE	CA
SUN VALLEY	CA
COVINA	CA
DOWNEY	CA
HARBOR CITY	CA
PASADENA	CA
GARDENA	CA
LOS ANGELES	CA
WEST HILLS	CA

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90806	LOS ANGELES	5625951911
91346	LOS ANGELES	8183658051
91801	LOS ANGELES	6265701606
90404	LOS ANGELES	3108295511
90640	LOS ANGELES	3237261222
90509	LOS ANGELES	3103259110
90503	LOS ANGELES	3105407676
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91352	LOS ANGELES	8187673310
91723	LOS ANGELES	6268142468
90241	LOS ANGELES	5269045000
90710	LOS ANGELES	3105176441
91109	LOS ANGELES	6263975000
90247	LOS ANGELES	3105324200
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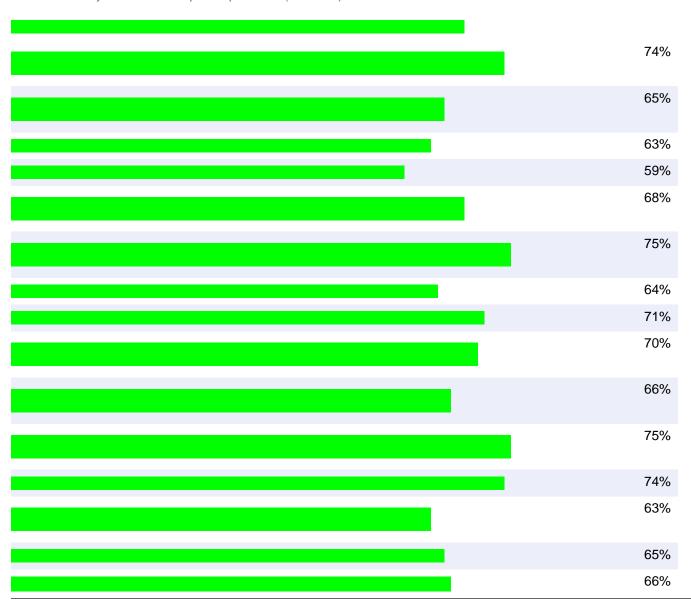
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Page 242 of 816 11/15/2011

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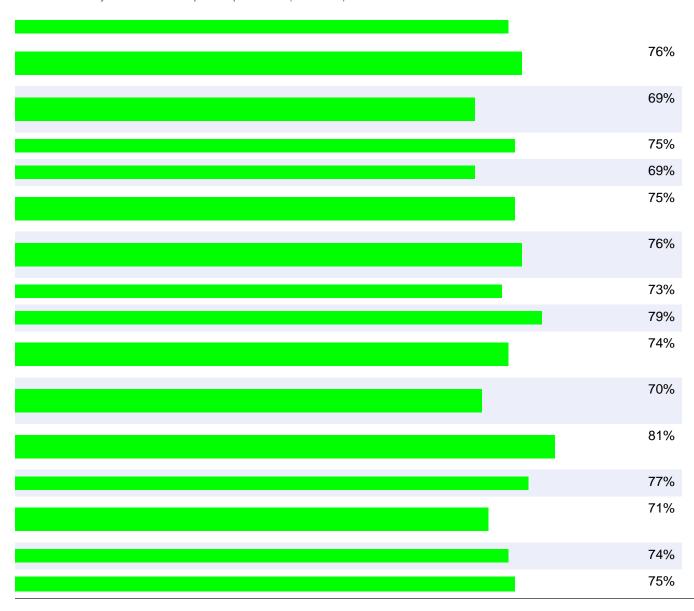
Page 244 of 816 11/15/2011

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Page 245 of 816 11/15/2011

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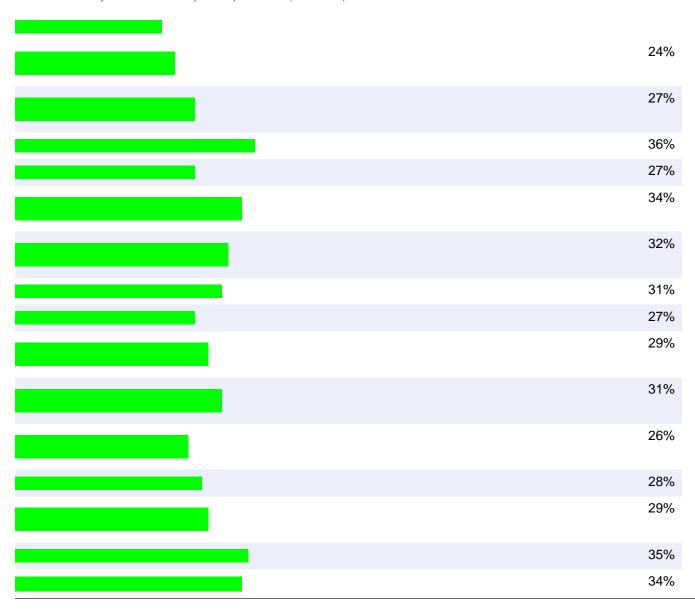
Page 246 of 816 11/15/2011



Page 247 of 816 11/15/2011

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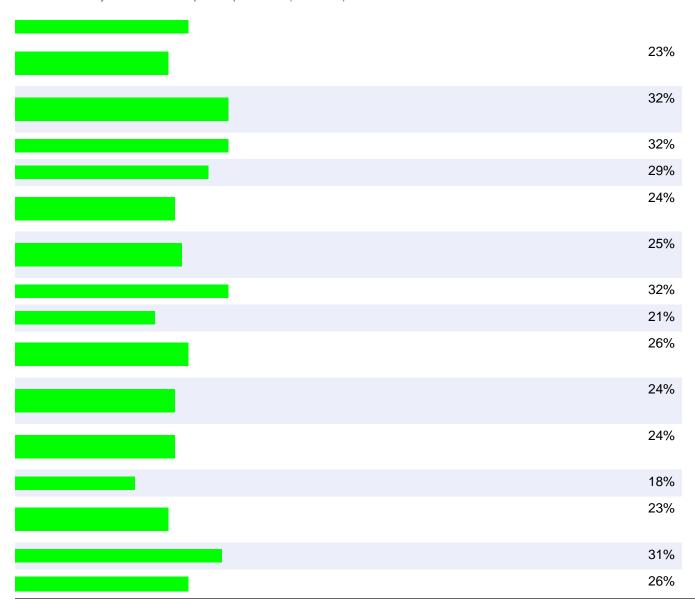
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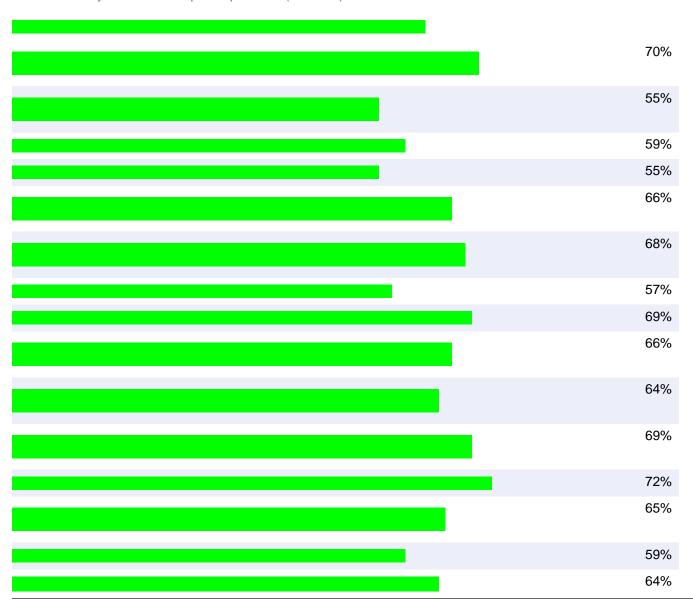
Page 250 of 816 11/15/2011

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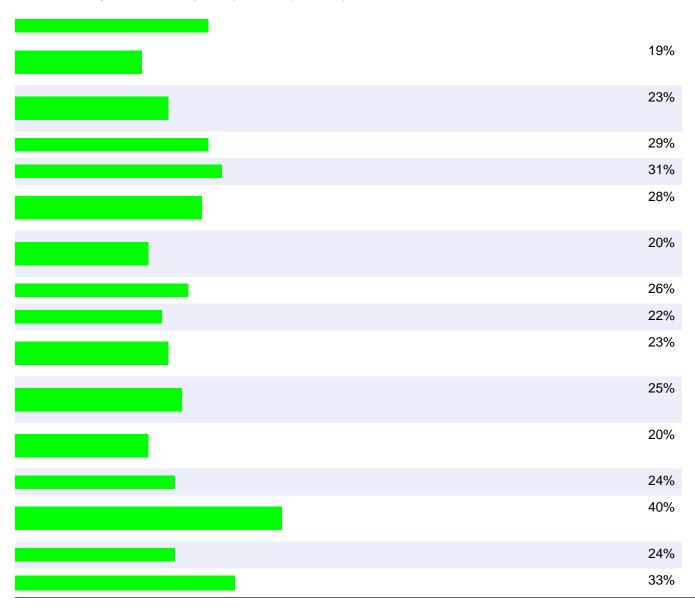
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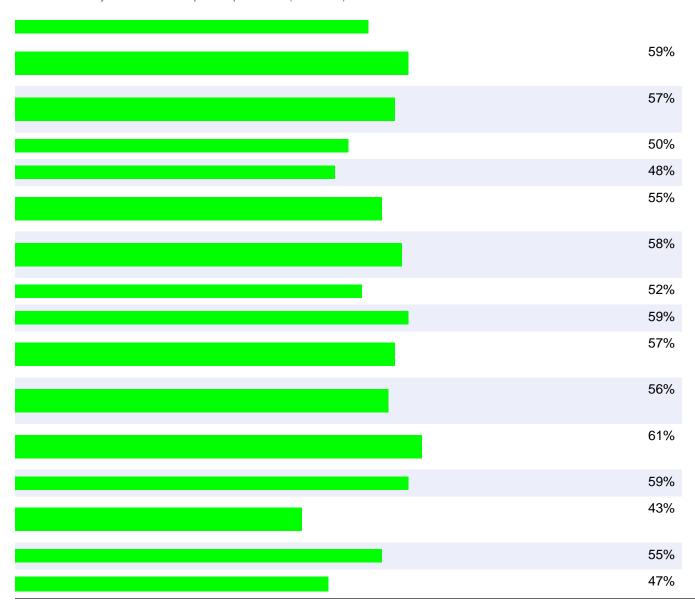
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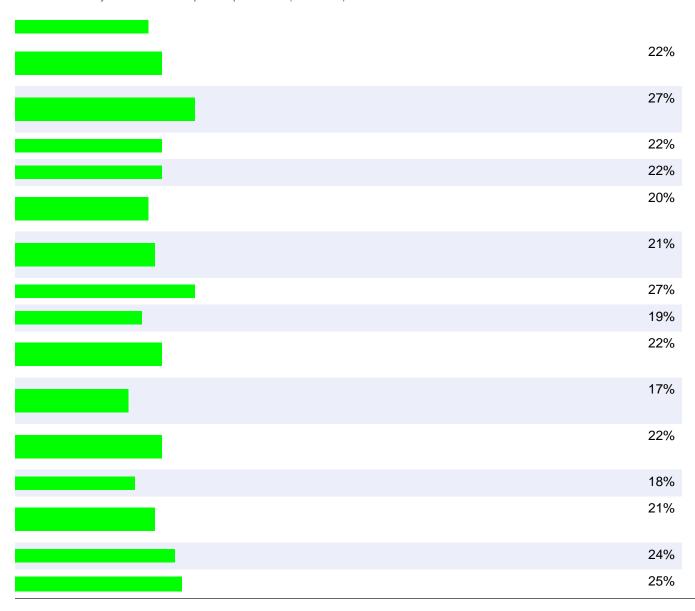
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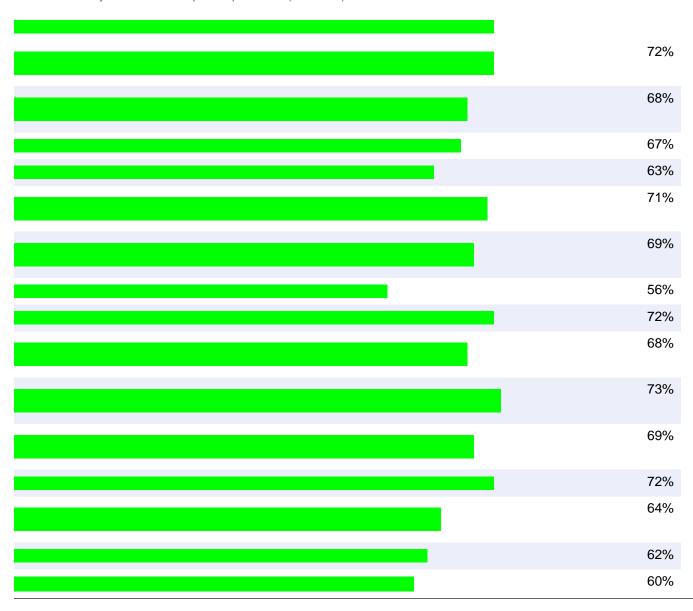
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Page 257 of 816 11/15/2011



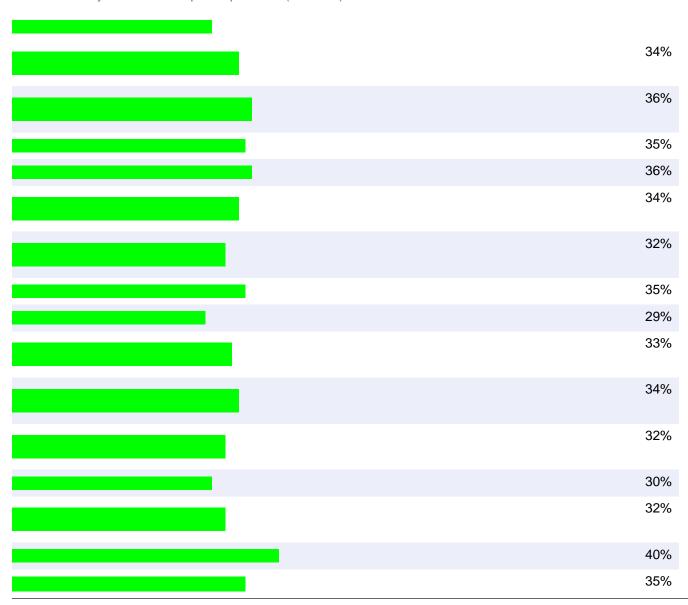
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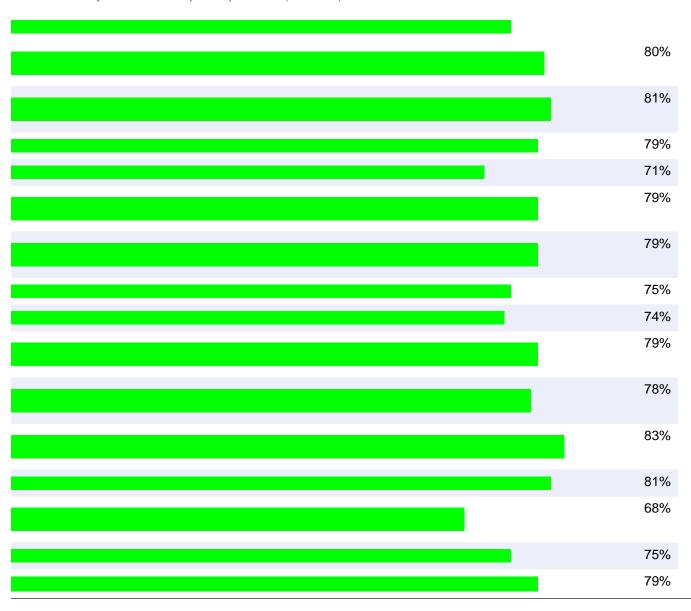
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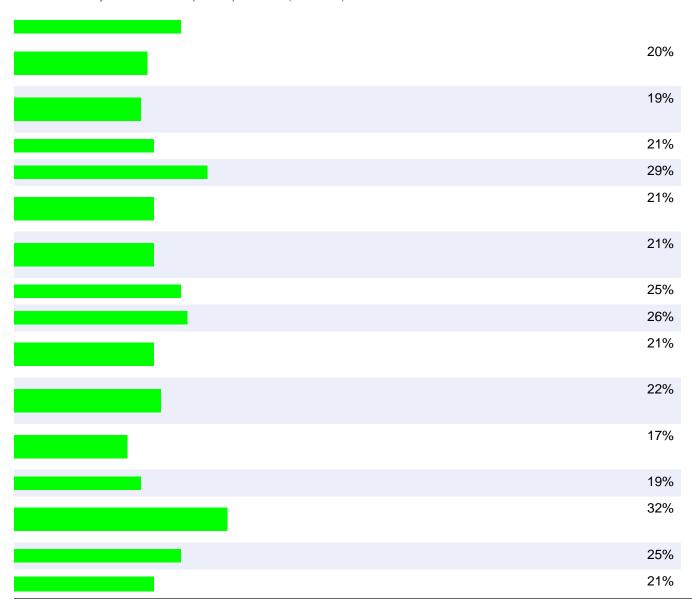
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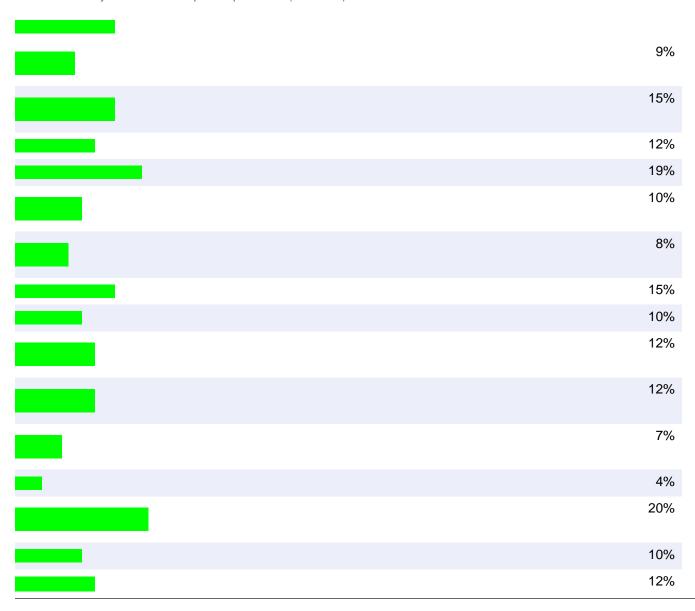
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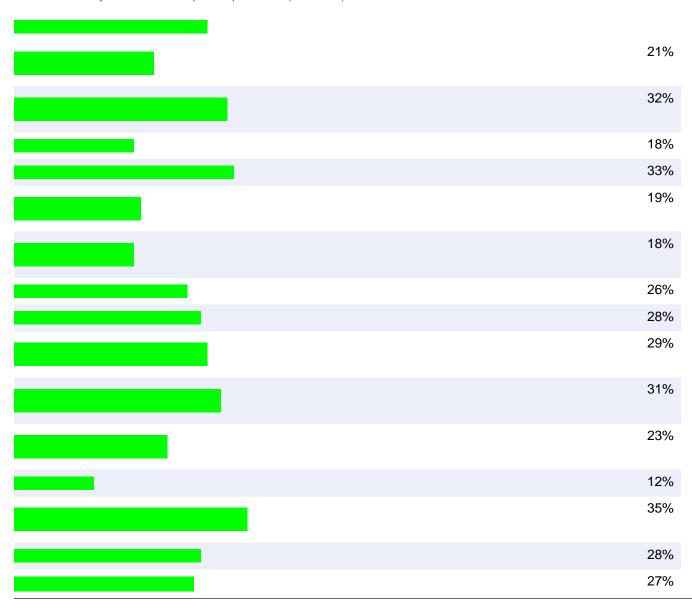
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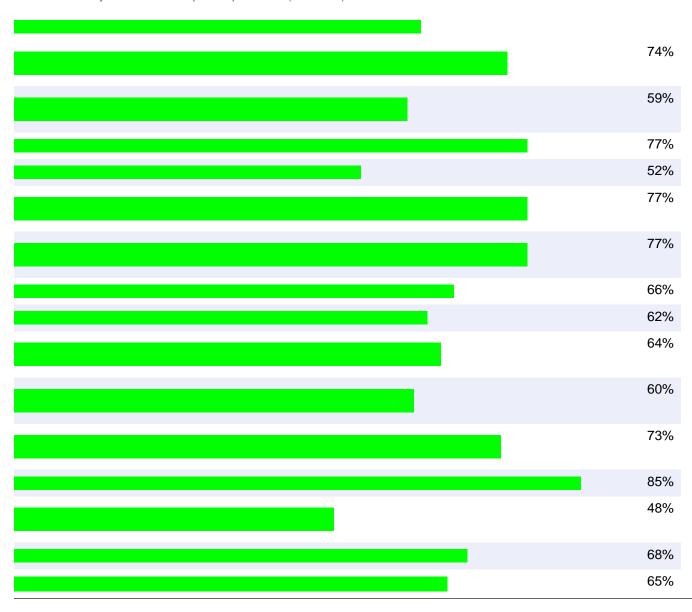
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300 or more

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CA Hospitals Only

Based on Survey	of Patients' Hospital	Experiences (HCAHPS)
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32% There were discrepancies in the data collection process
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	CENTER	
050485	LONG BEACH MEMORIAL MEDICAL CENTER	2801 ATLANTIC AVE
050502	SAINT VINCENT MEDICAL CENTER	2131 W 3RD ST
050531	BELLFLOWER MEDICAL CENTER	9542 E ARTESIA BLVD
050552	MOTION PICTURE & TELEVISION HOSPITAL	23388 MULHOLLAND DRIVE
050561	KAISER FOUNDATION HOSPITAL - WEST LA	6041 CADILLAC AVE
050575	TRI-CITY REGIONAL MEDICAL CENTER	21530 S PIONEER BLVD
050581	LAKEWOOD REGIONAL MEDICAL CENTER	3700 E SOUTH ST
050588	SAN DIMAS COMMUNITY HOSPITAL	1350 W COVINA BLVD
050597	FOOTHILL PRESBYTERIAN HOSPITAL	250 S GRAND AVE
050624	HENRY MAYO NEWHALL MEMORIAL HOSPITAL	23845 W MCBEAN PKWY
050625	CEDARS-SINAI MEDICAL CENTER	8700 BEVERLY BLVD
050641	EAST LOS ANGELES DOCTORS HOSPITAL	4060 WHITTIER BLVD
050644	LOS ANGELES METROPOLITAN MEDICAL CTR	2231 S WESTERN AVE

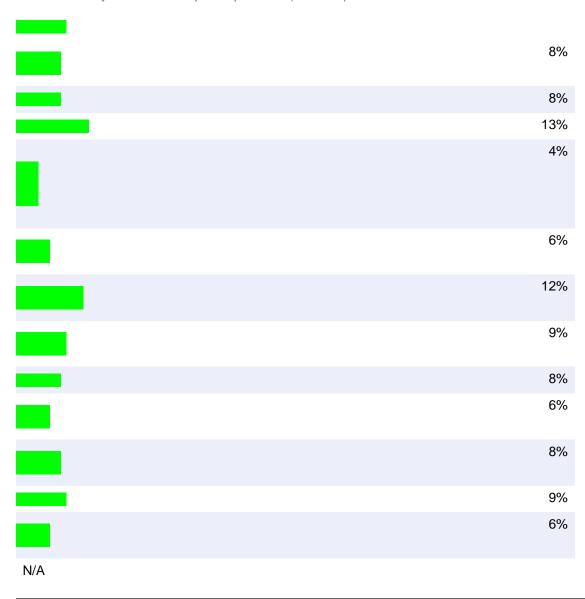
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LONG BEACH	CA
LOS ANGELES	CA
BELLFLOWER	CA
WOODLAND HILLS	CA
LOS ANGELES	CA
HAWAIIAN GARDENS	CA
LAKEWOOD	CA
SAN DIMAS	CA
GLENDORA	CA
VALENCIA	CA
LOS ANGELES	CA
LOS ANGELES	CA
LOS ANGELES	CA

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90806	LOS ANGELES	5629332000
90057	LOS ANGELES	2134847111
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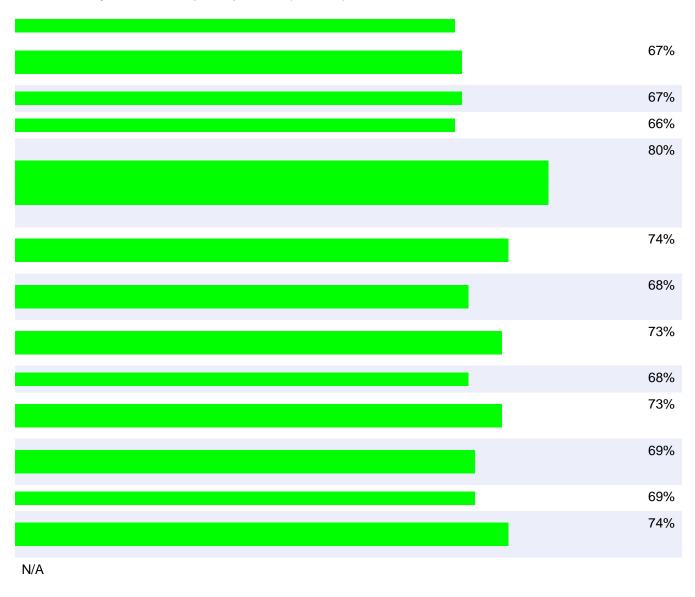
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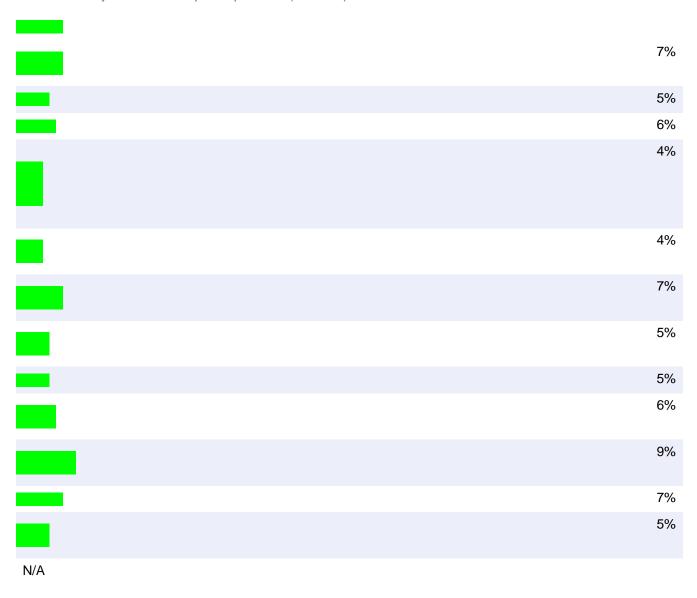
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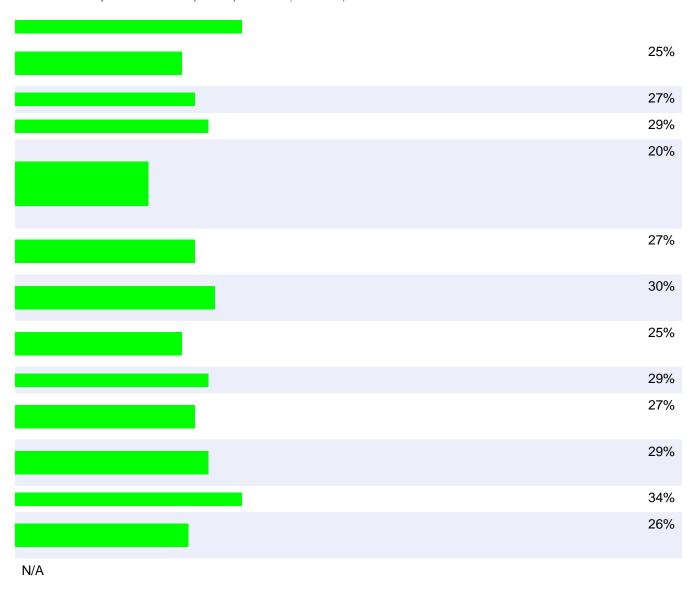
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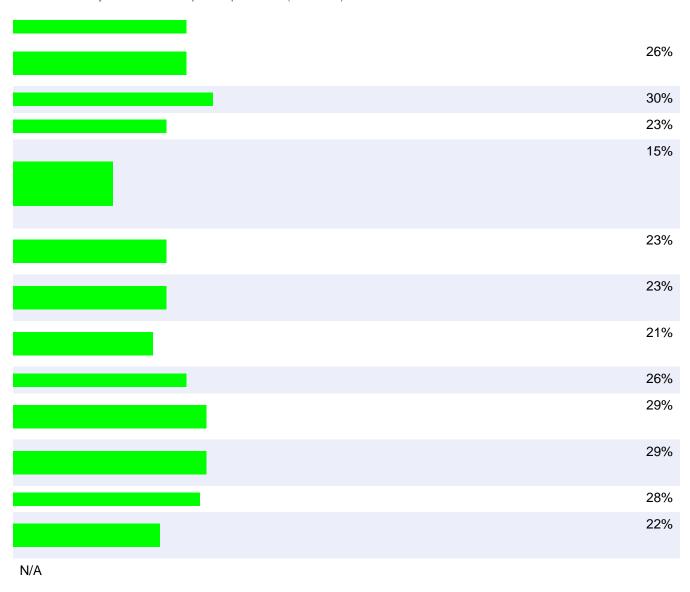
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	10%
	10%
	12%
	4%
	6%
	9%
	13%
	7%
	4%
	11%
	10%
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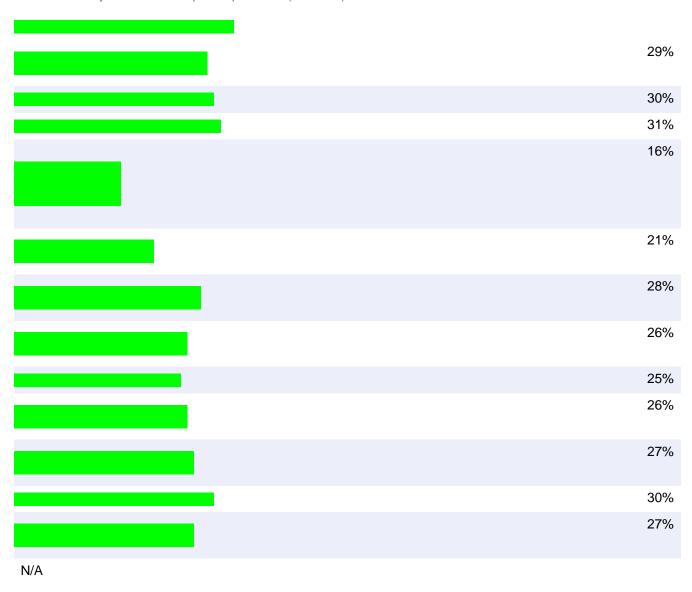
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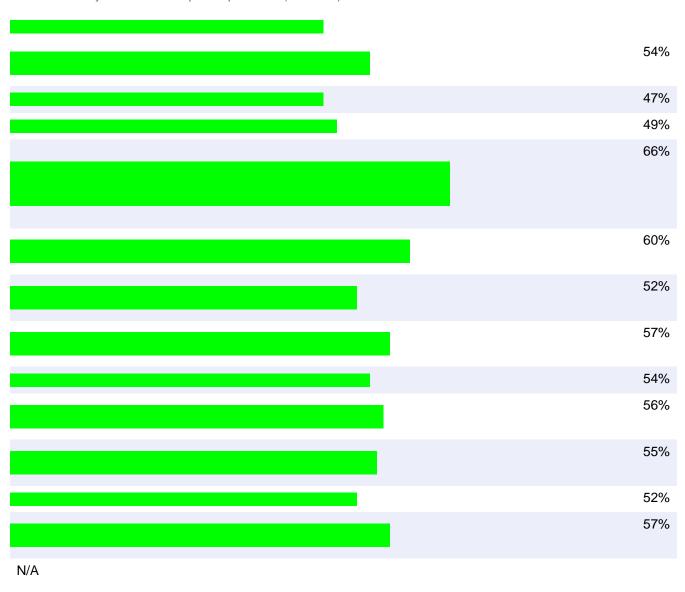
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	17%
	23%
	20%
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	20%
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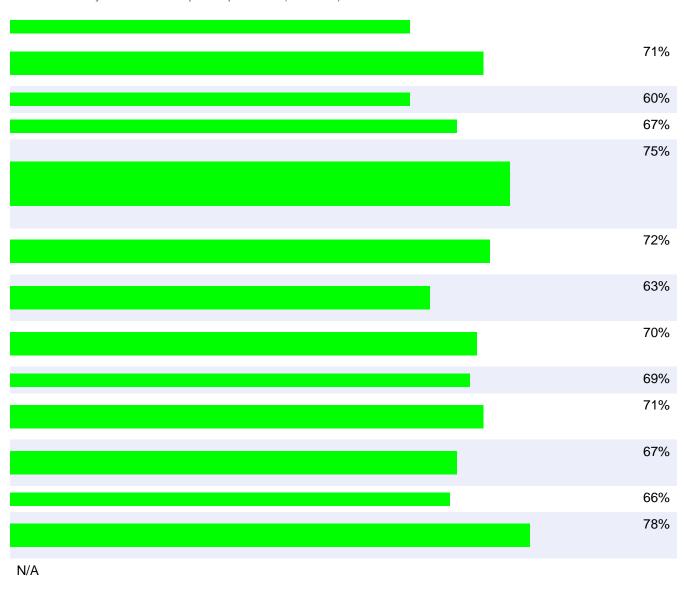
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	9%
	16%
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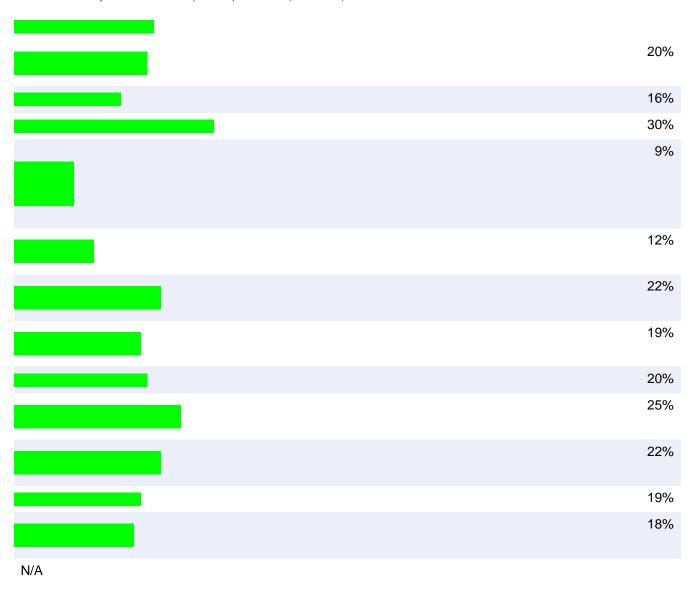
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	20%
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	21%
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	24%
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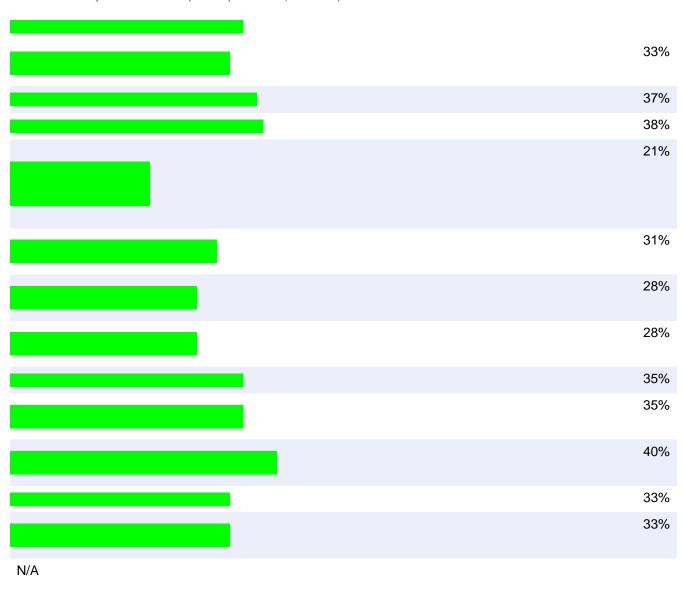
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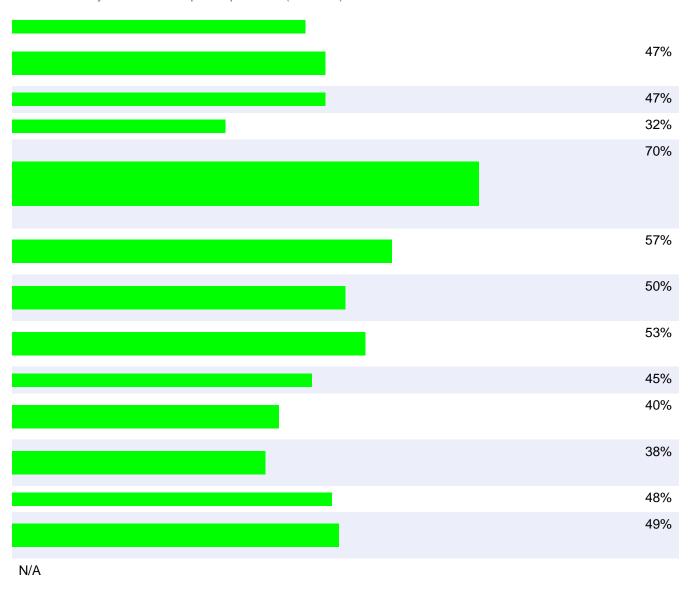
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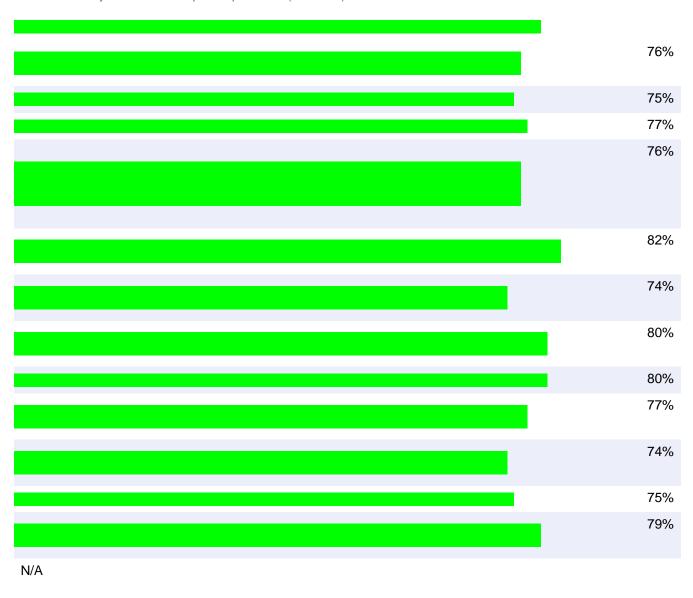
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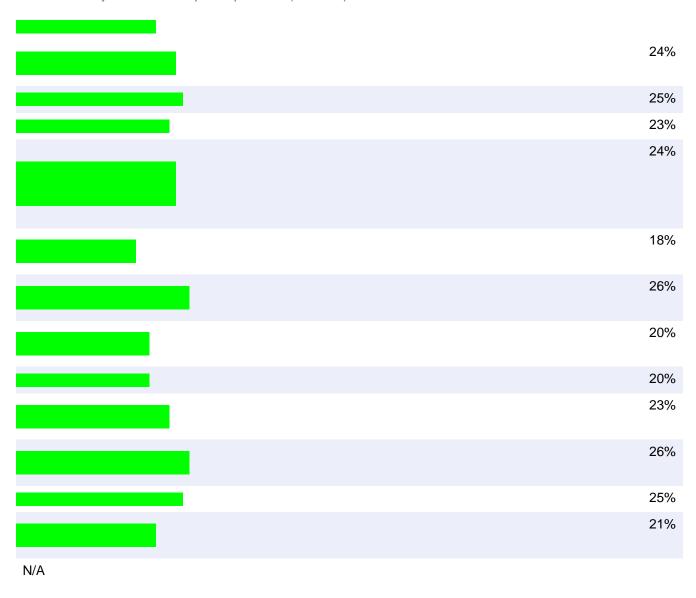
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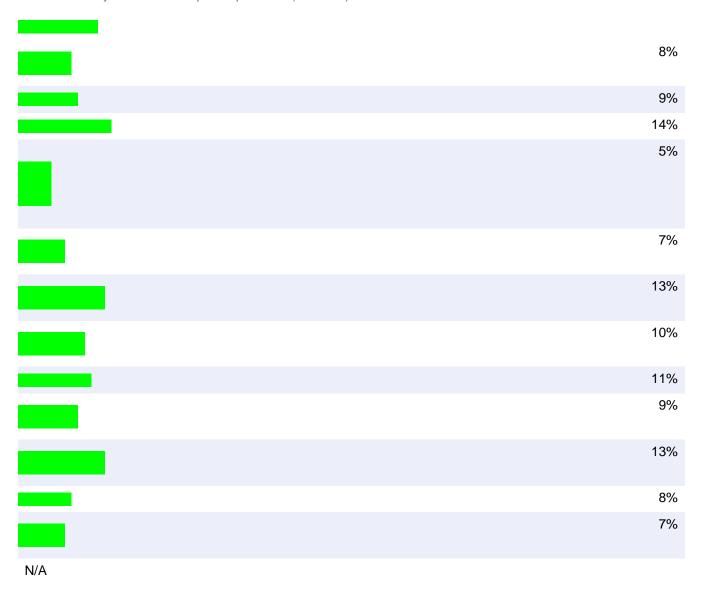
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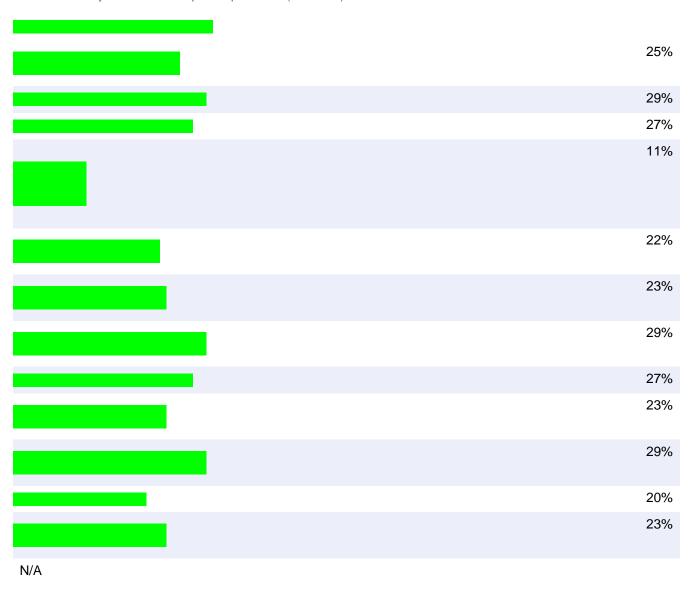
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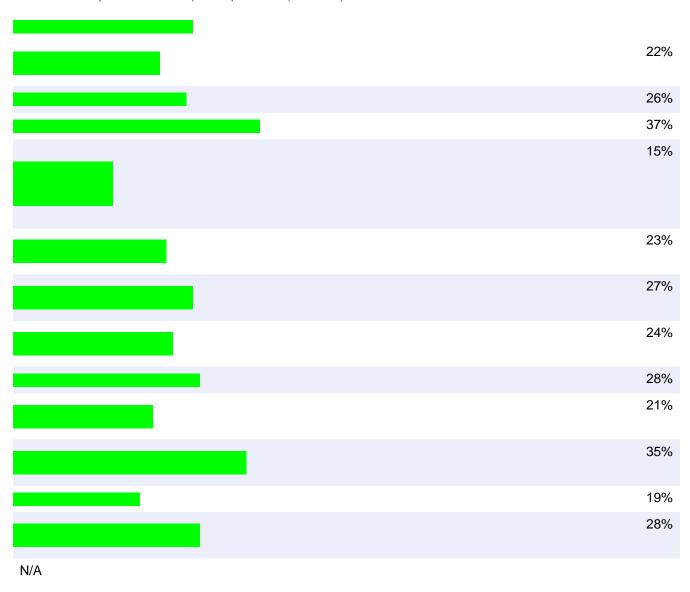
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	4%
	6%
	11%
	2%
	4%
	10%
	6%
	8%
	5%
	7%
	5%
	7%
N/A	

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300 or more
300 or more
300 or more
Fewer than 100
300 or more
N/A

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	27%	
	25%	
	26%	
	36%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	28%	
	24%	
	32%	
	24%	
	28%	
	30%	
	26%	
	29%	
N/A		Survey results are not available for this reporting period

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	MEDICAL CTR	
050660	USC KENNETH NORRIS JR CANCER HOSPITAL	1441 EASTLAKE AVE
050663	LOS ANGELES COMMUNITY HOSPITAL	4081 E OLYMPIC BLVD
050677	KAISER FOUNDATION HOSPITAL - WOODLAND HILLS	5601 DE SOTO
050696	USC UNIVERSITY HOSPITAL	1500 SAN PABLO ST
050704	MISSION COMMUNITY HOSPITAL - PANORAMA	14850 ROSCOE BLVD
050723	KAISER FOUNDATION HOSPITAL - BALDWIN PARK	1011 BALDWIN PARK BLVD
050727	COMMUNITY HOSPITAL OF LONG BEACH	1720 TERMINO AVENUE
050735	WHITTIER HOSPITAL MEDICAL CENTER	9080 COLIMA RD
050736	MONTEREY PARK HOSPITAL	900 S ATLANTIC BLVD
050737	GARFIELD MEDICAL CENTER	525 N GARFIELD AVE
050738	GREATER EL MONTE COMMUNITY HOSPITAL	1701 SANTA ANITA AVE
050739	CENTINELA HOSPITAL MEDICAL CENTER	555 EAST HARDY STREET
050740	MARINA DEL REY HOSPITAL	4650 LINCOLN BLVD
050742	OLYMPIA MEDICAL CENTER	5900 WEST OLYMPIC

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LOS ANGELES	CA
LOS ANGELES	CA
WOODLAND HILLS	CA
LOS ANGELES	CA
PANORAMA CITY	CA
BALDWIN PARK	CA
LONG BEACH	CA
WHITTIER	CA
MONTEREY PARK	CA
MONTEREY PARK	CA
SOUTH EL MONTE	CA
INGLEWOOD	CA
MARINA DEL REY	CA
LOS ANGELES	CA

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90089	LOS ANGELES	3238653000
90023	LOS ANGELES	3233670477
91367	LOS ANGELES	8187193800
90033	LOS ANGELES	3234428656
91402	LOS ANGELES	8187872222
91706	LOS ANGELES	6268511011
90804	LOS ANGELES	5624940600
90605	LOS ANGELES	5629453561
91754	LOS ANGELES	6265709000
91754	LOS ANGELES	6265732222
91733	LOS ANGELES	6263507975
90301	LOS ANGELES	3106734660
90291	LOS ANGELES	3108238911
90036	LOS ANGELES	3106575900

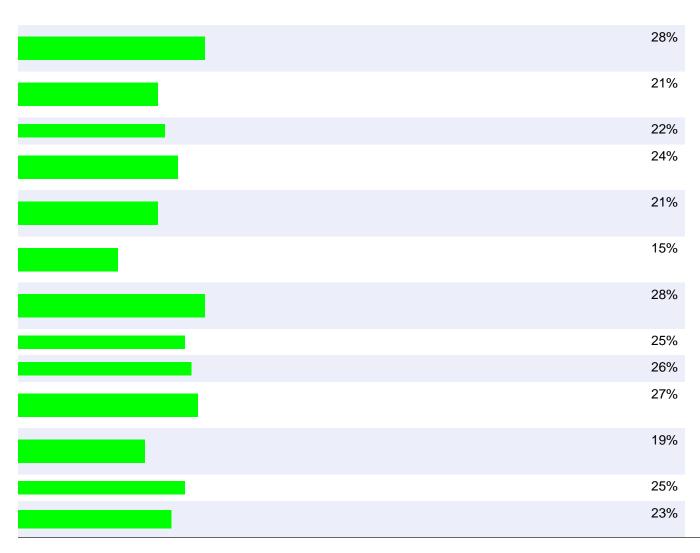
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N/A

30%
4%
6%
15%
6%
5%
11%
9%
9%
12%
14%
11%
9%

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N/A



11/15/2011 Page 311 of 816

N/A



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N/A

25%
4%
5%
15%
4%
7%
10%
9%
10%
12%
10%
9%
9%

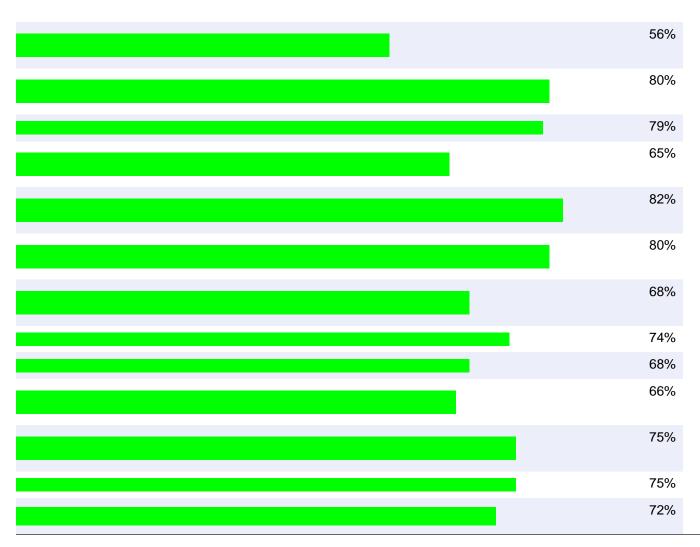
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N/A

19%
16%
16%
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22%
17%
22%
22%
15%
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19%

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N/A



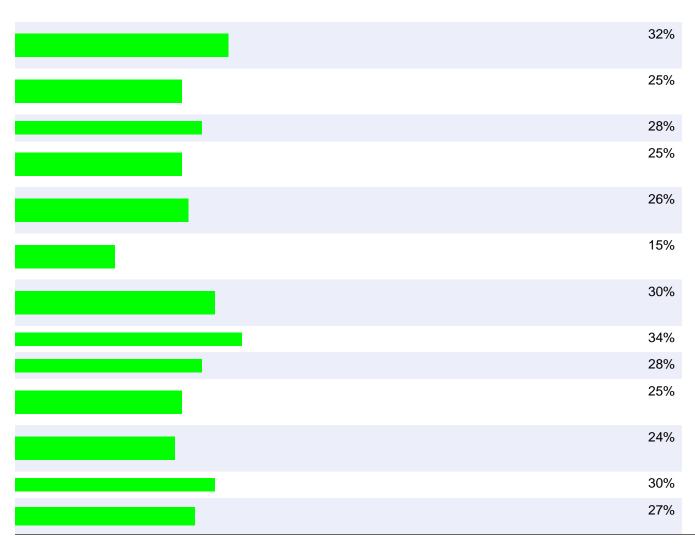
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N/A

32%
9%
13%
23%
14%
10%
21%
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15%
20%
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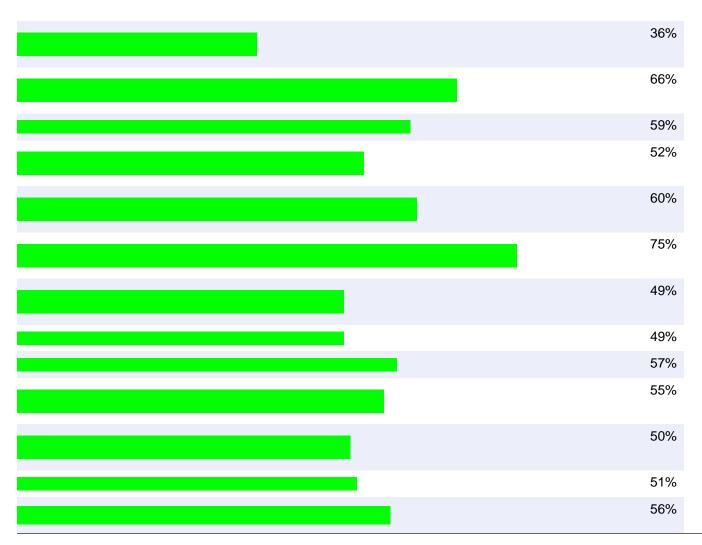
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N/A



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N/A



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N/A

28%
6%
8%
17%
7%
4%
11%
11%
12%
11%
16%
9%
11%

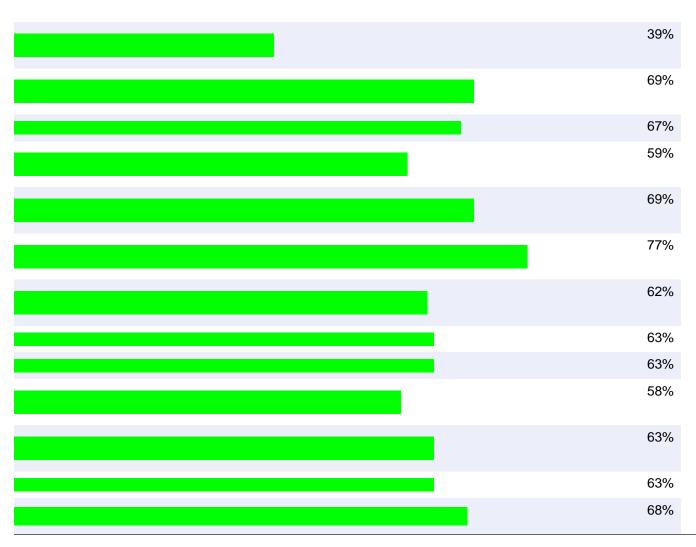
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N/A



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N/A



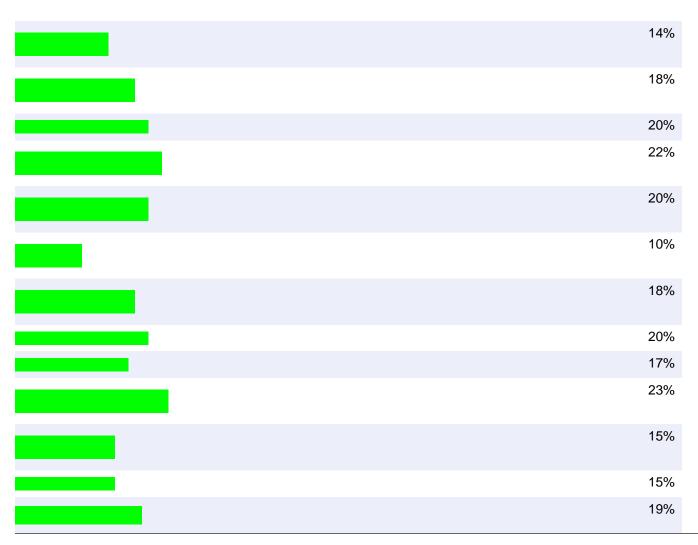
11/15/2011 Page 321 of 816

N/A



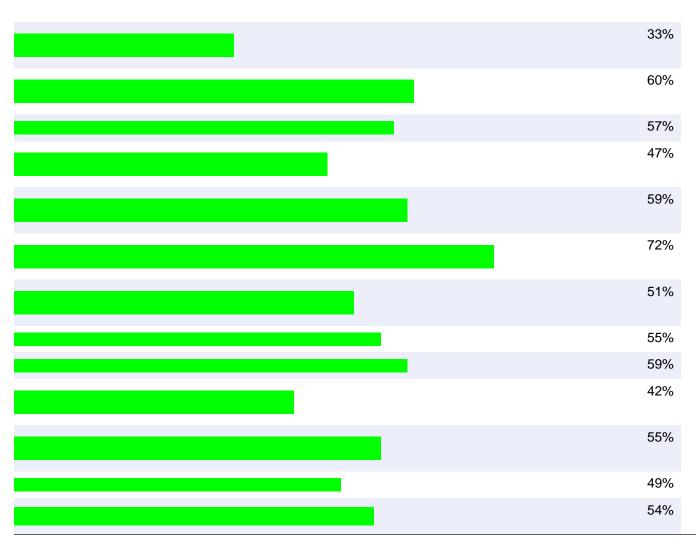
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N/A



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N/A



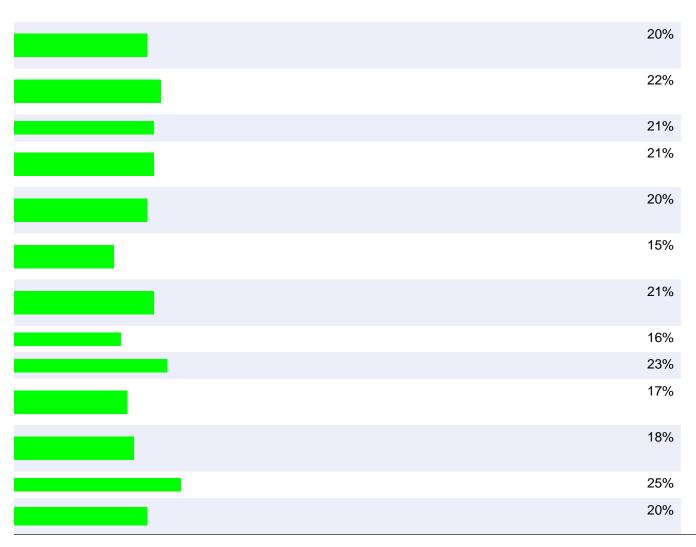
11/15/2011 Page 324 of 816

N/A

23%
9%
10%
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9%
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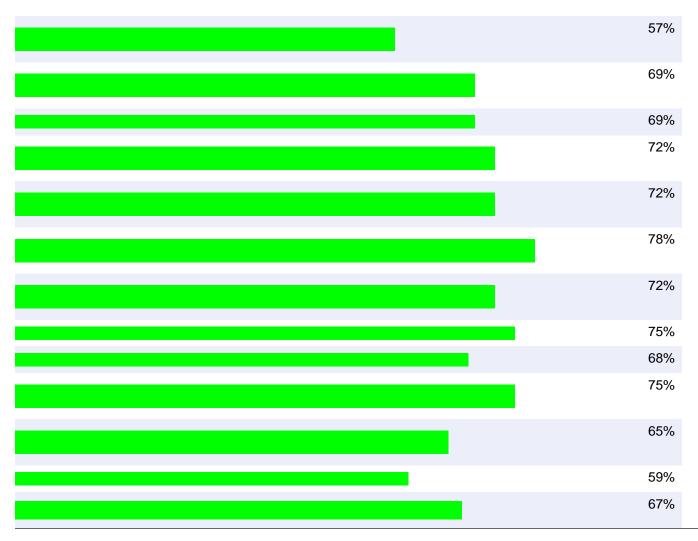
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N/A



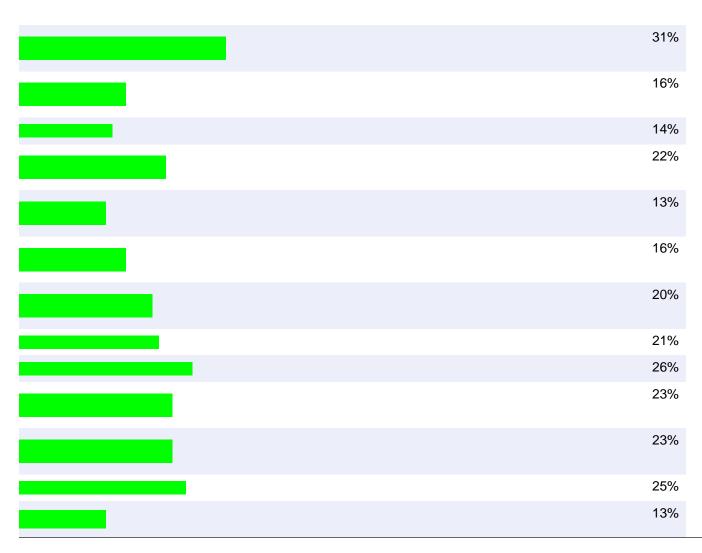
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N/A



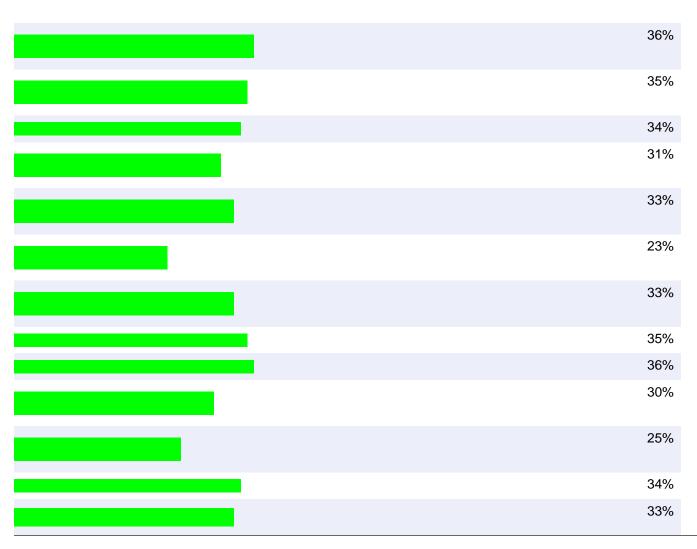
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N/A



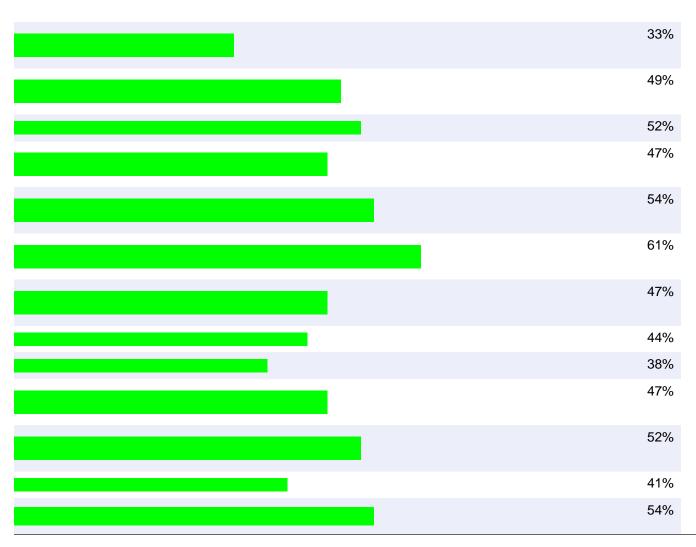
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N/A



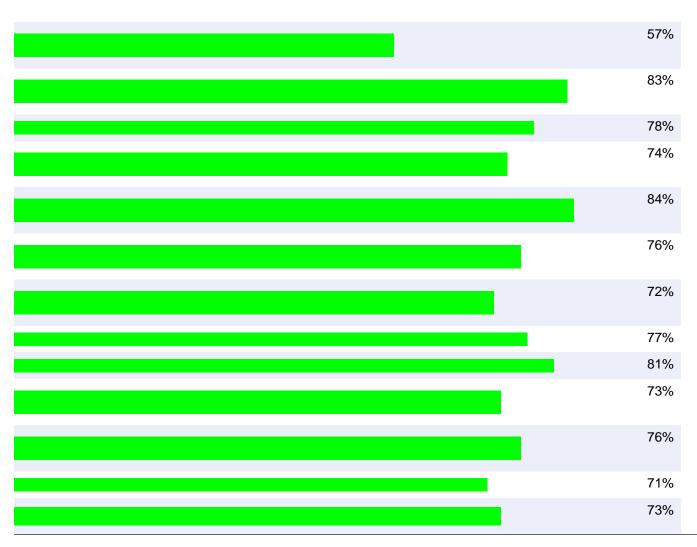
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N/A



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N/A



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N/A



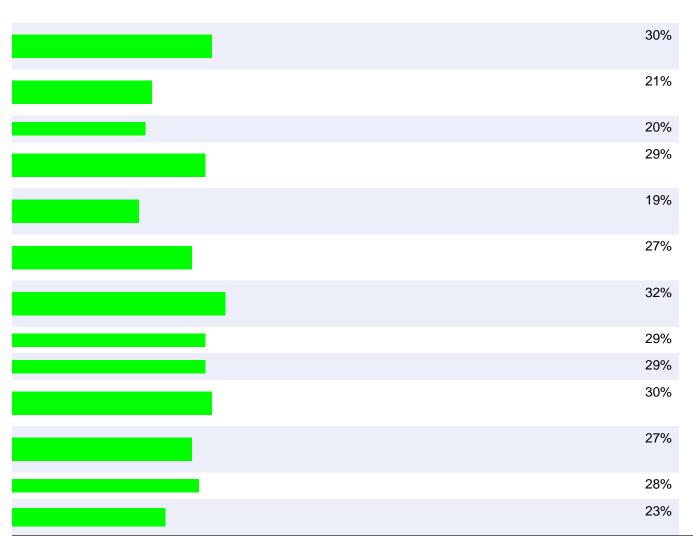
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N/A

31%
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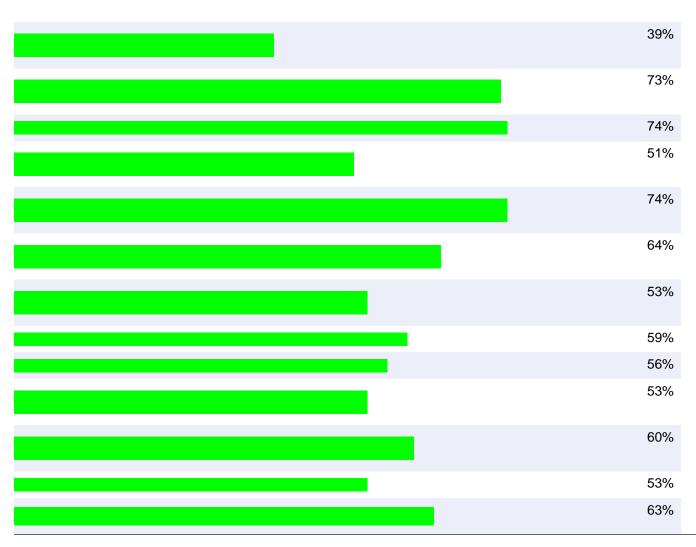
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N/A



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N/A



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N/A

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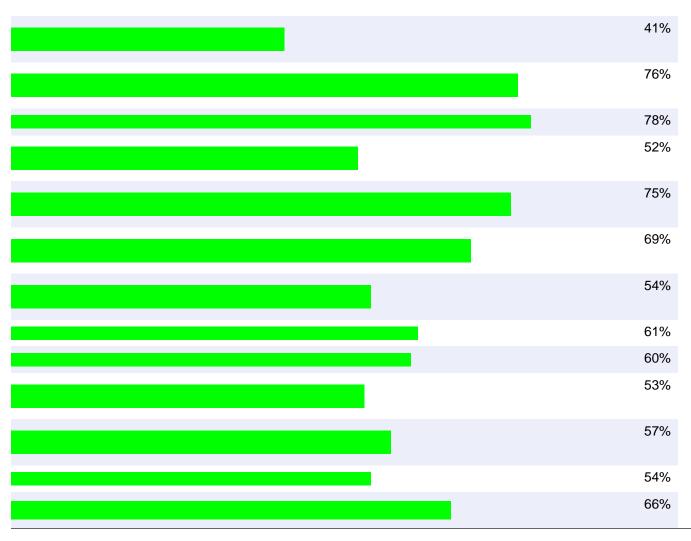
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N/A



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N/A



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N/A

Between 100 and 299
300 or more
Between 100 and 299
300 or more
300 or more
300 or more

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	period
N/A	Survey results are not available for this reporting period
	6%
	38%
	36%
	14%
	32%
	59%
	18%
	17%
	22%
	11%
	15%
	34%
	15%

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	 •	
		BOULEVARD
050751	MIRACLE MILE MEDICAL CENTER	6000 SAN VICENTE BLVD
050752	BROTMAN MEDICAL CENTER	3828 DELMAS TERRACE
050755	SHERMAN OAKS HOSPITAL	4929 VAN NUYS BLVD
050761	PROVIDENCE TARZANA MEDICAL CENTER	18321 CLARK STREET
050763	SILVER LAKE MEDICAL CENTER	1711 WEST TEMPLE STREET
051307	CATALINA ISLAND MEDICAL CENTER	100 FALLS CANYON ROAD
050568	MADERA COMMUNITY HOSPITAL	1250 E ALMOND AVE
050131	NOVATO COMMUNITY HOSPITAL	180 ROWLAND WAY
050360	MARIN GENERAL HOSPITAL	250 BON AIR ROAD, PO BOX 8010
050510	KAISER FOUNDATION HOSPITAL	99 MONTECILLO RD
051304	JOHN C FREMONT HEALTHCARE DISTRICT	5189 HOSPITAL ROAD
050301	UKIAH VALLEY MEDICAL CENTER/HOSPITAL D	275 HOSPITAL DRIVE
051310	FRANK R HOWARD MEMORIAL HOSPITAL	1 MADRONE STREET
051325	MENDOCINO COAST DISTRICT	700 RIVER DR

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LOS ANGELES	CA
CULVER CITY	CA
SHERMAN OAKS	CA
TARZANA	CA
LOS ANGELES	CA
AVALON	CA
MADERA	CA
NOVATO	CA
GREENBRAE	CA
SAN RAFAEL	CA
MARIPOSA	CA
UKIAH	CA
WILLITS	CA
FORT BRAGG	CA

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90036	LOS ANGELES	3239301040
90231	LOS ANGELES	3108367000
91403	LOS ANGELES	8189817111
91356	LOS ANGELES	8188810800
90026	LOS ANGELES	2139896123
90704	LOS ANGELES	3105100700
93637	MADERA	5596755555
94945	MARIN	4152091300
94904	MARIN	4159257900
94903	MARIN	4154442000
95338	MARIPOSA	2099663631
95482	MENDOCINO	7074623111
95490	MENDOCINO	7074596801
95437	MENDOCINO	7079611234

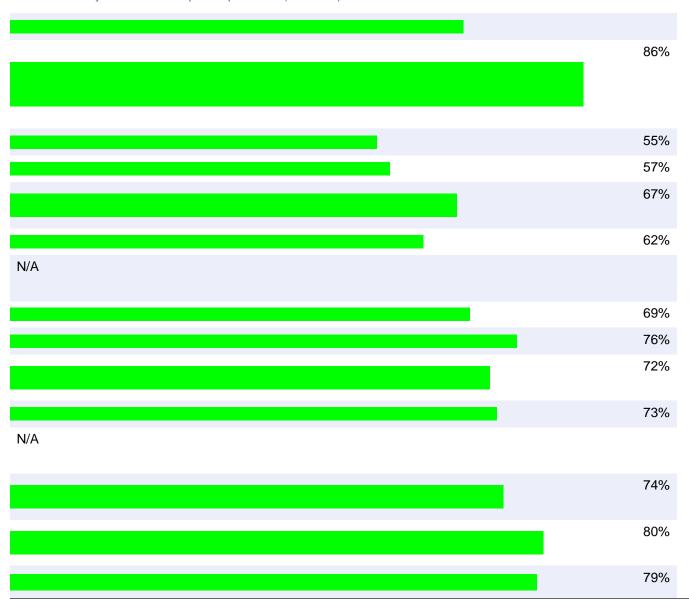
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	3%
	19%
	18%
	8%
	15%
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	6%
	3%
N/A	5%
	5%
	6%
	3%
	3%

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	11%
	26%
	25%
	25%
	23%
N/A	
	25%
	21%
	23%
	22%
N/A	
	20%
	17%
	18%

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	8%
	6%
	10%
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	6%
	4%
	6%
	5%
N/A	
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	4%
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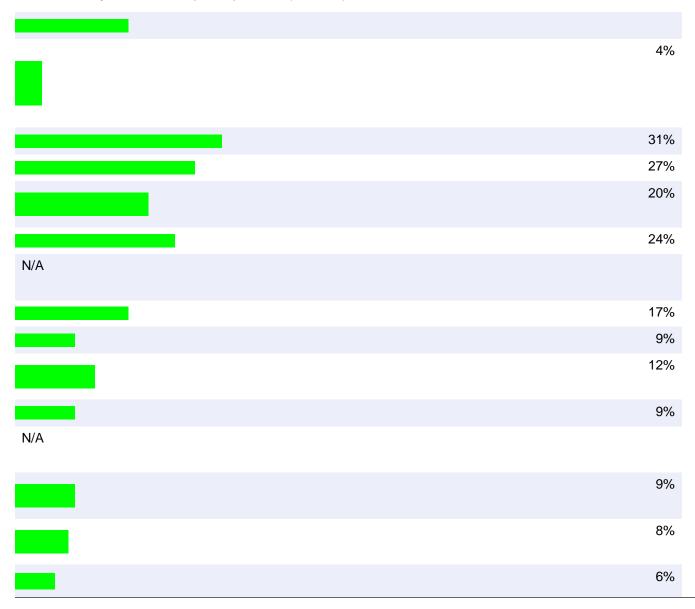
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	11%
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	18%

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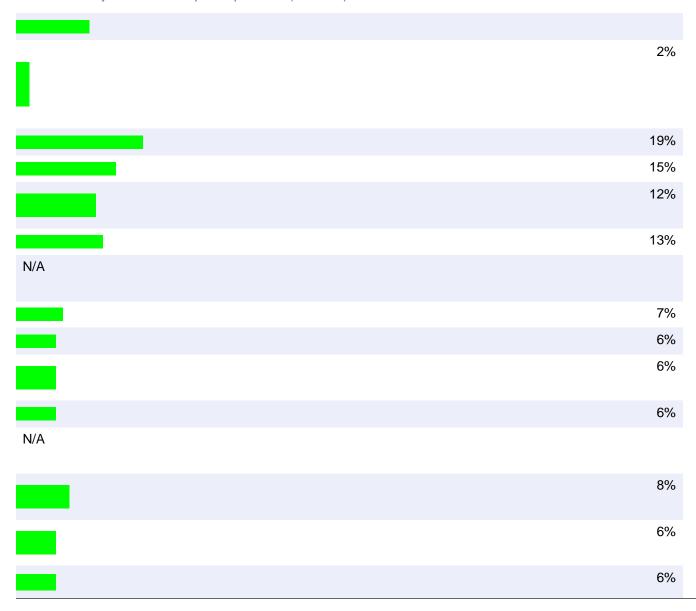
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	18%
	30%
	32%
	32%
	25%
N/A	
	30%
	32%
	30%
	25%
N/A	
	27%
	22%
	26%

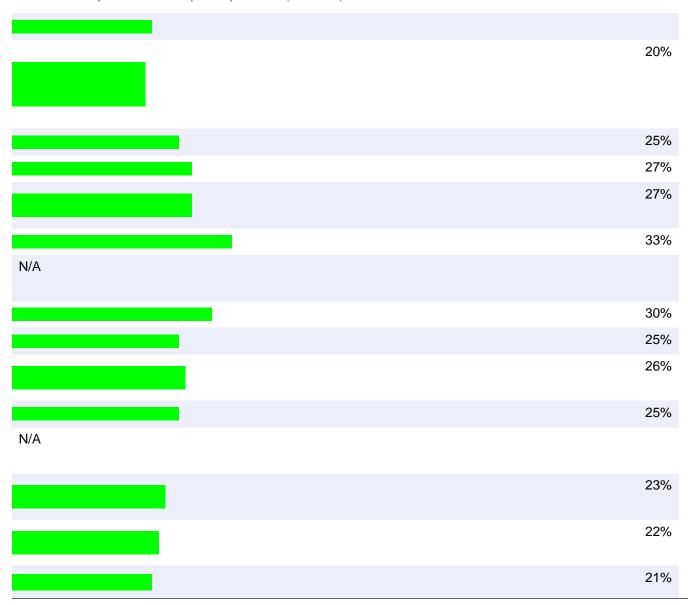
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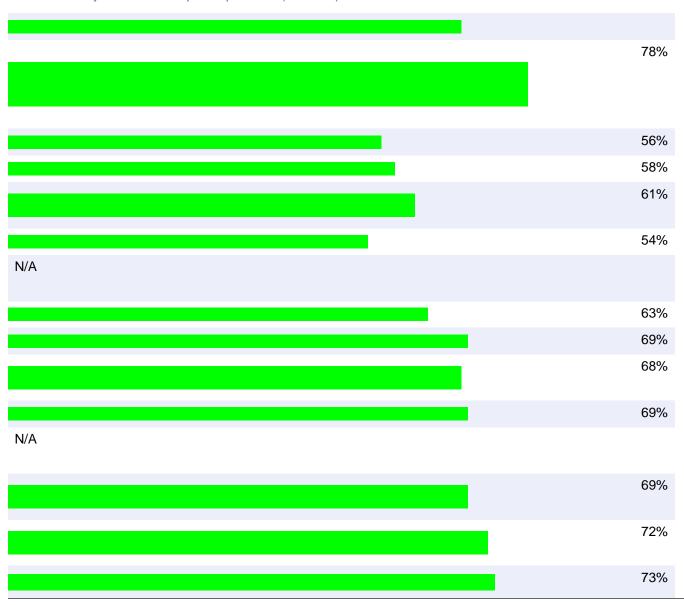
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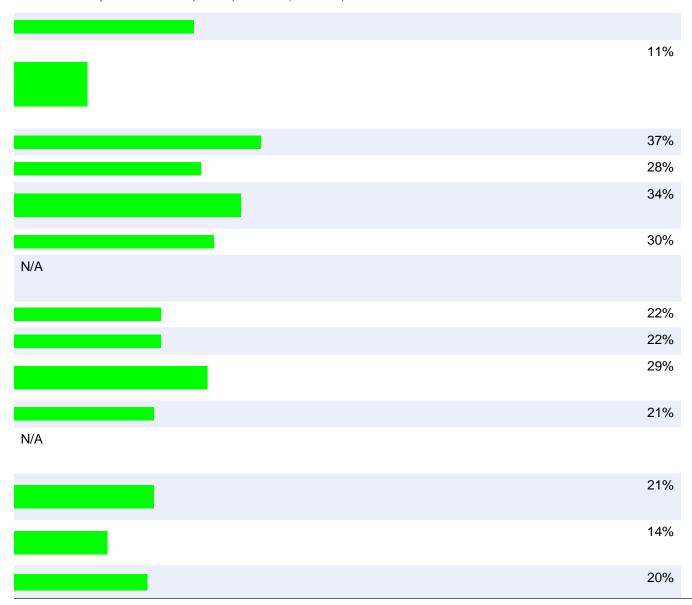
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	27%
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	21%
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	20%
	14%
	15%

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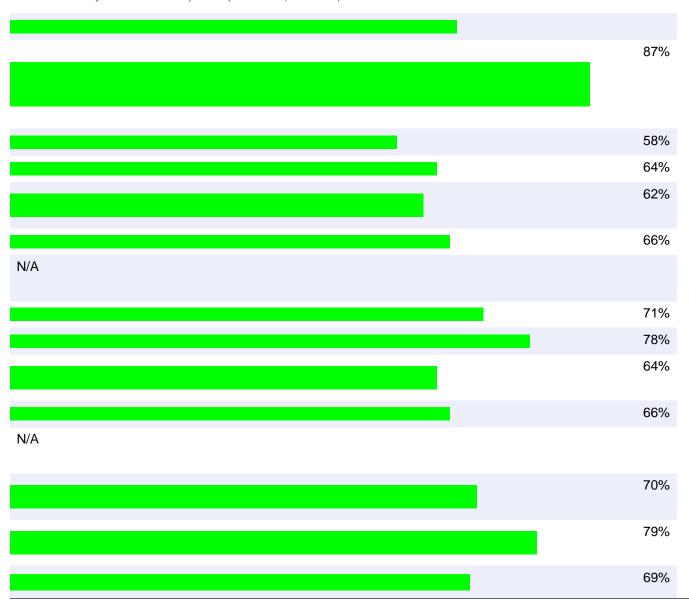
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	5%
	16%
	15%
	14%
	13%
N/A	
	9%
	6%
	12%
	10%
N/A	
	10%
	4%
	11%

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	8%
	26%
	21%
	24%
	21%
N/A	
	20%
	16%
	24%
	24%
N/A	
	20%
	17%
	20%

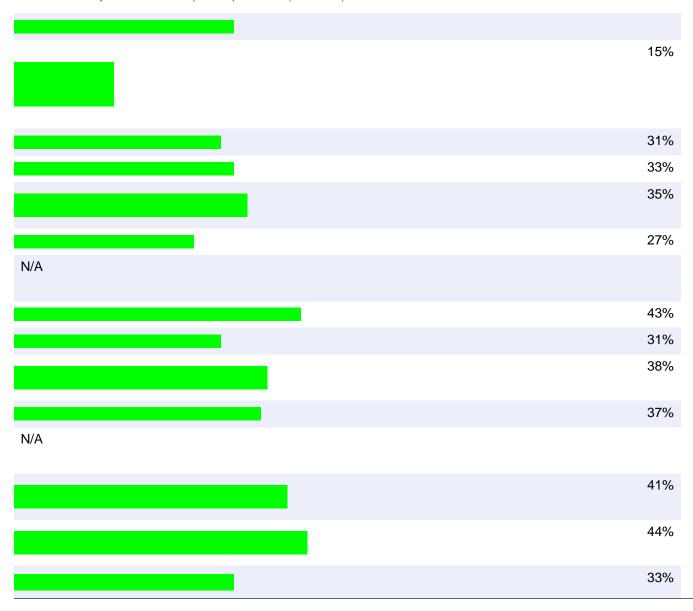
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	13%
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	17%
	25%
	21%
N/A	
	22%
	15%
	19%
	23%
N/A	
	22%
	16%
	10%

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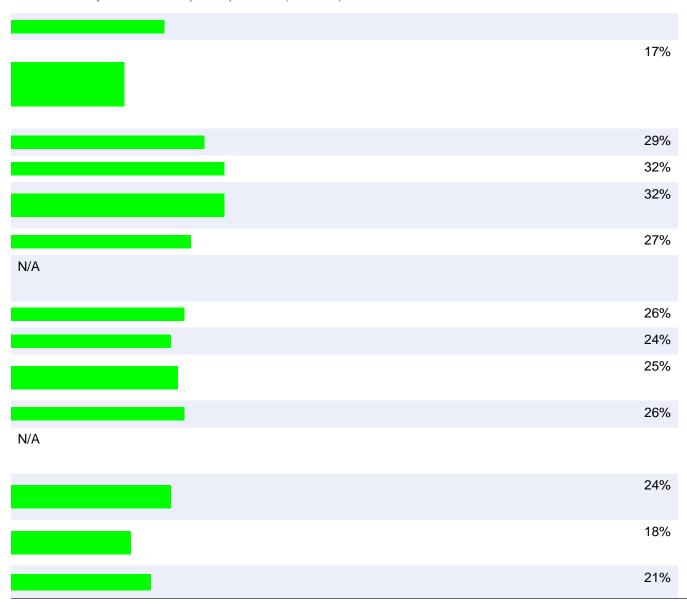
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	20%
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	33%
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	24%
N/A	
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N/A	
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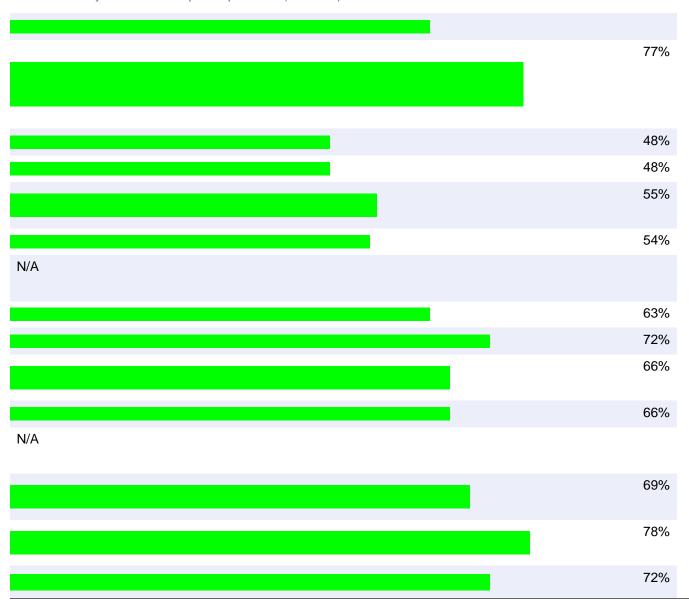
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	6%
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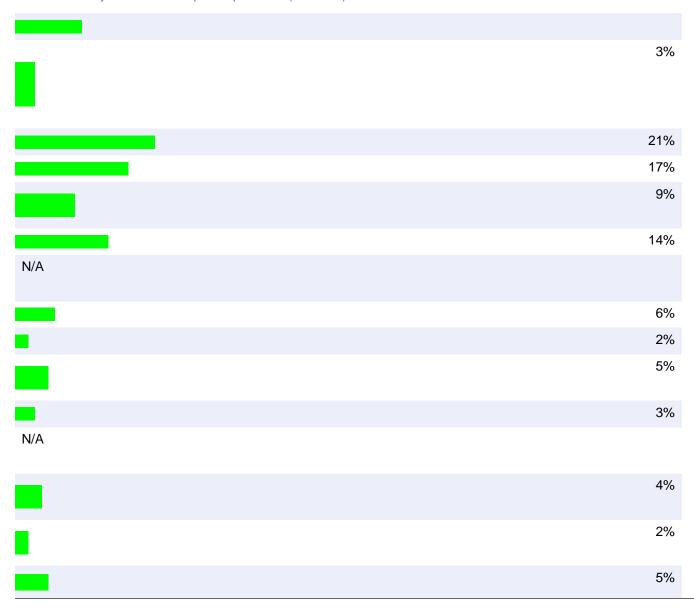
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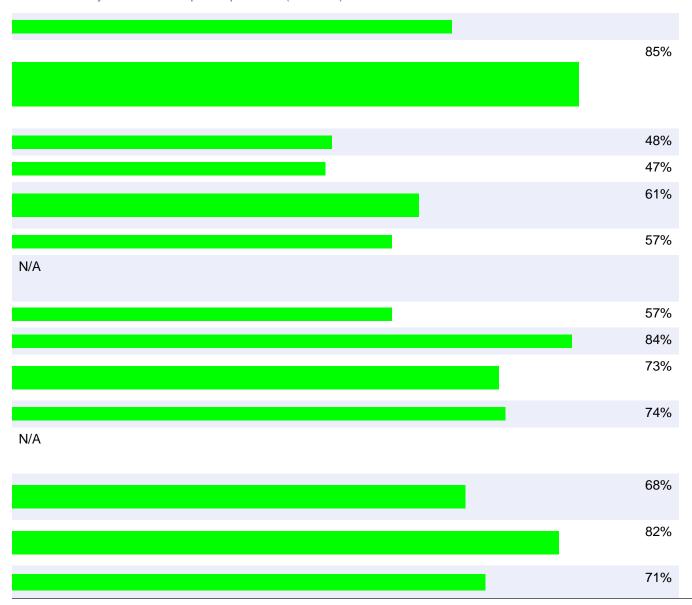
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Fewer	than	100
-------	------	-----

Between 100 and 299
300 or more
300 or more
Between 100 and 299
N/A
300 or more
N/A
300 or more
300 or more
300 or more

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	28% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	18%
	15%
	36%
	12%
N/A	Survey results are not available for this reporting period
	28%
	40%
	33%
	44%
N/A	Survey results are not available for this reporting period
	26%
	38%
	32%

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	HOSPITAL	
050444	MERCY MEDICAL CENTER	333 MERCY AVENUE
050528	MEMORIAL HOSPITAL LOS BANOS	520 WEST I ST
051308	SURPRISE VALLEY COMMUNITY HOSPITAL	MAIN & WASHINGTON STREETS
050145	COMMUNITY HOSPITAL OF THE MONTEREY PENINSULA	23625 W R HOLMAN HIGHWAY
050189	GEORGE L MEE MEMORIAL HOSPITAL	300 CANAL STREET
050248	NATIVIDAD MEDICAL CENTER	1441 CONSTITUTION BOULEVARD
050334	SALINAS VALLEY MEMORIAL HOSPITAL	450 EAST ROMIE LANE
050009	QUEEN OF THE VALLEY MEDICAL CENTER	1000 TRANCAS ST
050013	ST HELENA HOSPITAL	10 WOODLAND ROAD
050150	SIERRA NEVADA MEMORIAL HOSPITAL	155 GLASSON WAY
051328	TAHOE FOREST HOSPITAL	10121 PINE AVE
050069	ST JOSEPH HOSPITAL	1100 WEST STEWART DR
050168	ST JUDE MEDICAL CENTER	101 E VALENCIA MESA DRIVE
050224	HOAG MEMORIAL HOSPITAL PRESBYTERIAN	ONE HOAG DRIVE

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MERCED	CA
LOS BANOS	CA
CEDARVILLE	CA
MONTEREY	CA
KING CITY	CA
SALINAS	CA
SALINAS	CA
NAPA	CA
SAINT HELENA	CA
GRASS VALLEY	CA
TRUCKEE	CA
ORANGE	CA
FULLERTON	CA
NEWPORT BEACH	CA

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95340	MERCED	2095645000
93635	MERCED	2098260591
96104	MODOC	5302796111
93940	MONTEREY	8316245311
93930	MONTEREY	8313856000
93906	MONTEREY	8317554195
93901	MONTEREY	8317574333
94558	NAPA	7072524411
94574	NAPA	7079675899
95945	NEVADA	5302746000
96161	NEVADA	5305876011
92868	ORANGE	7146339111
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92663	ORANGE	9496458600

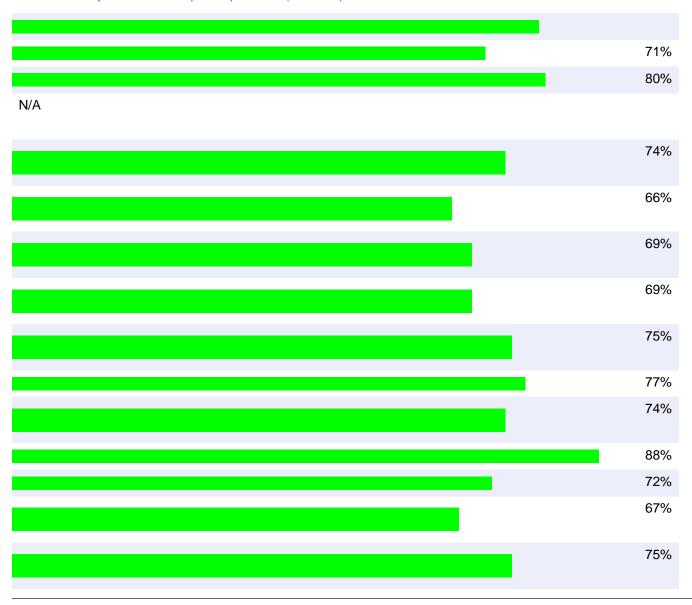
Page 377 of 816 11/15/2011

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Page 378 of 816 11/15/2011

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Page 379 of 816 11/15/2011



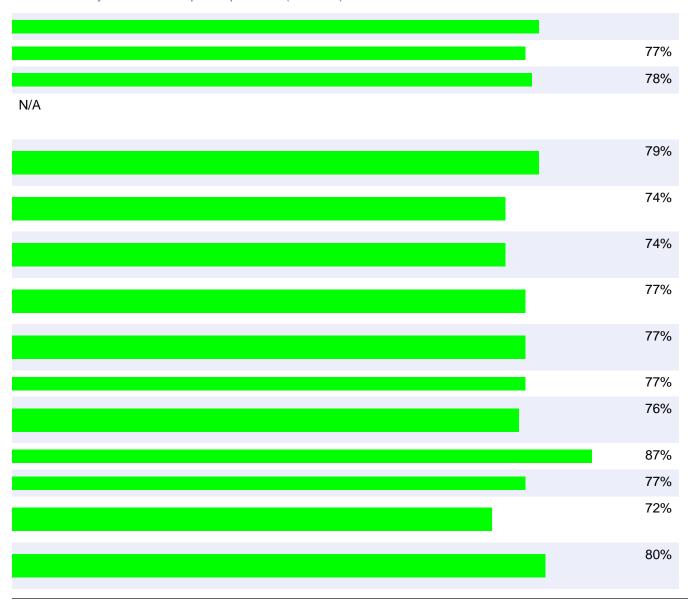
11/15/2011 Page 380 of 816

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Page 381 of 816 11/15/2011

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Page 382 of 816 11/15/2011



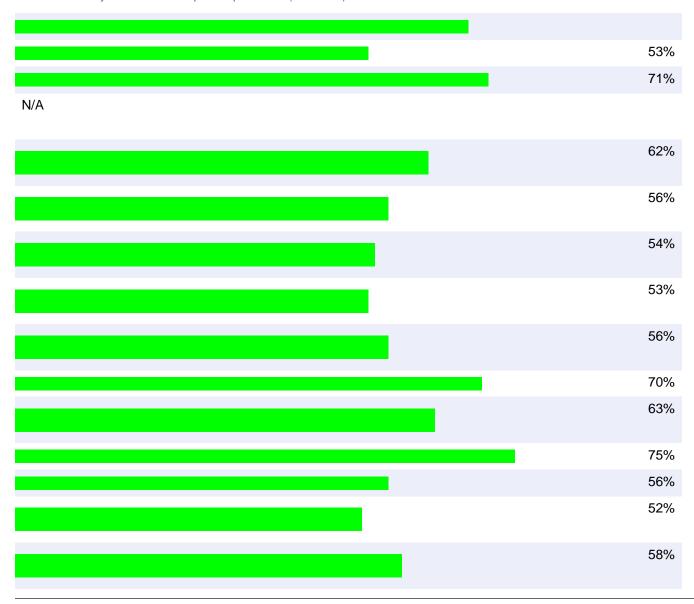
11/15/2011 Page 383 of 816

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Page 384 of 816 11/15/2011

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Page 385 of 816 11/15/2011



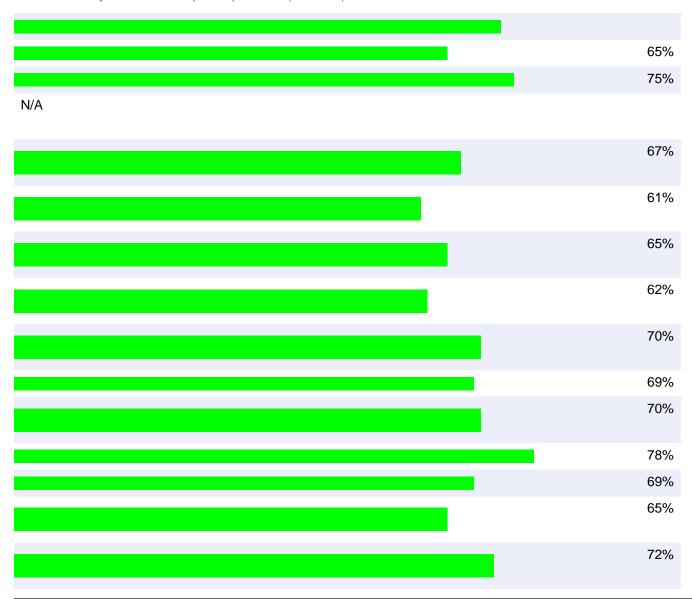
11/15/2011 Page 386 of 816

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Page 387 of 816 11/15/2011

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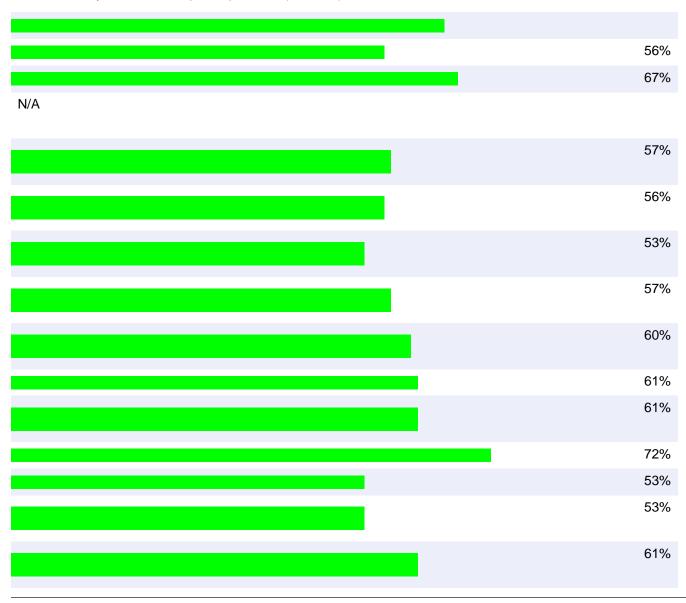
11/15/2011 Page 389 of 816

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Page 390 of 816 11/15/2011

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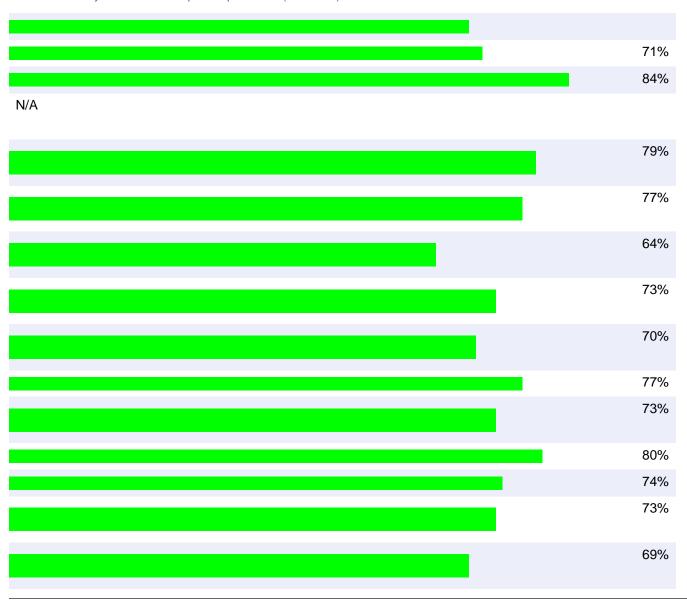
11/15/2011 Page 392 of 816

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Page 393 of 816 11/15/2011

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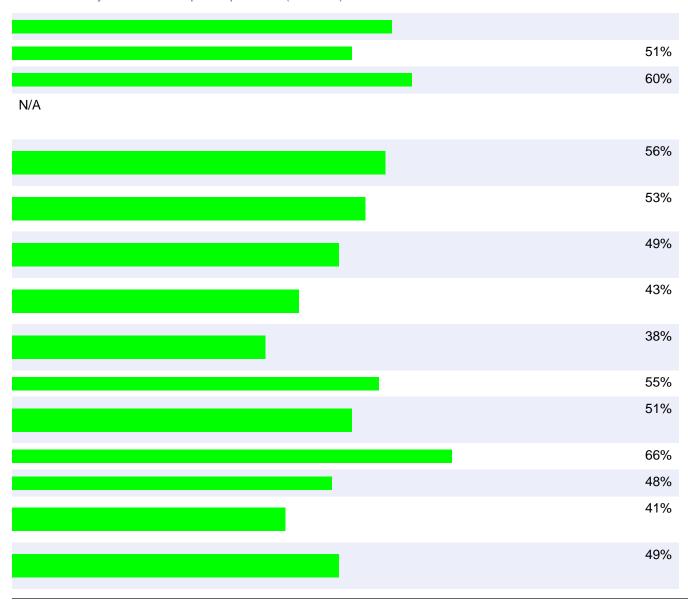
11/15/2011 Page 395 of 816

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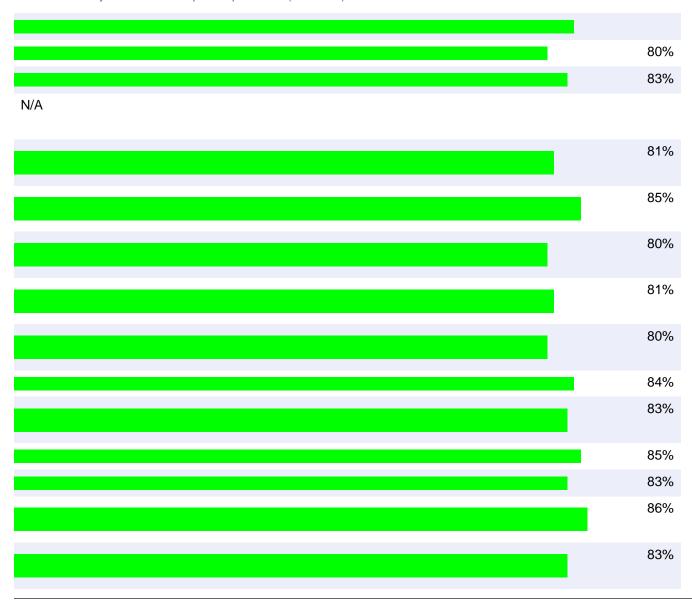
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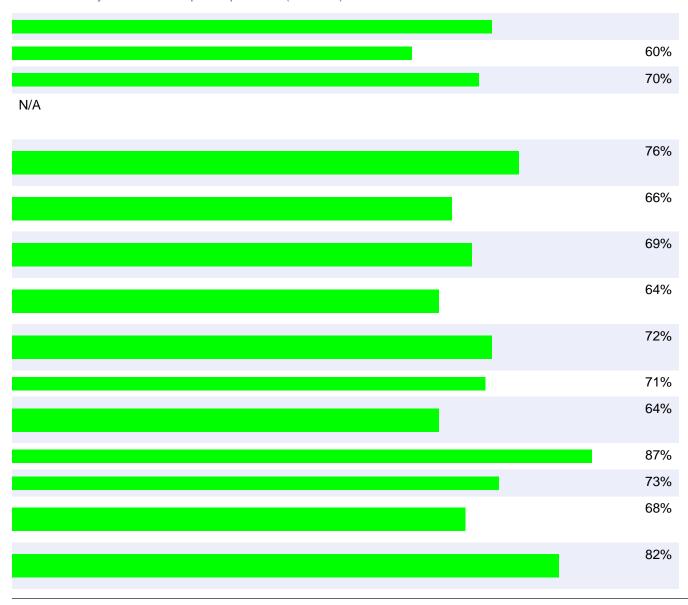
Page 400 of 816 11/15/2011

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Page 401 of 816 11/15/2011

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Page 402 of 816 11/15/2011



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Page 404 of 816 11/15/2011

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050226	AHMC ANAHEIM REGIONAL MEDICAL CENTER	1111 W LA PALMA AVENUE
050230	GARDEN GROVE HOSPITAL & MEDICAL CENTER	12601 GARDEN GROVE BLVD
050348	UNIVERSITY OF CALIFORNIA IRVINE MED CENTER	101 CITY DRIVE SOUTH
050373	LAC+USC MEDICAL CENTER	1200 N STATE ST
050426	WEST ANAHEIM MEDICAL CENTER	3033 W ORANGE AVENUE
050526	HUNTINGTON BEACH HOSPITAL	17772 BEACH BLVD
050543	COLLEGE HOSPITAL COSTA MESA	301 VICTORIA STREET
050551	LOS ALAMITOS MEDICAL CENTER	3751 KATELLA AVENUE
050567	MISSION HOSPITAL REGIONAL MED CENTER	27700 MEDICAL CENTER RD
050570	FOUNTAIN VALLEY REGIONAL HOSPITAL & MEDICAL CENTER	17100 EUCLID STREET
050580	LA PALMA INTERCOMMUNITY HOSPITAL	7901 WALKER STREET
050589	PLACENTIA LINDA HOSPITAL	1301 N ROSE DRIVE
050603	SADDLEBACK MEMORIAL MEDICAL CENTER	24451 HEALTH CENTER DRIVE

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ANAHEIM	CA
GARDEN GROVE	CA
ORANGE	CA
LOS ANGELES	CA
ANAHEIM	CA
HUNTINGTON BEACH	CA
COSTA MESA	CA
LOS ALAMITOS	CA
MISSION VIEJO	CA
FOUNTAIN VALLEY	CA
LA PALMA	CA
PLACENTIA	CA
LAGUNA HILLS	CA

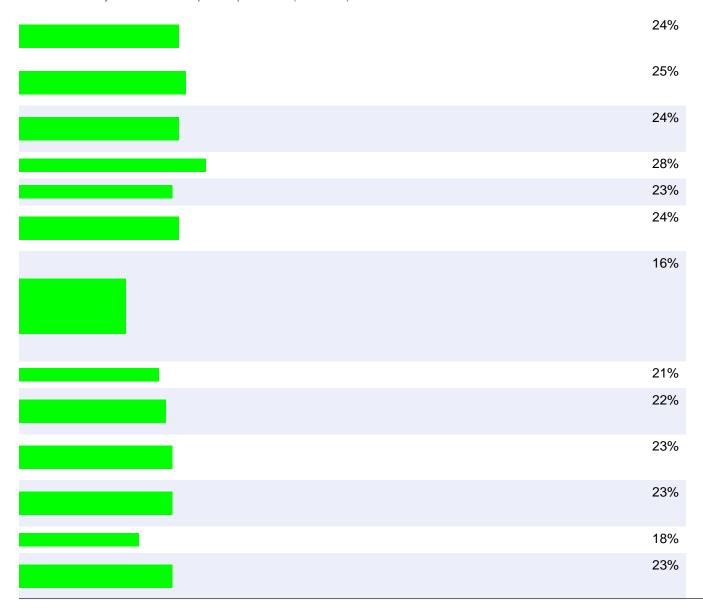
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92843	ORANGE	7145375160
92868	ORANGE	7144566112
90033	ORANGE	3232262800
92804	ORANGE	7148273000
92647	ORANGE	7148435000
92627	ORANGE	9496422734
90720	ORANGE	5627993220
92691	ORANGE	9493641400
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92870	ORANGE	7149932000
92653	ORANGE	9498374500

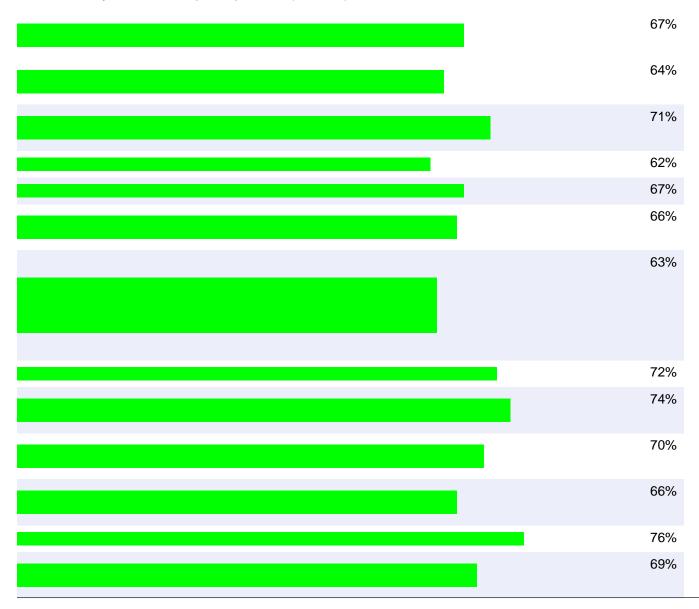
Page 411 of 816 11/15/2011

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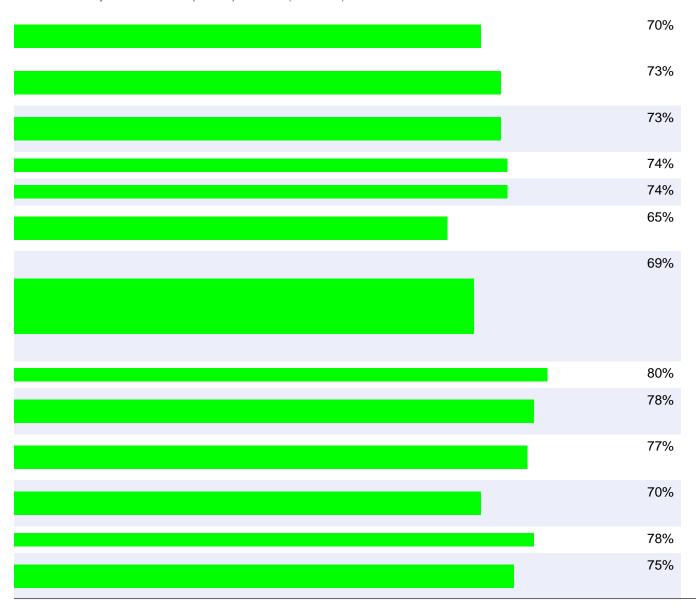
11/15/2011 Page 414 of 816

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Page 415 of 816 11/15/2011

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Page 418 of 816 11/15/2011

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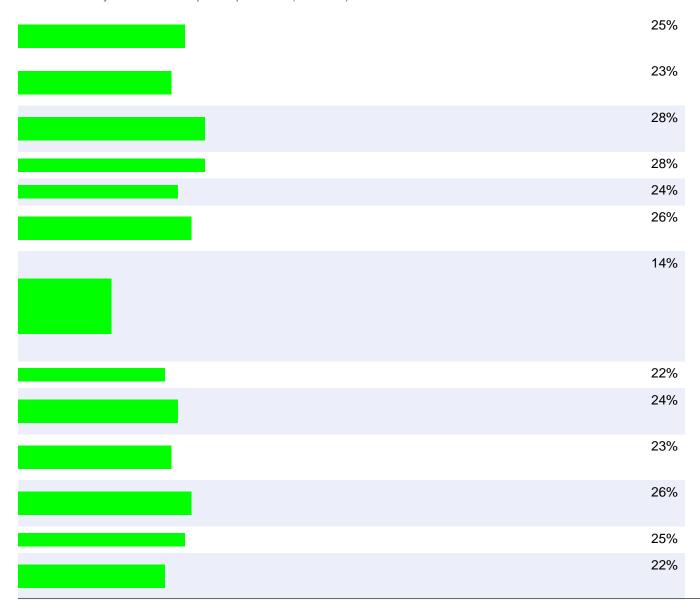
Page 419 of 816 11/15/2011



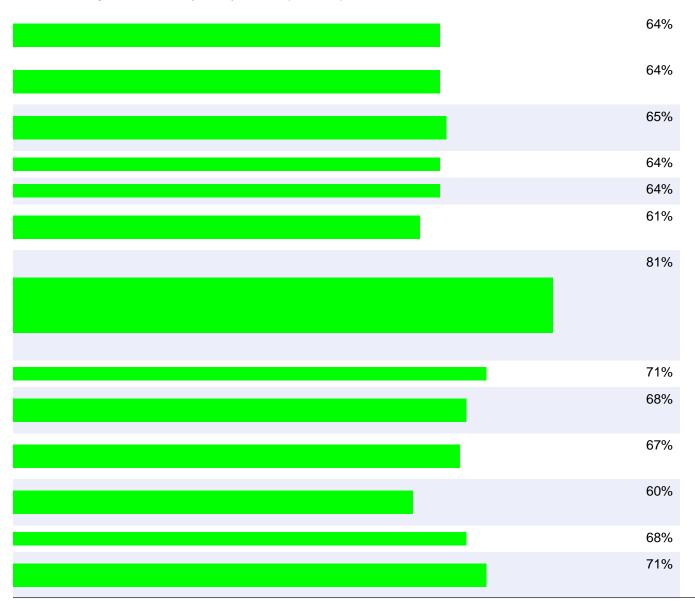
11/15/2011 Page 420 of 816

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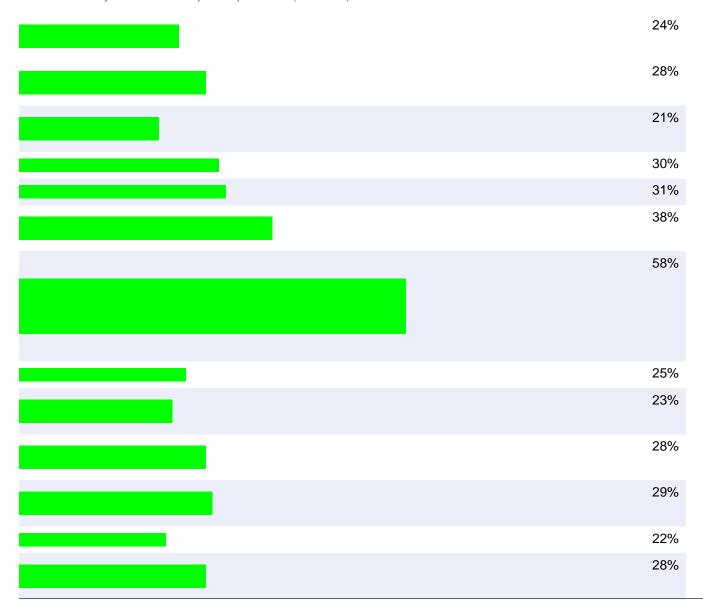
Page 421 of 816 11/15/2011



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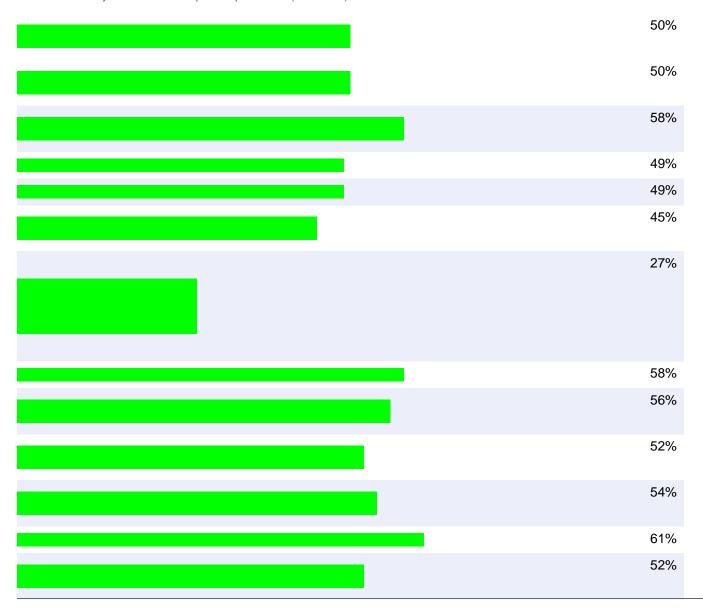
11/15/2011 Page 423 of 816



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Page 427 of 816 11/15/2011

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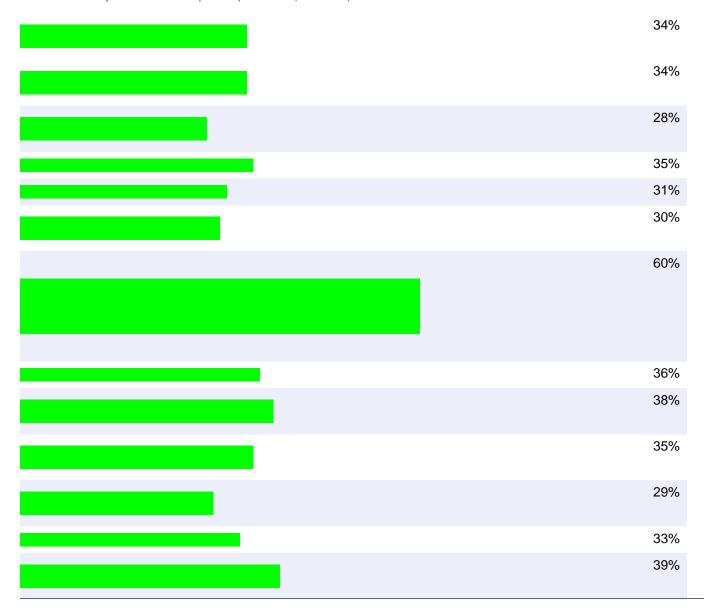
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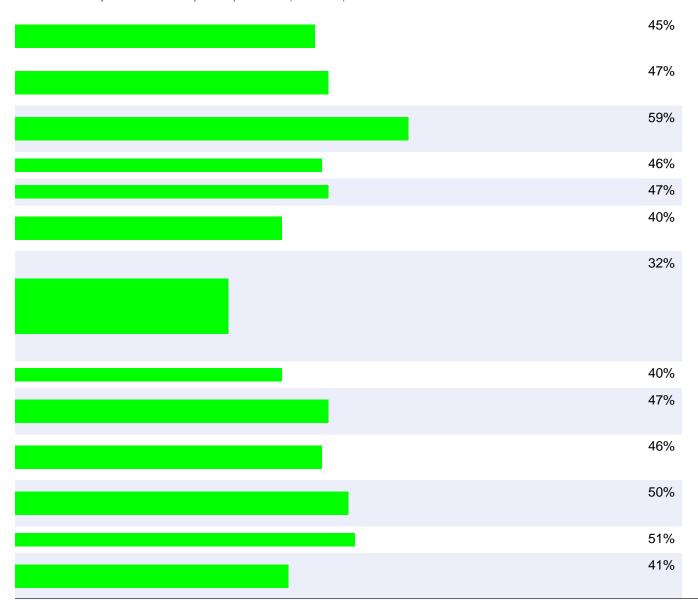
11/15/2011 Page 429 of 816

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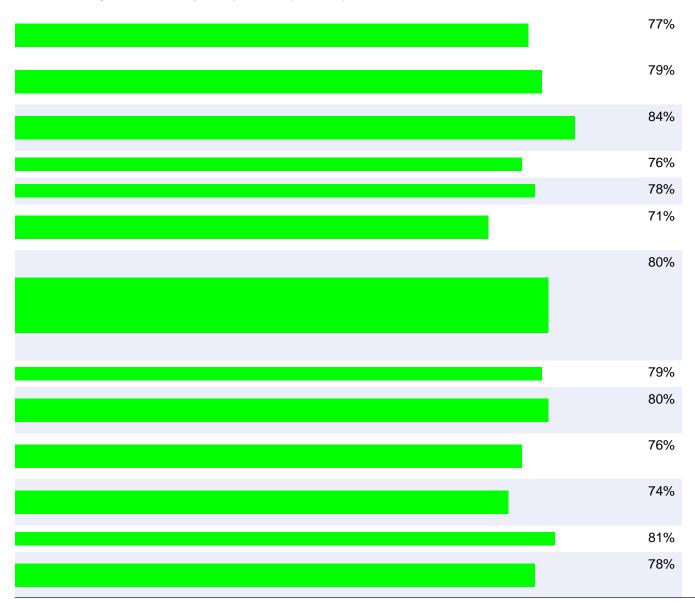
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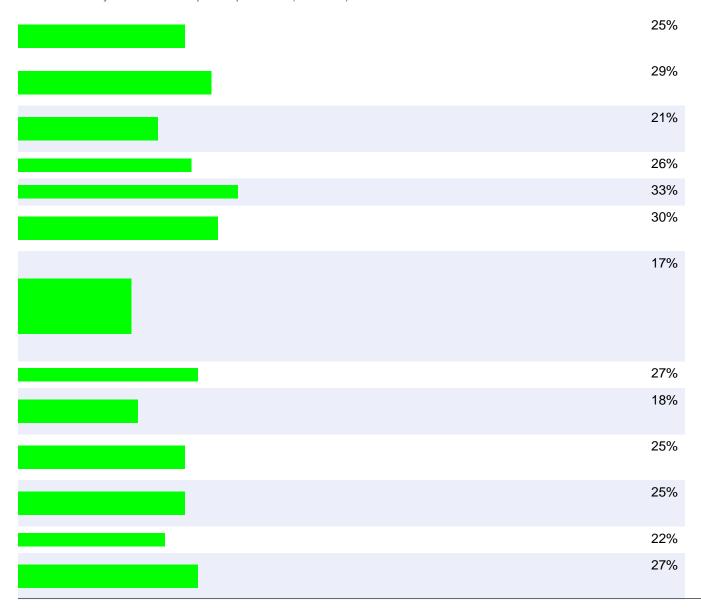
11/15/2011 Page 433 of 816

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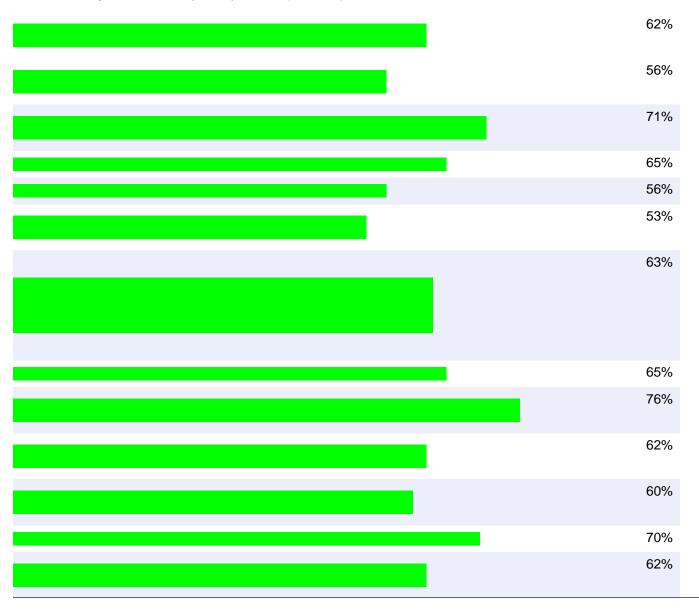
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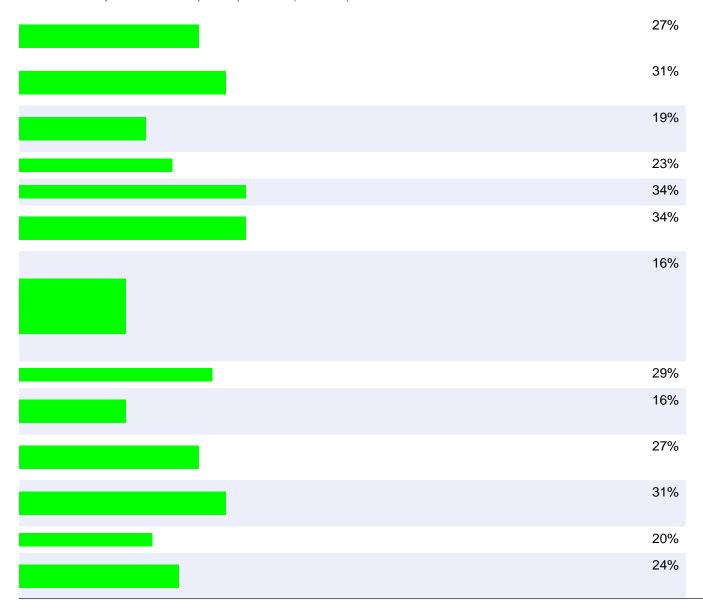
11/15/2011 Page 436 of 816



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	CENTER	DRIVE
050609	KAISER FOUNDATION HOSPITAL ANAHEIM	441 N LAKEVIEW AVENUE
050678	ORANGE COAST MEMORIAL MEDICAL CENTER	9920 TALBERT AVENUE
050717	LAC/RANCHO LOS AMIGOS NATIONAL REHABILITATION CTR	7601 EAST IMPERIAL HIGHWAY
050744	WESTERN MEDICAL CENTER HOSP ANAHEIM	1025 S ANAHEIM BLVD
050745	CHAPMAN MEDICAL CENTER	2601 E CHAPMAN AVE
050746	WESTERN MEDICAL CENTER SANTA ANA	1001 NORTH TUSTIN AVENUE
050747	COASTAL COMMUNITIES HOSPITAL	2701 S BRISTOL ST
050768	ANAHEIM GENERAL HOSPITAL	3350 W BALL ROAD
050769	HOAG ORTHOPEDIC INSTITUTE	16250 SAND CANYON AVENUE
050309	SUTTER ROSEVILLE MEDICAL CENTER	ONE MEDICAL PLAZA
050498	SUTTER AUBURN FAITH HOSPITAL	11815 EDUCATION STREET
051300	EASTERN PLUMAS HOSPITAL - PORTOLA CAMPUS	500 FIRST AVENUE
051326	PLUMAS DISTRICT HOSPITAL	1065 BUCKS LAKE ROAD

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ANAHEIM	CA
FOUNTAIN VALLEY	CA
DOWNEY	CA
ANAHEIM	CA
ORANGE	CA
SANTA ANA	CA
SANTA ANA	CA
ANAHEIM	CA
IRVINE	CA
ROSEVILLE	CA
AUBURN	CA
PORTOLA	CA
QUINCY	CA

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92807	ORANGE	7142794000
92708	ORANGE	7143787406
90242	ORANGE	5624017022
92805	ORANGE	7145336220
92869	ORANGE	7146330011
92705	ORANGE	7149533331
92704	ORANGE	7147545454
92804	ORANGE	7148276700
92618	ORANGE	9497275000
95661	PLACER	9167811000
95603	PLACER	5308884500
96122	PLUMAS	5308324277
95971	PLUMAS	5302832121

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Page 446 of 816 11/15/2011

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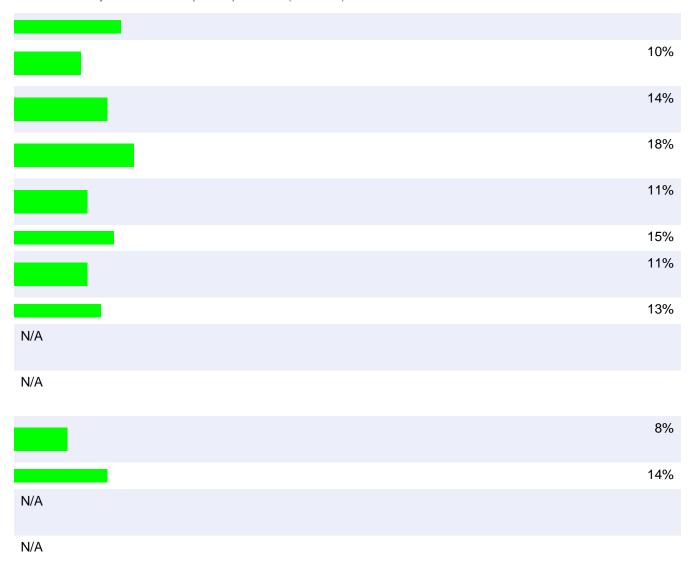
Page 449 of 816 11/15/2011

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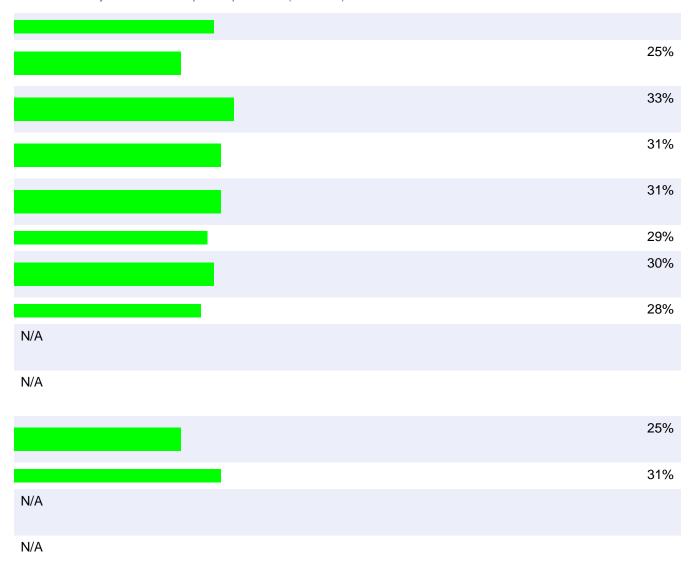
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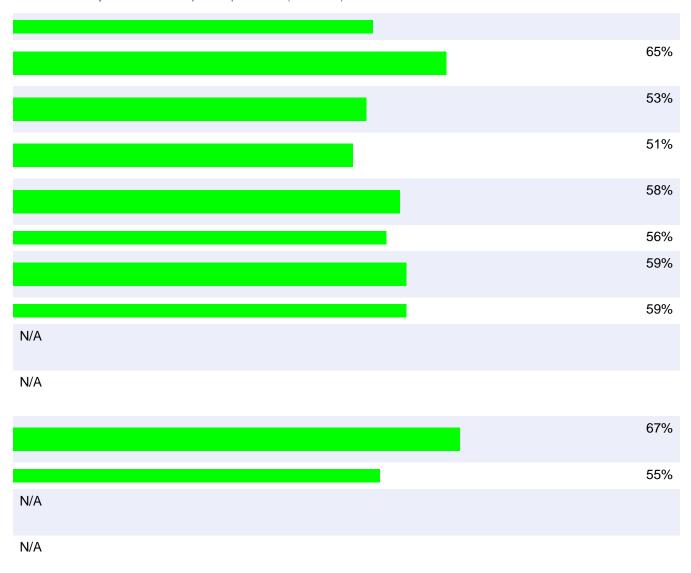
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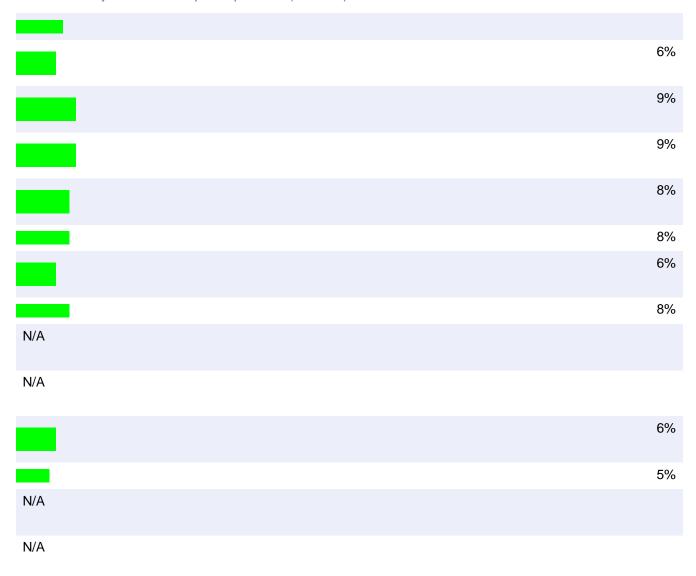
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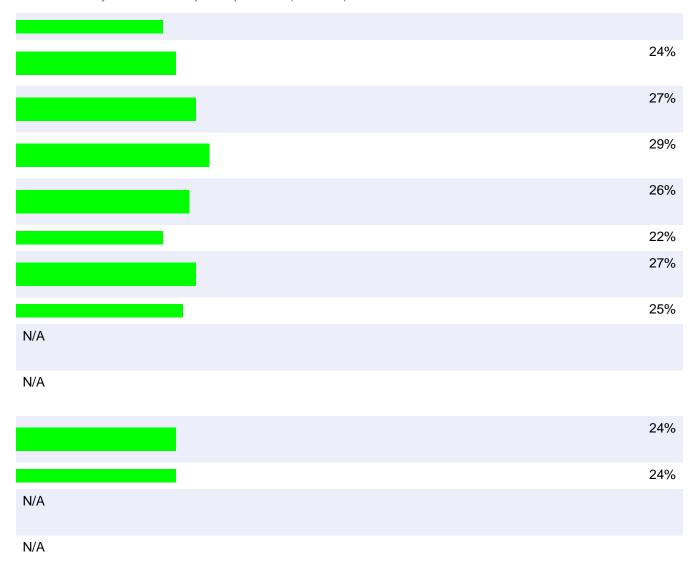
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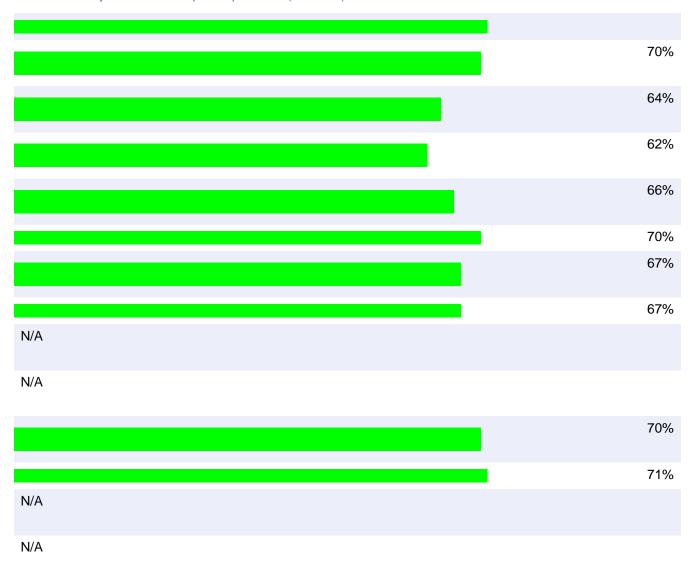
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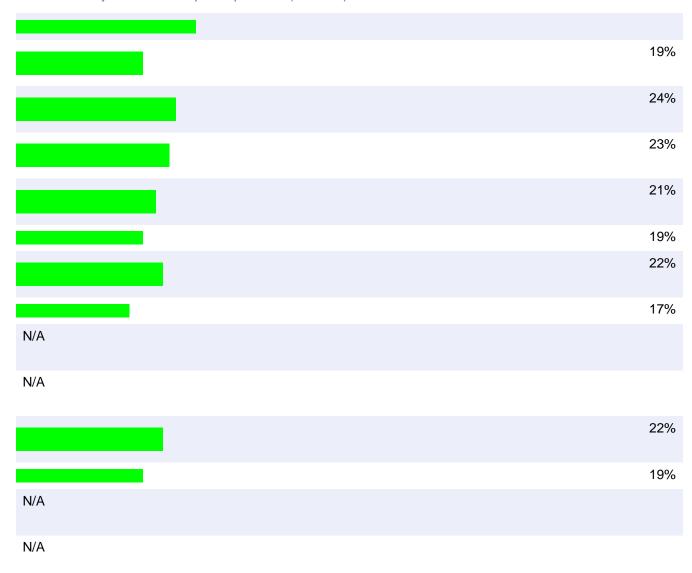
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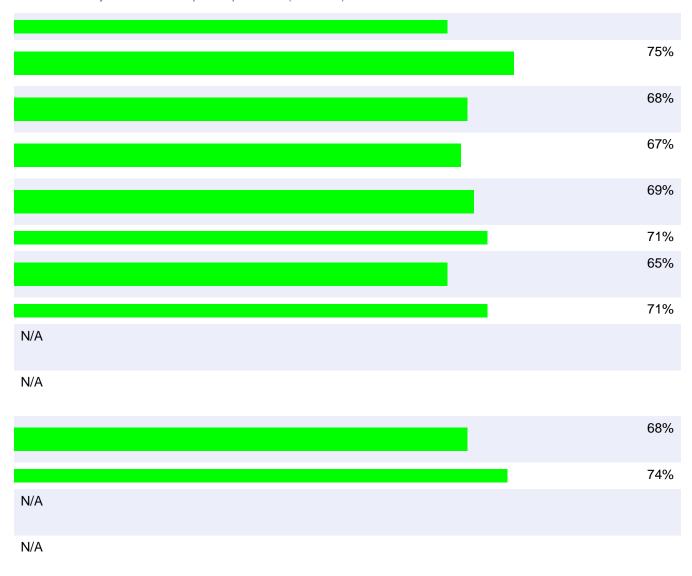
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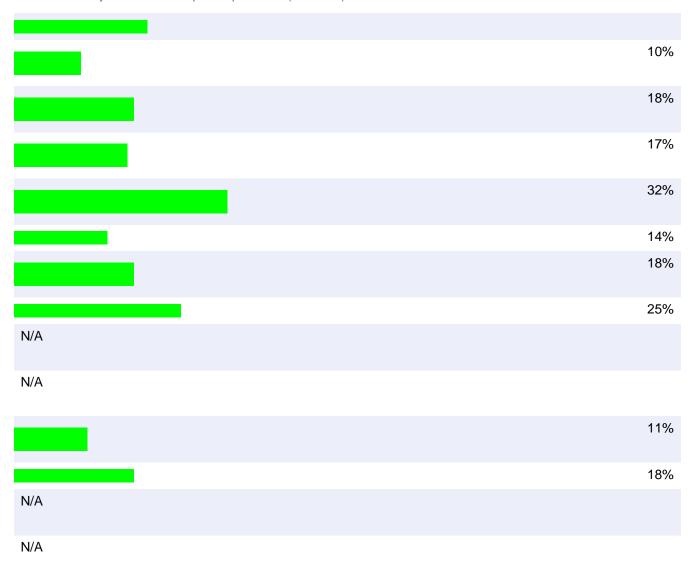
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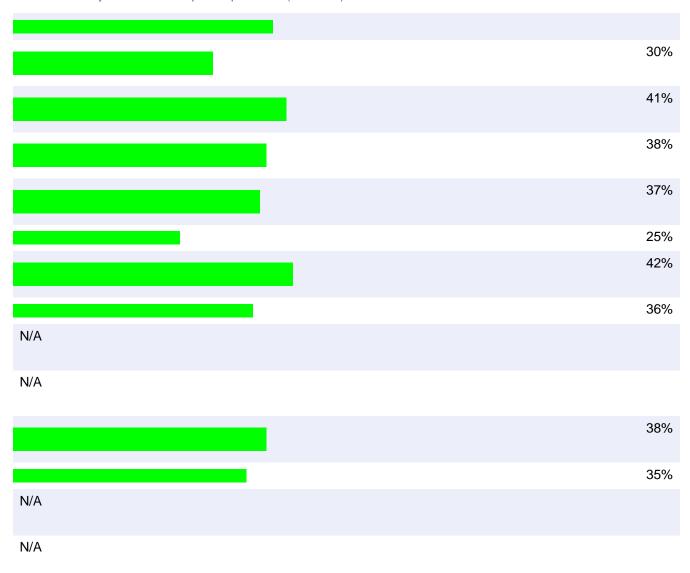
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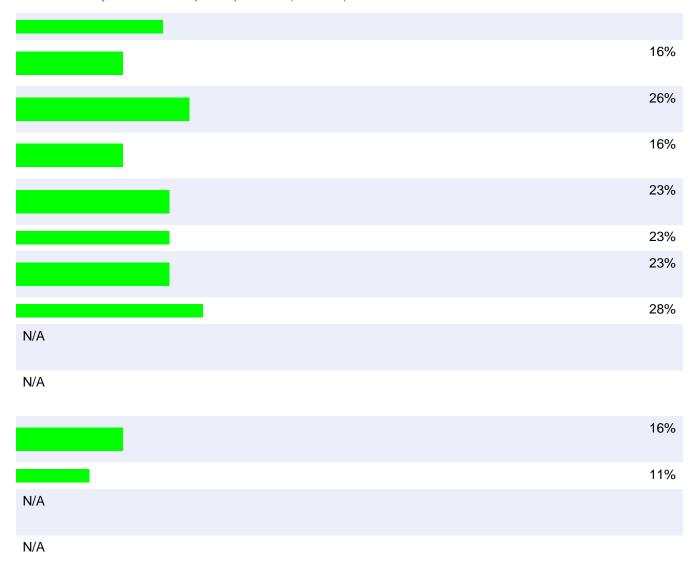
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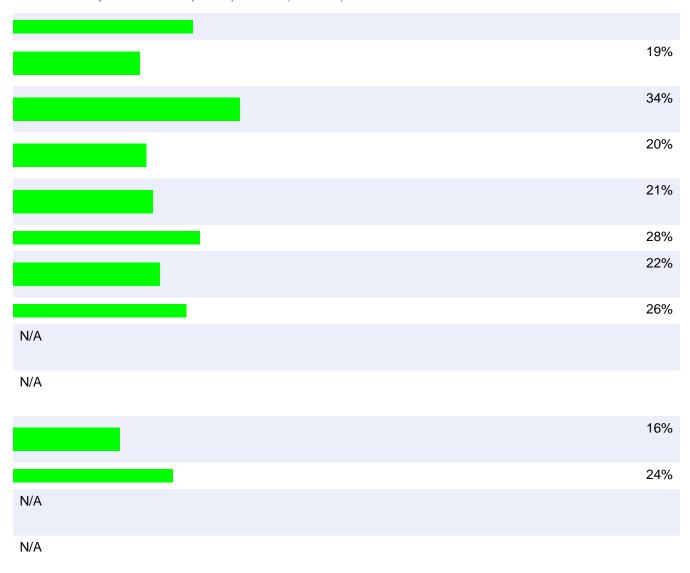
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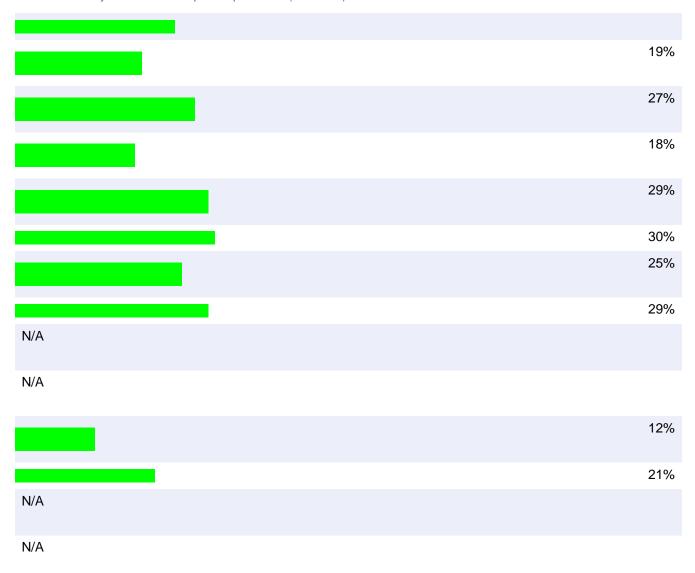
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050022	RIVERSIDE COMMUNITY HOSPITAL	4445 MAGNOLIA AVENUE
050054	SAN GORGONIO MEMORIAL HOSPITAL	600 NORTH HIGHLAND SPRINGS AVENUE
050102	PARKVIEW COMMUNITY HOSPITAL MEDICAL CENTER	3865 JACKSON STREET
050243	DESERT REGIONAL MEDICAL CENTER	1150 NORTH INDIAN CANYON DRIVE
050292	RIVERSIDE COUNTY REGIONAL MEDICAL CENTER	26520 CACTUS AVENUE
050329	CORONA REGIONAL MEDICAL CENTER	800 SOUTH MAIN STREET
050390	HEMET VALLEY MEDICAL CENTER	1117 EAST DEVONSHIRE
050423	PALO VERDE HOSPITAL	250 NORTH FIRST STREET
050534	JOHN F KENNEDY MEMORIAL HOSPITAL, INC	47-111 MONROE STREET
050573	EISENHOWER MEDICAL CENTER	39-000 BOB HOPE DRIVE
050684	MENIFEE VALLEY MEDICAL CENTER	28400 MCCALL BOULEVARD
050686	KAISER FOUNDATION HOSPITAL, RIVERSIDE	10800 MAGNOLIA AVENUE
050701	SOUTHWEST HEALTHCARE SYSTEM	25500 MEDICAL CENTER DRIVE
050765	KAISER FOUNDATION HOSPITAL- MORENO VALLEY	27300 IRIS AVENUE

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RIVERSIDE	CA
BANNING	CA
RIVERSIDE	CA
PALM SPRINGS	CA
MORENO VALLEY	CA
CORONA	CA
HEMET	CA
BLYTHE	CA
INDIO	CA
RANCHO MIRAGE	CA
SUN CITY	CA
RIVERSIDE	CA
MURRIETA	CA
MORENO VALLEY	CA

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92503	RIVERSIDE	9516882211
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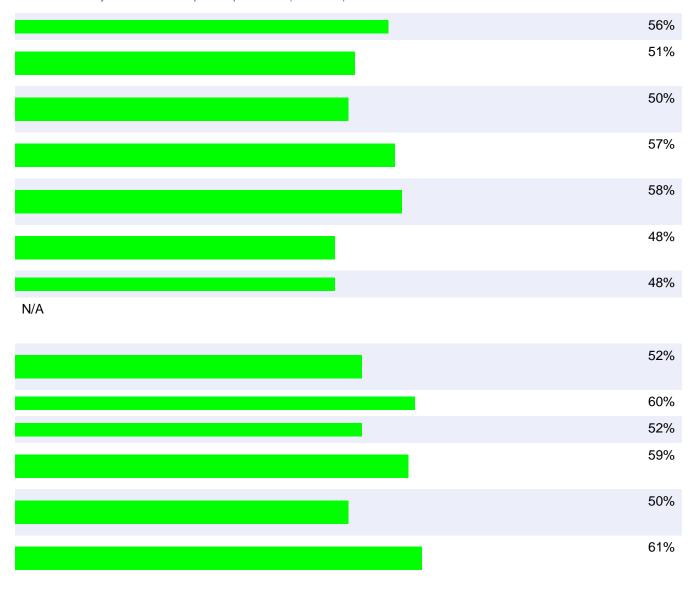
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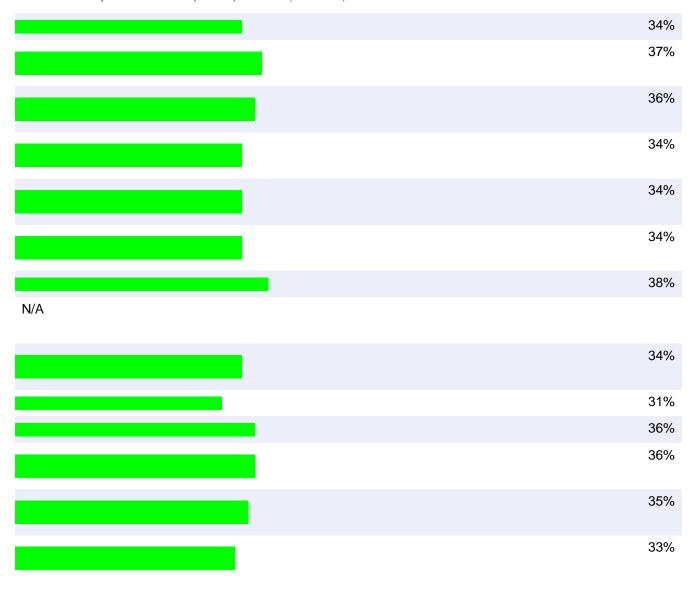
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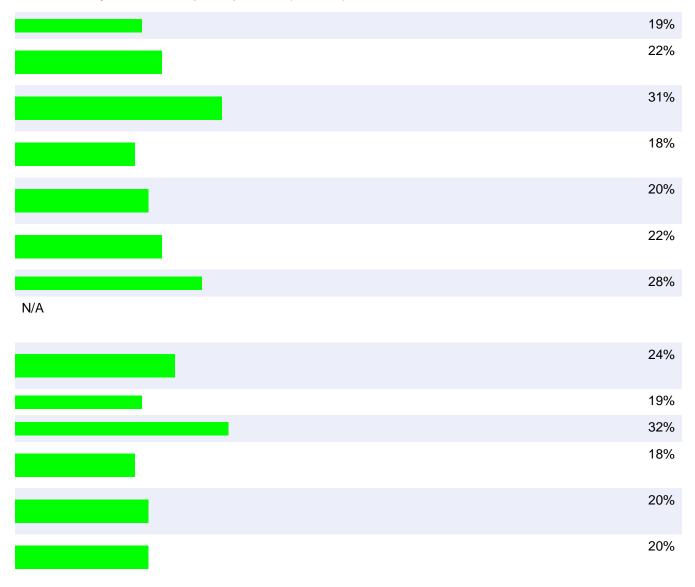
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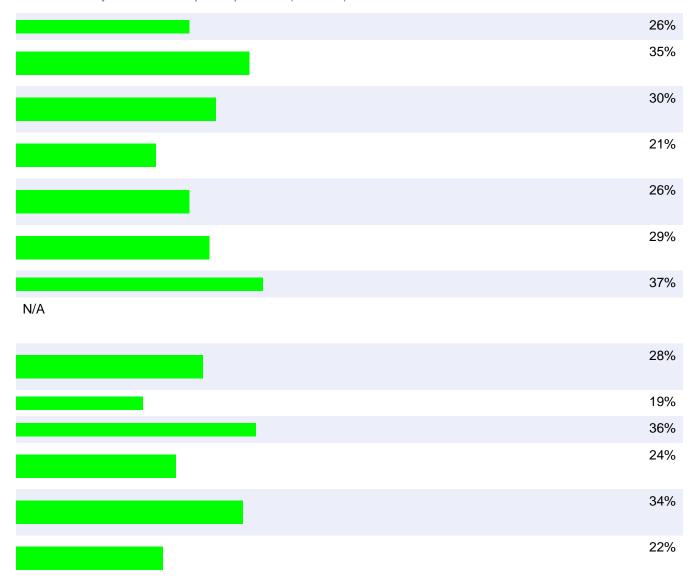
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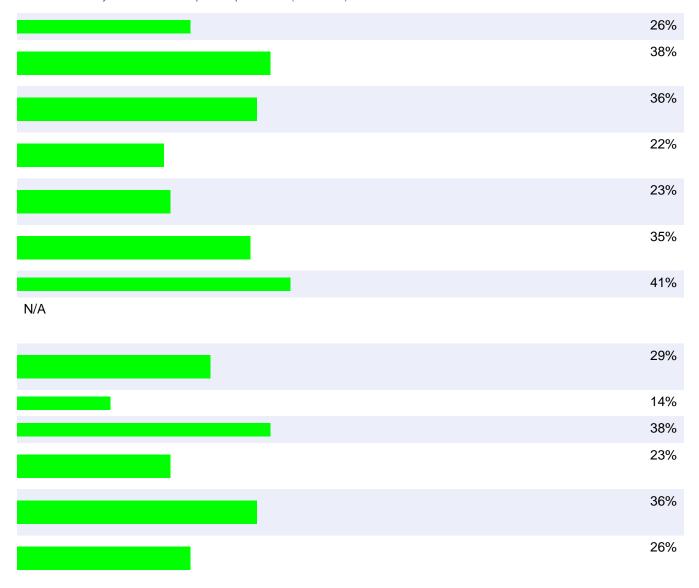
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050017	MERCY GENERAL HOSPITAL	4001 J ST
050108	SUTTER GENERAL HOSPITAL	2801 L STREET
050414	MERCY HOSPITAL OF FOLSOM	1650 CREEKSIDE DRIVE
050425	KAISER FOUNDATION HOSPITAL - SACRAMENTO/ROSEVILLE	2025 MORSE AVENUE
050516	MERCY SAN JUAN MEDICAL CENTER	6501 COYLE AVE
050590	METHODIST HOSPITAL OF SACRAMENTO	7500 HOSPITAL DRIVE
050599	UNIVERSITY OF CALIFORNIA DAVIS MEDICAL CENTER	2315 STOCKTON BOULEVARD
050674	KAISER FOUNDATION HOSP SO SACRAMENTO	6600 BRUCEVILLE ROAD
050296	HAZEL HAWKINS MEMORIAL HOSPITAL	911 SUNSET DRIVE
050089	COMMUNITY HOSPITAL OF SAN BERNARDINO	1805 MEDICAL CENTER DRIVE
050099	SAN ANTONIO COMMUNITY HOSPITAL	999 SAN BERNARDINO RD
050129	ST BERNARDINE MEDICAL CENTER	2101 N WATERMAN AVE
050140	KAISER FOUNDATION HOSPITAL FONTANA	9961 SIERRA AVE
050245	ARROWHEAD REGIONAL MEDICAL CENTER	400 NORTH PEPPER AVENUE

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SACRAMENTO	CA
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SACRAMENTO	CA
SACRAMENTO	CA
HOLLISTER	CA
SAN BERNARDINO	CA
UPLAND	CA
SAN BERNARDINO	CA
FONTANA	CA
COLTON	CA

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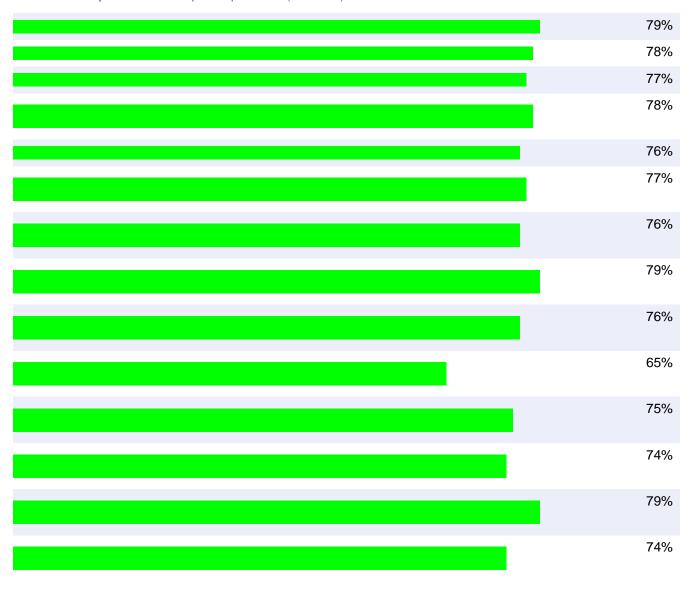
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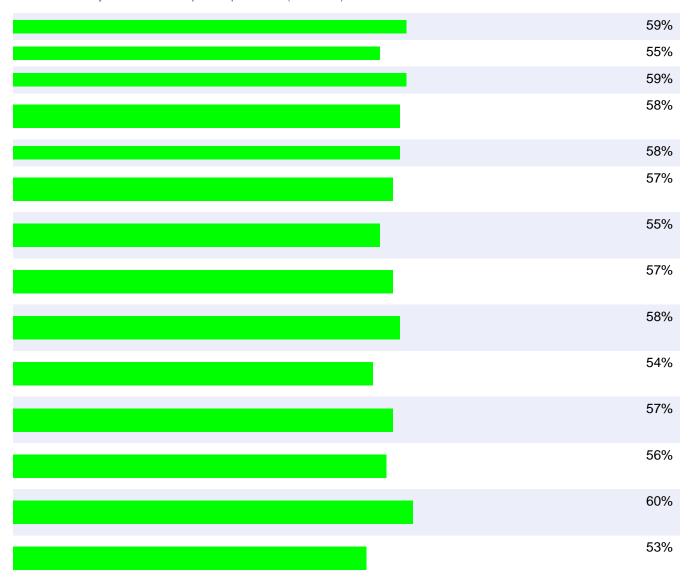
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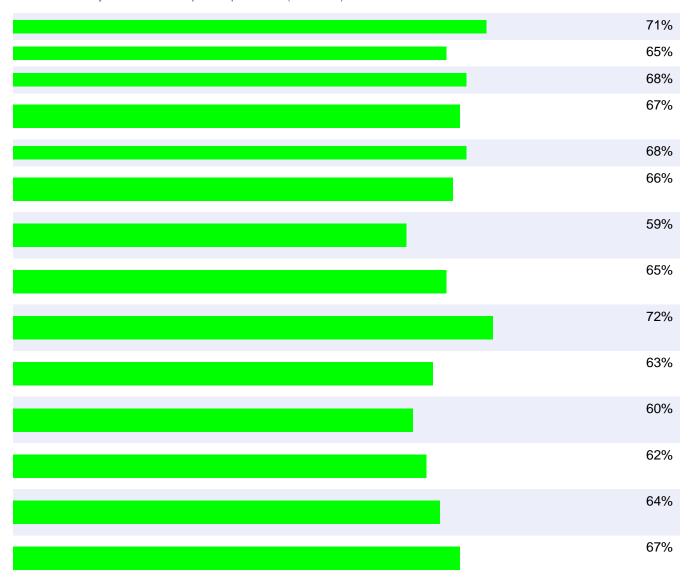
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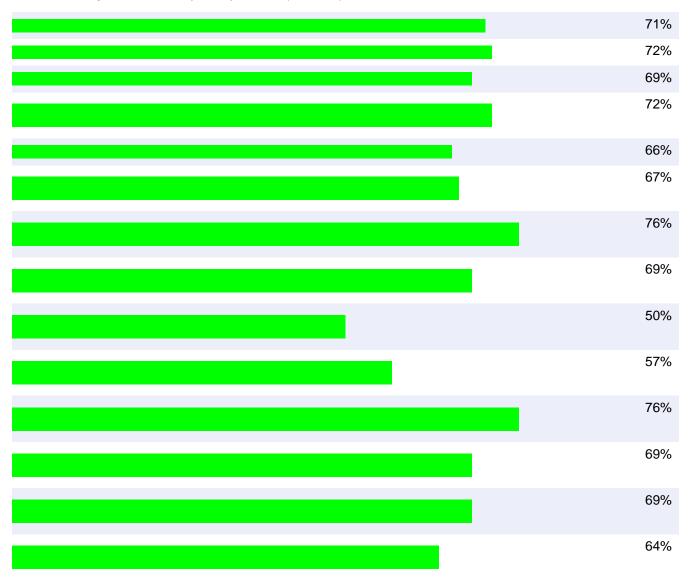
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050272	REDLANDS COMMUNITY HOSPITAL	350 TERRACINA BLVD
050279	HI-DESERT MEDICAL CENTER	6601 WHITE FEATHER ROAD
050298	BARSTOW COMMUNITY HOSPITAL	555 SOUTH SEVENTH AVENUE
050300	ST MARY MEDICAL CENTER	18300 HIGHWAY 18
050327	LOMA LINDA UNIVERSITY MEDICAL CENTER	11234 ANDERSON ST
050517	VICTOR VALLEY COMMUNITY HOSPITAL	15248 11TH ST
050586	CHINO VALLEY MEDICAL CENTER	5451 WALNUT AVE
050618	BEAR VALLEY COMMUNITY HOSPITAL	41870 GARSTIN DR
050709	DESERT VALLEY HOSPITAL	16850 BEAR VALLEY RD
050758	MONTCLAIR HOSPITAL MEDICAL CENTER	5000 SAN BERNARDINO ST
051312	MOUNTAINS COMMUNITY HOSPITAL	29101 HOSPITAL ROAD
051323	COLORADO RIVER MEDICAL CENTER	1401 BAILEY AVE
050024	PARADISE VALLEY HOSPITAL	2400 EAST FOURTH STREET
050025	UNIVERSITY OF CALIFORNIA SAN DIEGO MEDICAL CENTER	200 WEST ARBOR DRIVE
050026	GROSSMONT HOSPITAL	5555 GROSSMONT CENTER DRIVE BOX 58

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REDLANDS	CA
JOSHUA TREE	CA
BARSTOW	CA
APPLE VALLEY	CA
LOMA LINDA	CA
VICTORVILLE	CA
CHINO	CA
BIG BEAR LAKE	CA
VICTORVILLE	CA
MONTCLAIR	CA
LAKE ARROWHEAD	CA
NEEDLES	CA
NATIONAL CITY	CA
SAN DIEGO	CA
LA MESA	CA

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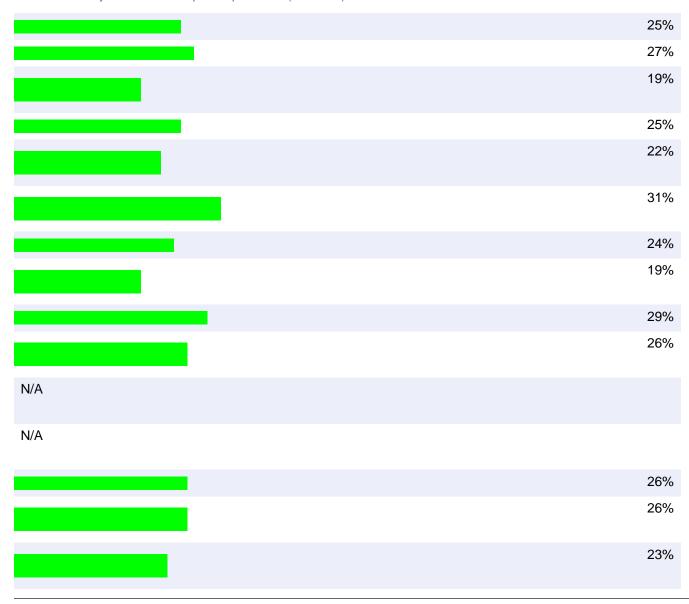
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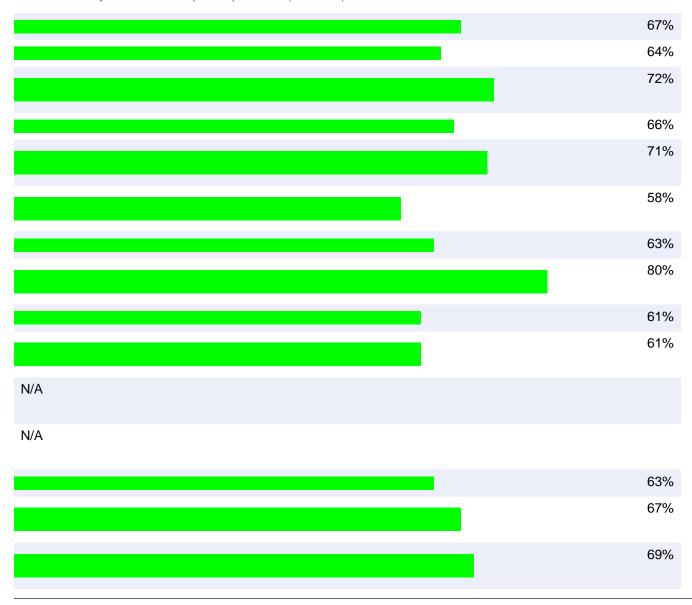
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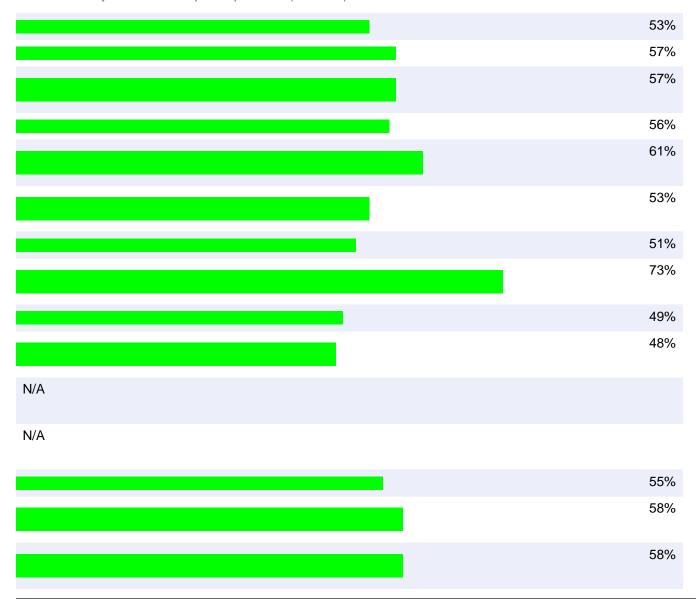
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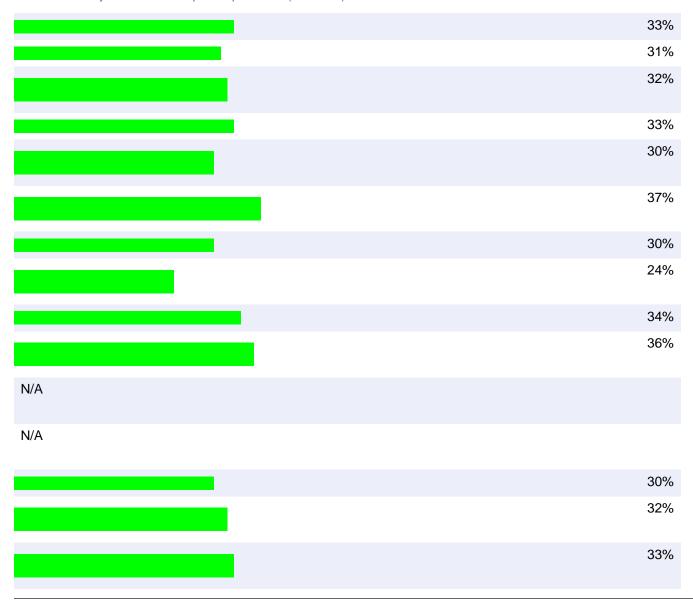
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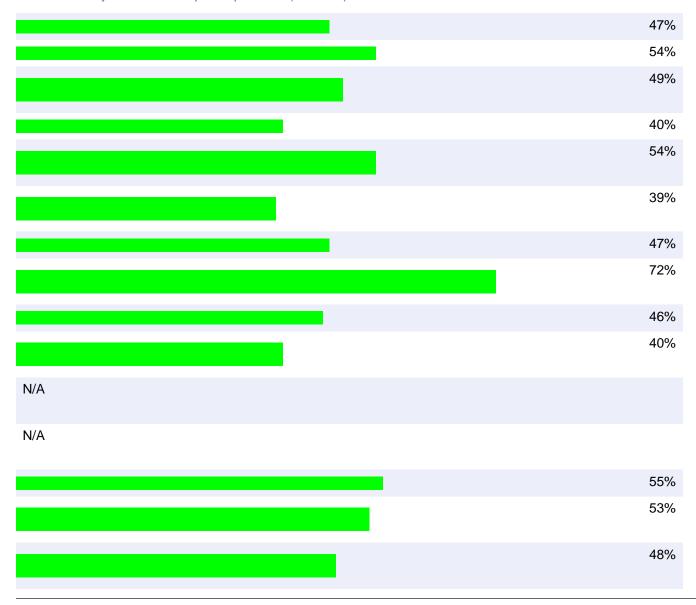
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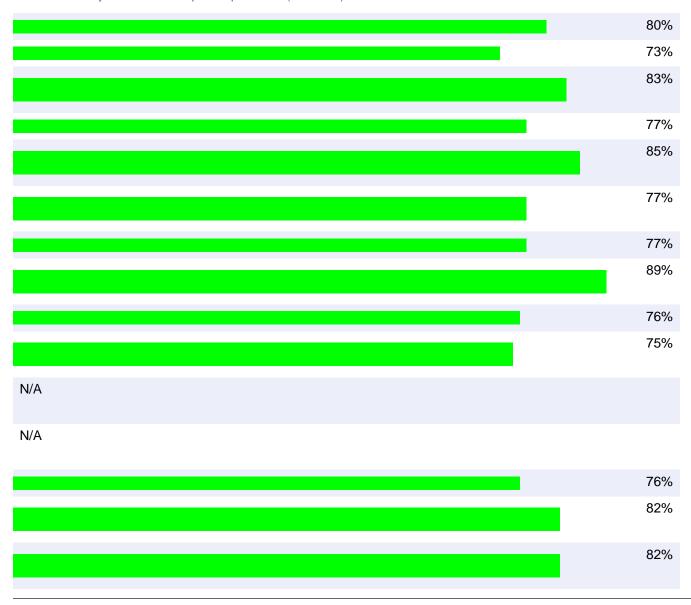
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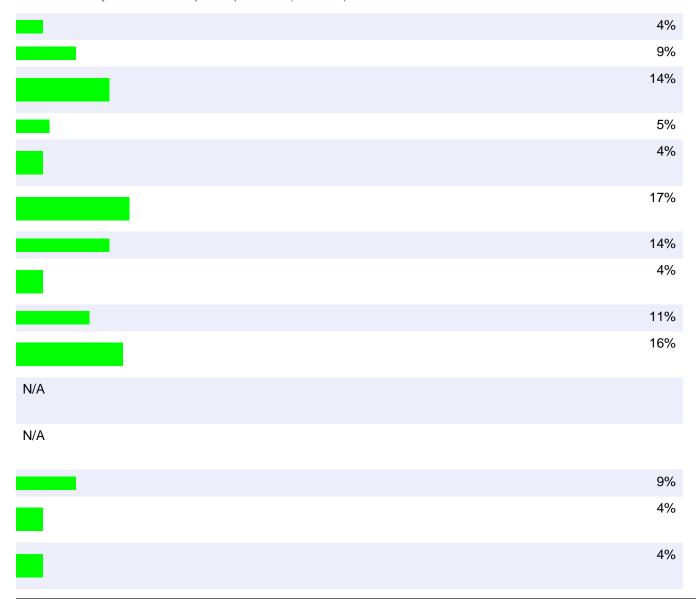
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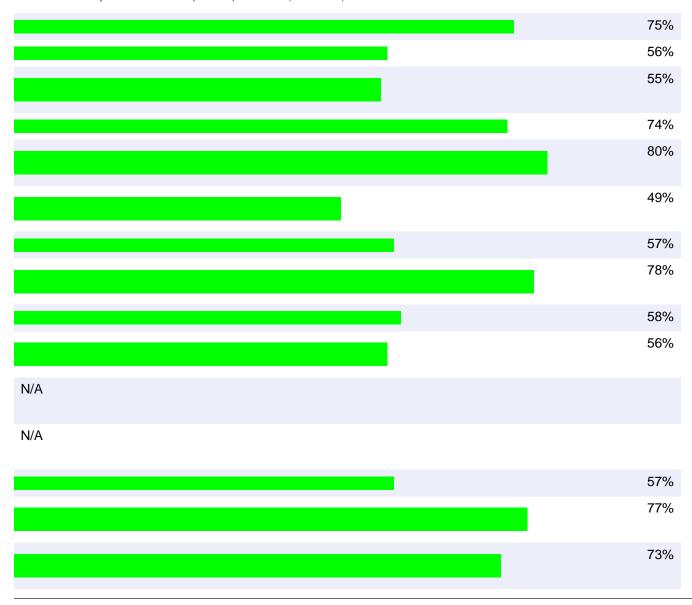
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050100	SHARP MEMORIAL HOSPITAL	7901 FROST ST
050115	PALOMAR MEDICAL CENTER	555 E VALLEY PARKWAY
050128	TRI-CITY MEDICAL CENTER	4002 VISTA WAY
050222	SHARP CHULA VISTA MEDICAL CENTER	751 MEDICAL CENTER COURT
050234	SHARP CORONADO HOSPITAL AND HLTHCR CTR	250 PROSPECT PLACE
050324	SCRIPPS MEMORIAL HOSPITAL LA JOLLA	9888 GENESEE AVENUE
050424	SCRIPPS GREEN HOSPITAL	10666 NORTH TORREY PINES ROAD
050435	FALLBROOK HOSPITAL	624 E ELDER ST
050503	SCRIPPS MEMORIAL HOSPITAL - ENCINITAS	354 SANTA FE DRIVE
050515	KAISER FOUNDATION HOSPITAL - SAN DIEGO	4647 ZION AVE
050636	POMERADO HOSPITAL	15615 POMERADO ROAD
050757	ALVARADO HOSPITAL MEDICAL CENTER	6655 ALVARADO ROAD
050008	CALIFORNIA PACIFIC MEDICAL CTR- DAVIES CAMPUS HOSP	45 CASTRO STREET
050047	CALIFORNIA PACIFIC MEDICAL CTR- PACIFIC CAMPUS HOSP	2333 BUCHANAN STREET

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SAN DIEGO	CA
SAN DIEGO	CA
ESCONDIDO	CA
OCEANSIDE	CA
CHULA VISTA	CA
CORONADO	CA
LA JOLLA	CA
LA JOLLA	CA
FALLBROOK	CA
ENCINITAS	CA
SAN DIEGO	CA
POWAY	CA
SAN DIEGO	CA
SAN FRANCISCO	CA
SAN FRANCISCO	CA

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92025 SAN DIEGO 760	39393400 07393000 07248411
92056 SAN DIEGO 760)7248411
91911 SAN DIEGO 619	95025800
92118 SAN DIEGO 619	94356251
92037 SAN DIEGO 858	36264123
92037 SAN DIEGO 858	35543600
92028 SAN DIEGO 760)7281191
92024 SAN DIEGO 760	07536501
92120 SAN DIEGO 619	95285000
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94114 SAN FRANCISCO 415	56006000
94115 SAN FRANCISCO 415	56006000

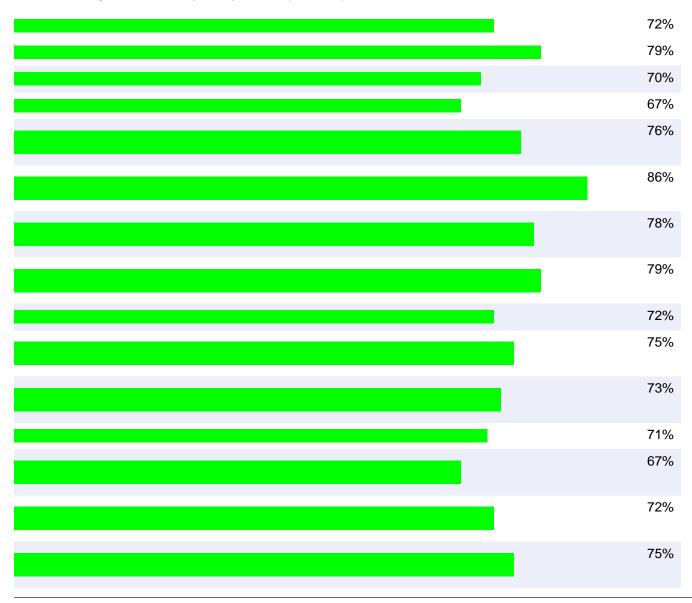
Page 581 of 816 11/15/2011

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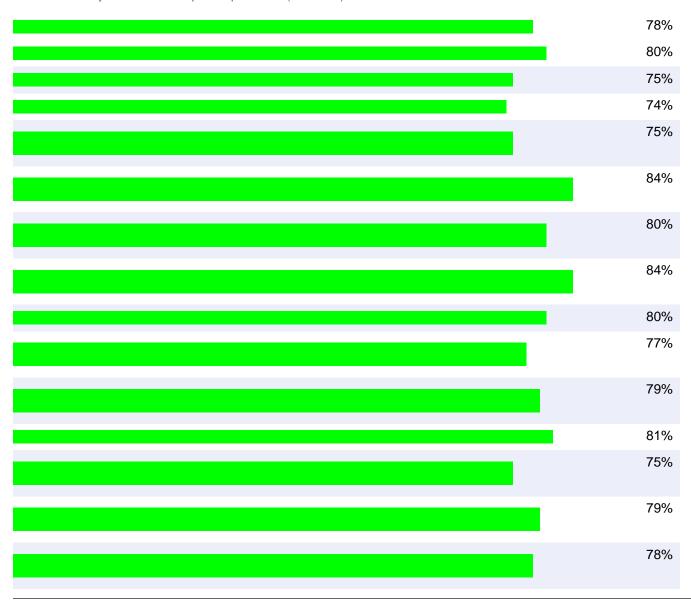
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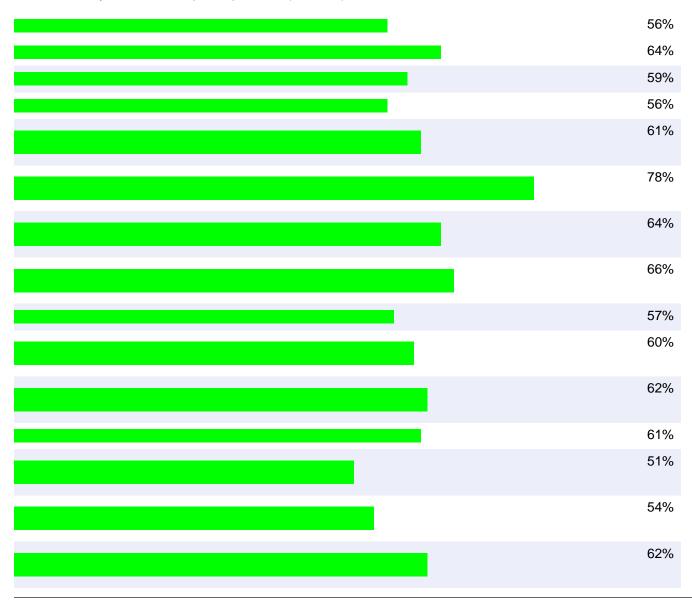
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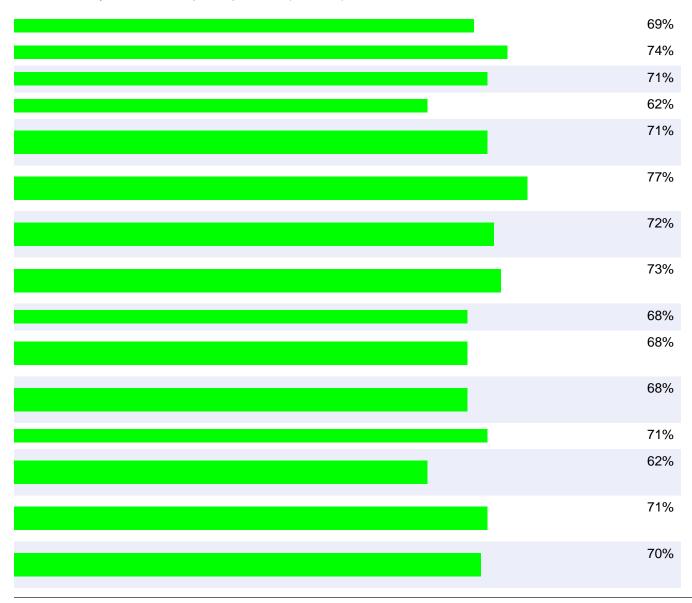
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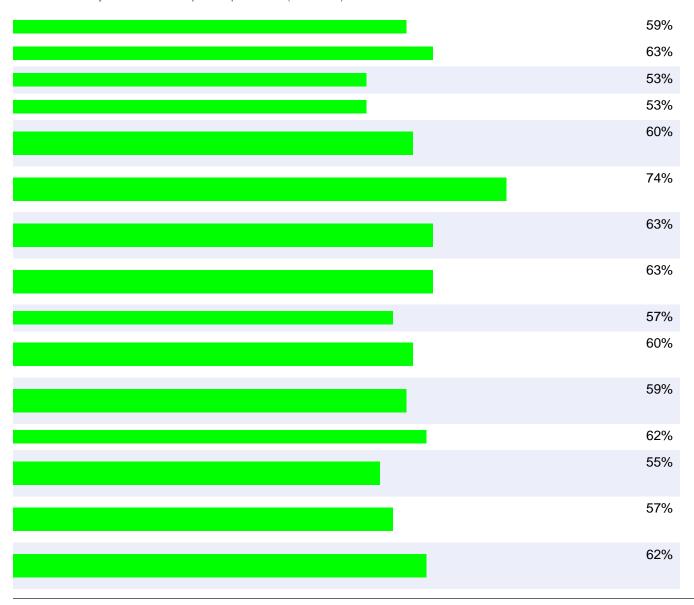
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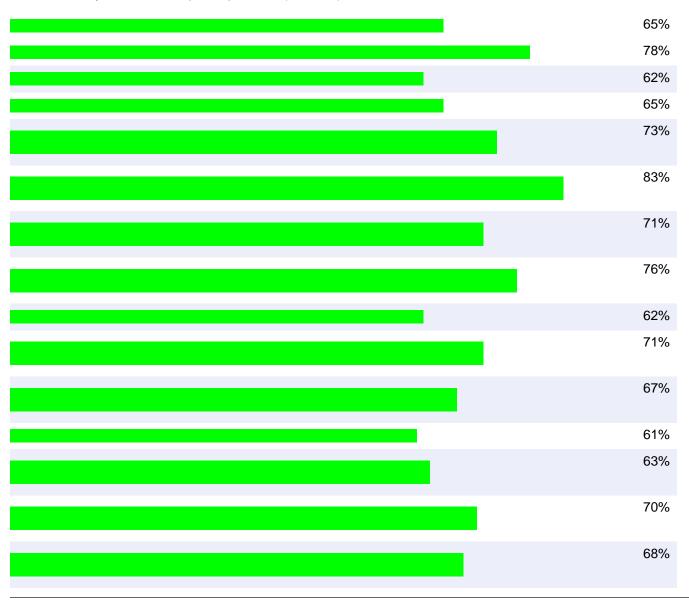
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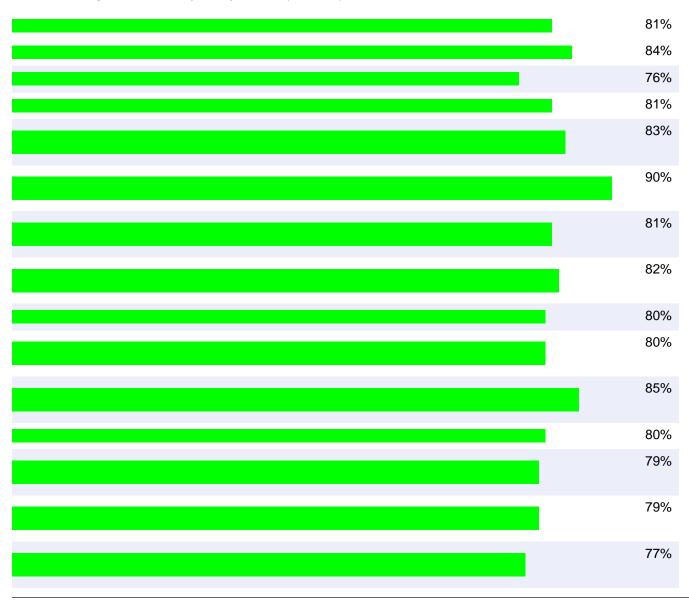
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050055	CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS	3555 CESAR CHAVEZ STREET
050076	KAISER FOUNDATION HOSPITAL - SAN FRANCISCO	2425 GEARY BLVD
050152	SAINT FRANCIS MEMORIAL HOSPITAL	900 HYDE ST
050228	SAN FRANCISCO GENERAL HOSPITAL	1001 POTRERO AVENUE
050407	CHINESE HOSPITAL	845 JACKSON ST
050454	UCSF MEDICAL CENTER	505 PARNASSUS AVE, BOX 0296
050457	ST MARY'S MEDICAL CENTER	450 STANYAN ST
050668	LAGUNA HONDA HOSPITAL & REHABILITATION CENTER	375 LAGUNA HONDA BLVD
050084	ST JOSEPHS MED CENTER OF STOCKTON	1800 N CALIFORNIA ST
050118	DOCTORS HOSPITAL OF MANTECA	1205 E NORTH ST
050122	DAMERON HOSPITAL	525 WEST ACACIA STREET
050167	SAN JOAQUIN GENERAL HOSPITAL	500 W HOSPITAL ROAD
050313	SUTTER TRACY COMMUNITY HOSPITAL	1420 N TRACY BLVD

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based of Survey of Fatients Trospital Experiences (TOATT 3)		
	SAN FRANCISCO	CA
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	MANTECA	CA
	STOCKTON	CA
	FRENCH CAMP	CA
	TRACY	CA

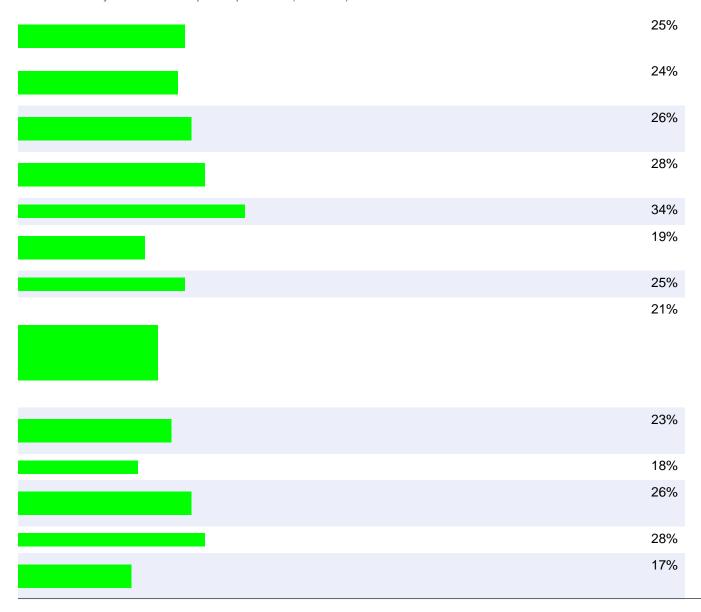
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94110	SAN FRANCISCO	4152068000
94133	SAN FRANCISCO	4159822400
94143	SAN FRANCISCO	4153532733
94117	SAN FRANCISCO	4156681000
94116	SAN FRANCISCO	4157592300
95204	SAN JOAQUIN	2099432000
95336	SAN JOAQUIN	2098233111
95203	SAN JOAQUIN	2099445550
95231	SAN JOAQUIN	2094686000
95376	SAN JOAQUIN	2098351500

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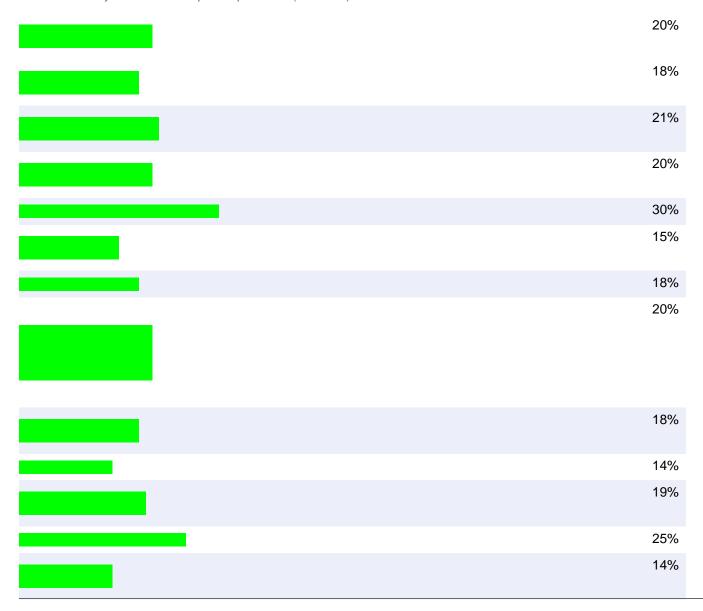
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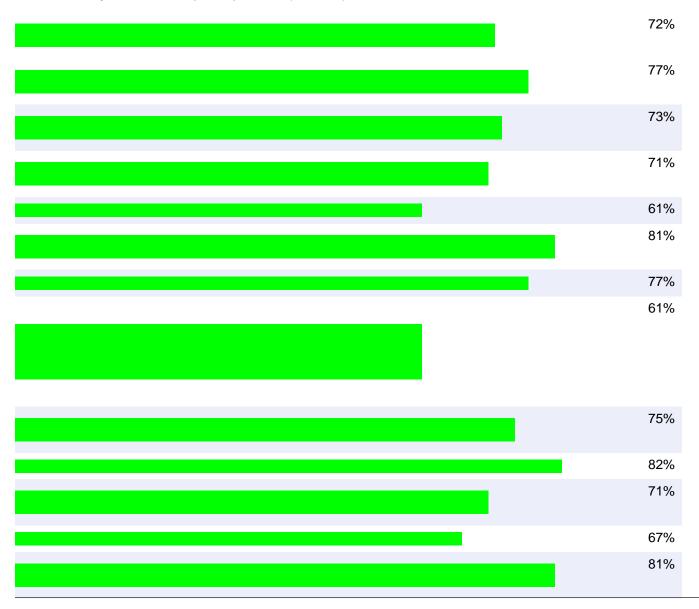
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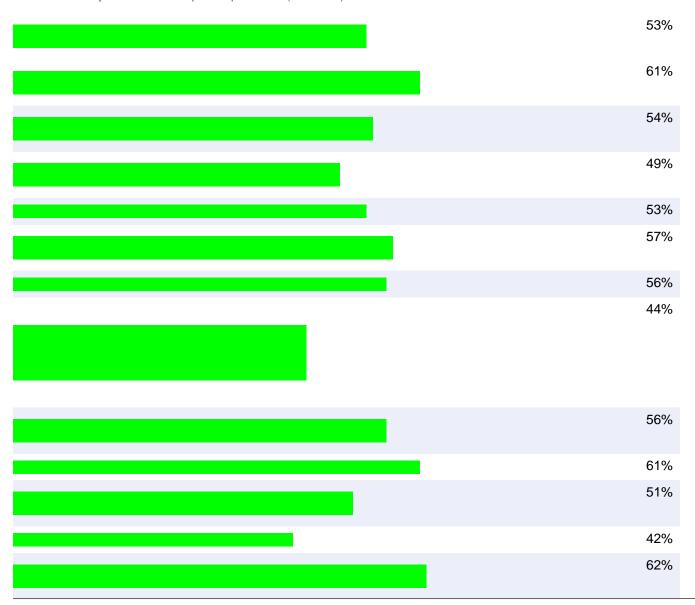
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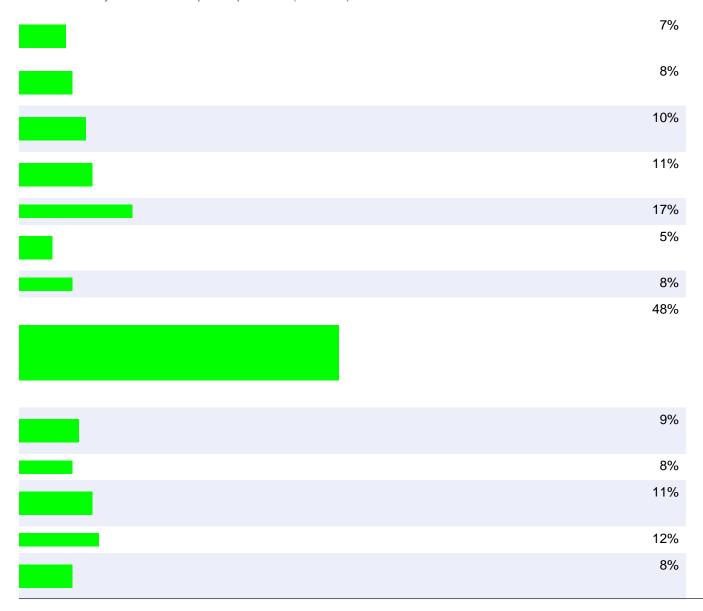
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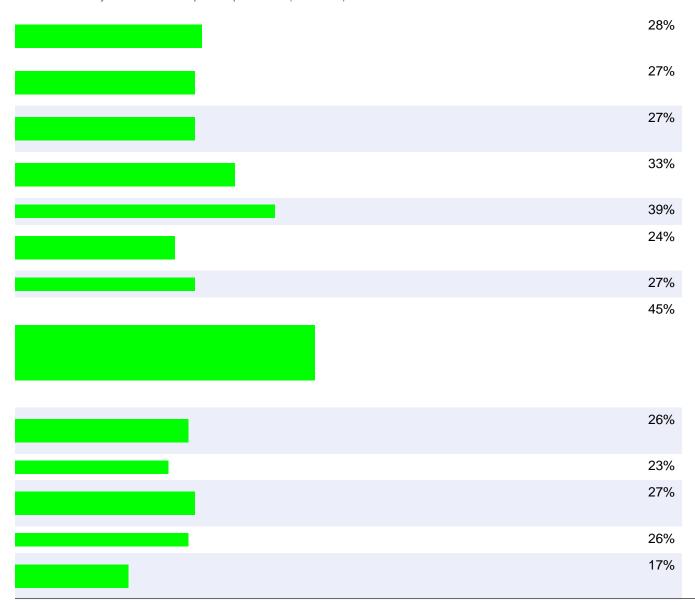
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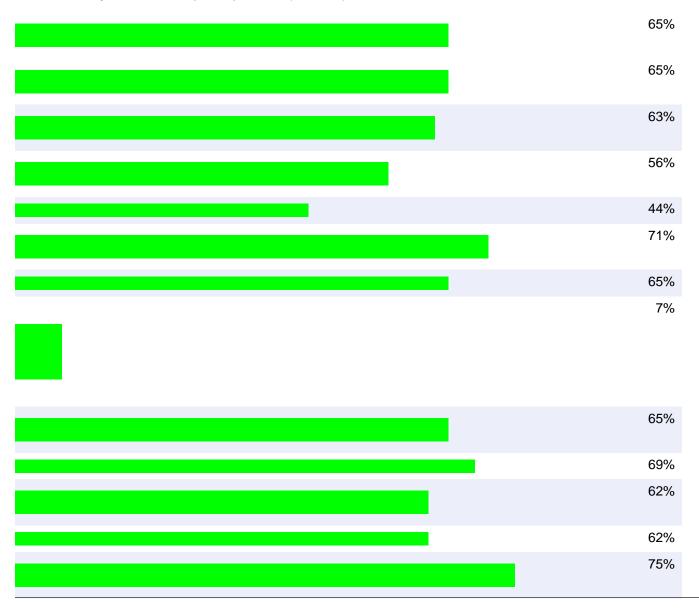
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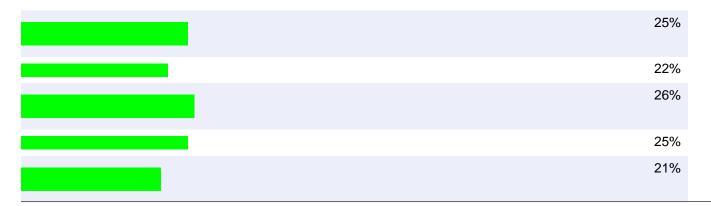


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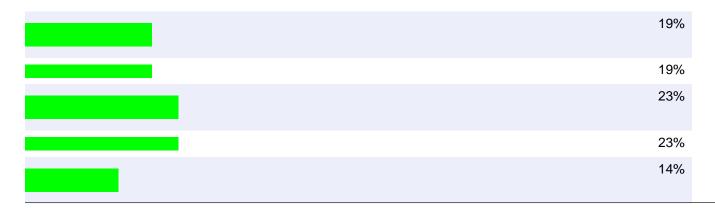
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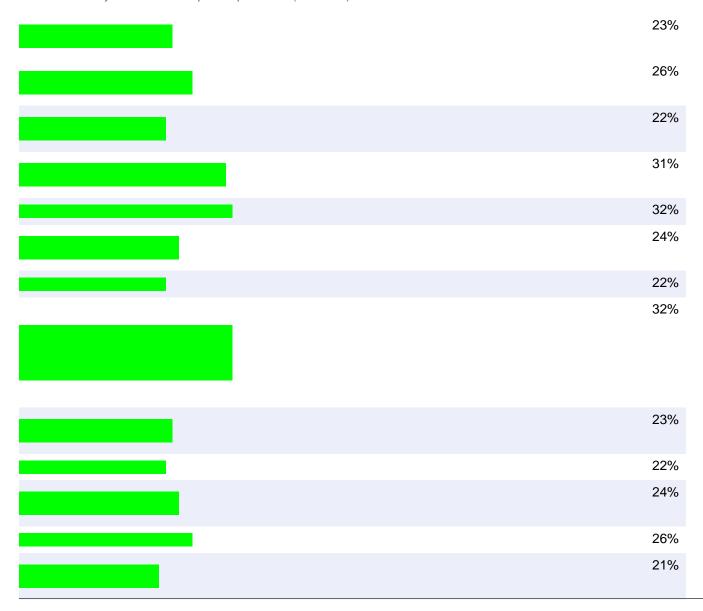




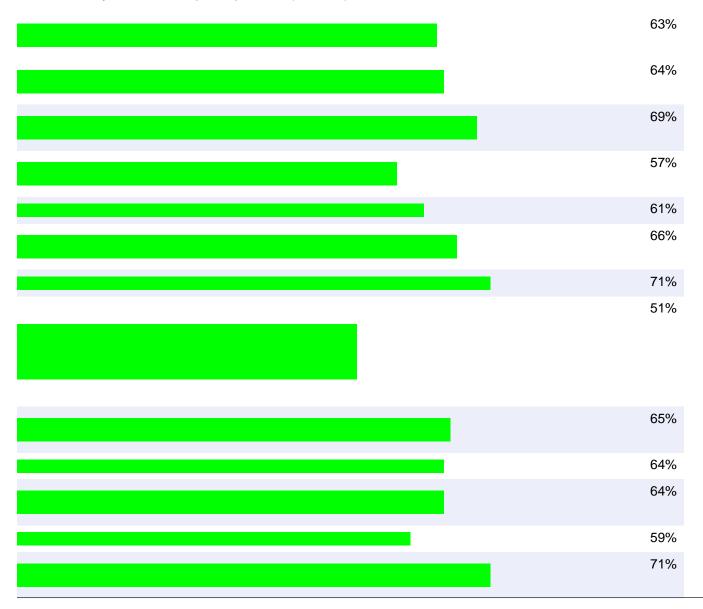
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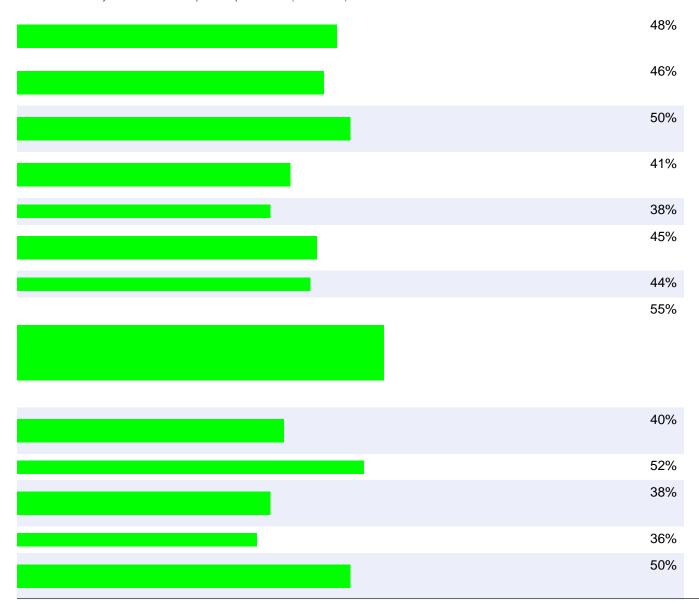
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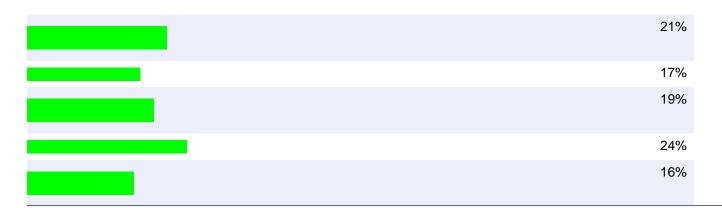
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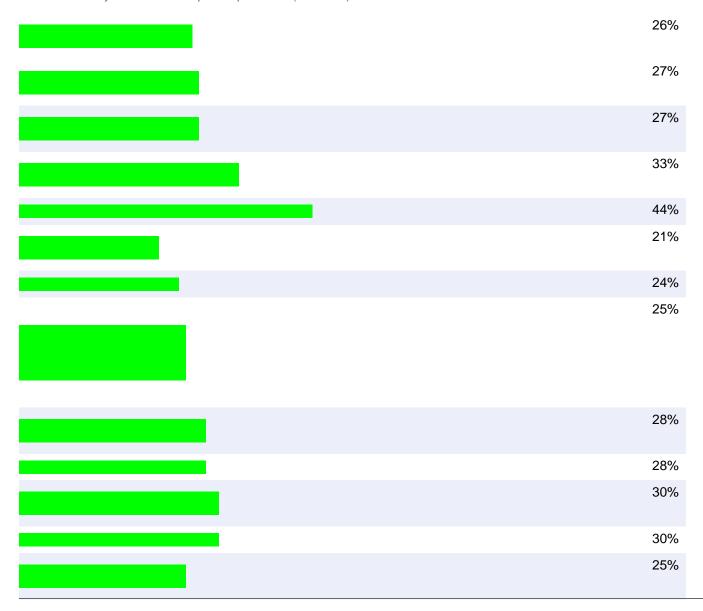
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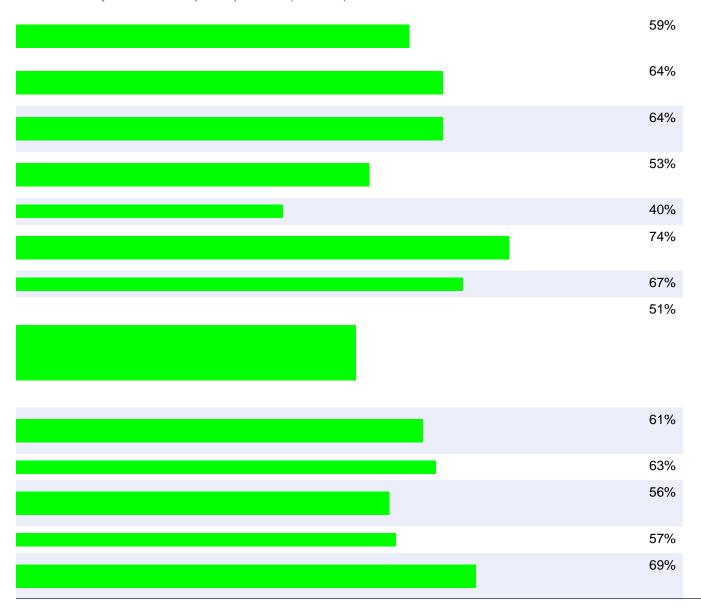
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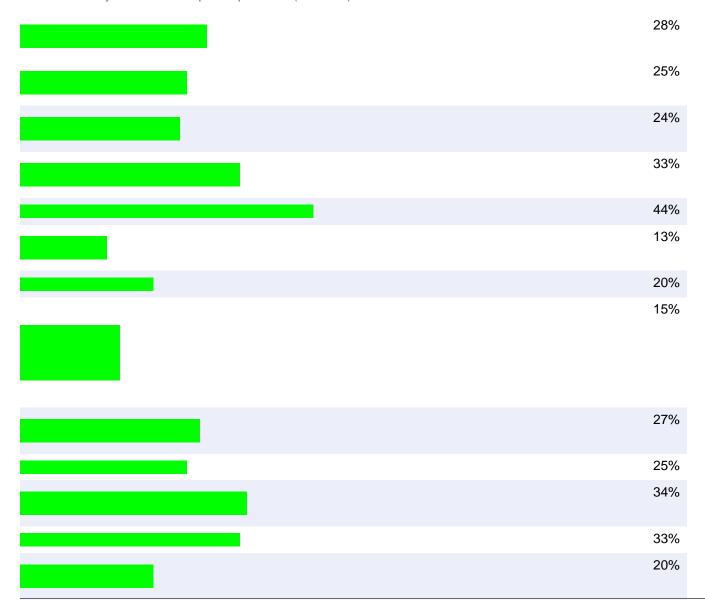
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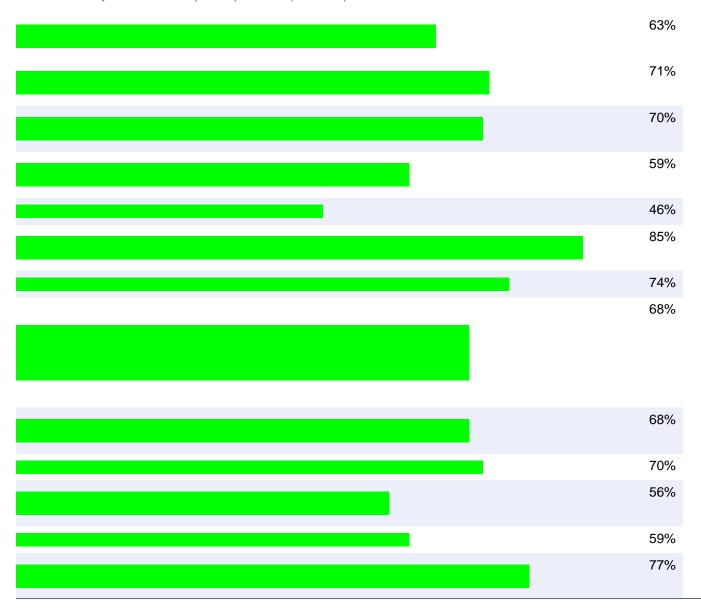
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	HOSPITAL	
050336	LODI MEMORIAL HOSPITAL	975 S FAIRMONT AVENUE
050748	KAISER FOUNDATION HOSPITAL MANTECA	1777 WEST YOSEMITE AVE
050016	ARROYO GRANDE COMMUNITY HOSPITAL	345 S HALCYON RD
050232	FRENCH HOSPITAL MEDICAL CENTER	1911 JOHNSON AVE
050506	SIERRA VISTA REGIONAL MEDICAL CENTER	1010 MURRAY ST
050633	TWIN CITIES COMMUNITY HOSPITAL	1100 LAS TABLAS RD
050007	PENINSULA MEDICAL CENTER	1501 TROUSDALE DRIVE
050070	KAISER FOUNDATION HOSPITAL - SOUTH SAN FRANCISCO	1200 EL CAMINO REAL
050113	SAN MATEO MEDICAL CENTER	222 W 39TH AVE
050197	SEQUOIA HOSPITAL	170 ALAMEDA DE LAS PULGAS
050289	SETON MEDICAL CENTER	1900 SULLIVAN AVENUE
050541	KAISER FOUNDATION HOSPITAL - REDWOOD CITY	1150 VETERANS BOULEVARD
050754	MENLO PARK SURGICAL HOSPITAL	570 WILLOW ROAD
050107	MARIAN MEDICAL CENTER	1400 E CHURCH ST
050110	LOMPOC VALLEY MEDICAL CENTER	1515 E OCEAN AVENUE

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LODI	CA
MANTECA	CA
ARROYO GRANDE	CA
SAN LUIS OBISPO	CA
SAN LUIS OBISPO	CA
TEMPLETON	CA
BURLINGAME	CA
SOUTH SAN FRANCISCO	CA
SAN MATEO	CA
REDWOOD CITY	CA
DALY CITY	CA
REDWOOD CITY	CA
MENLO PARK	CA
SANTA MARIA	CA
LOMPOC	CA

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95240	SAN JOAQUIN	2093343411
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94063	SAN MATEO	6502992000
94025	SAN MATEO	6503248500
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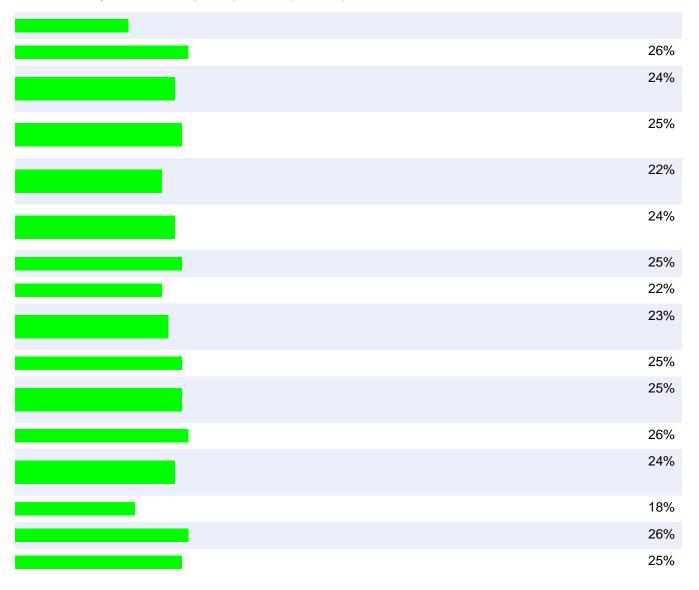
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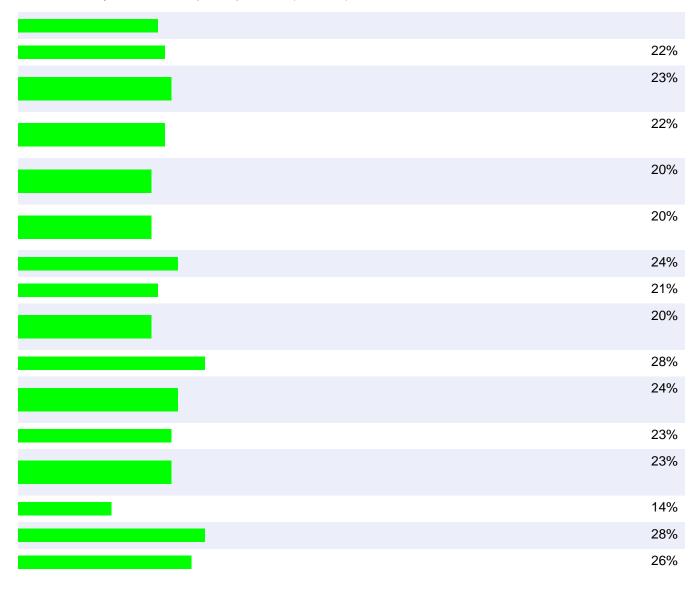
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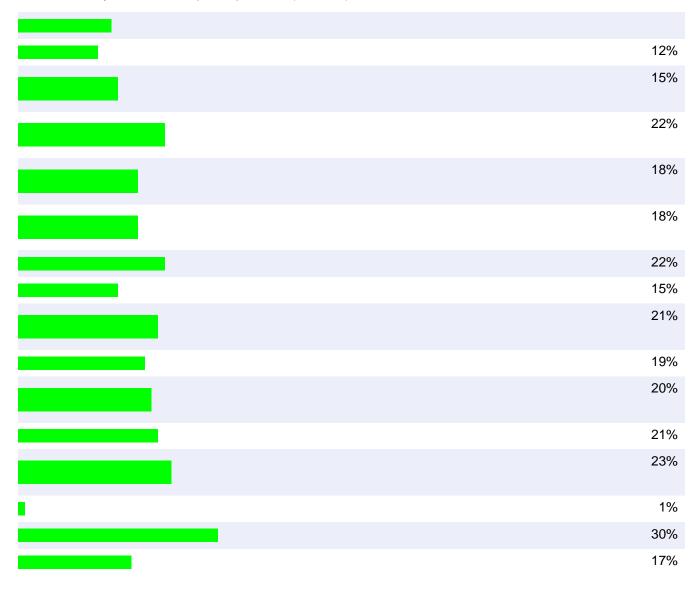
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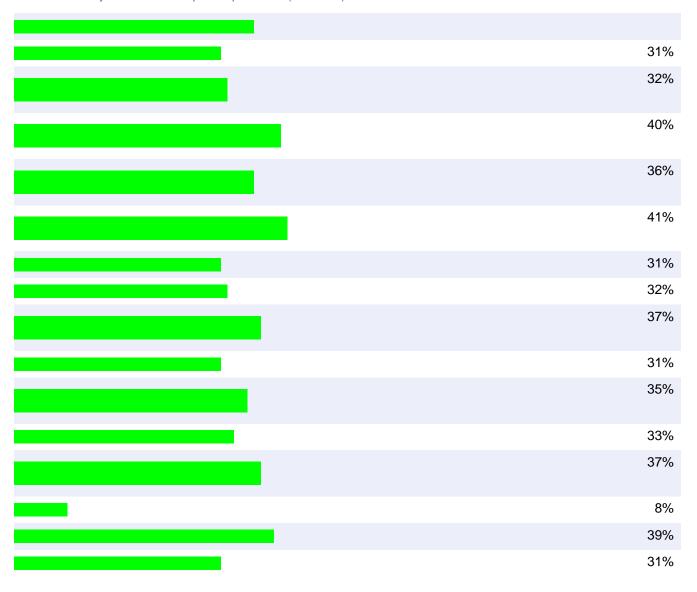
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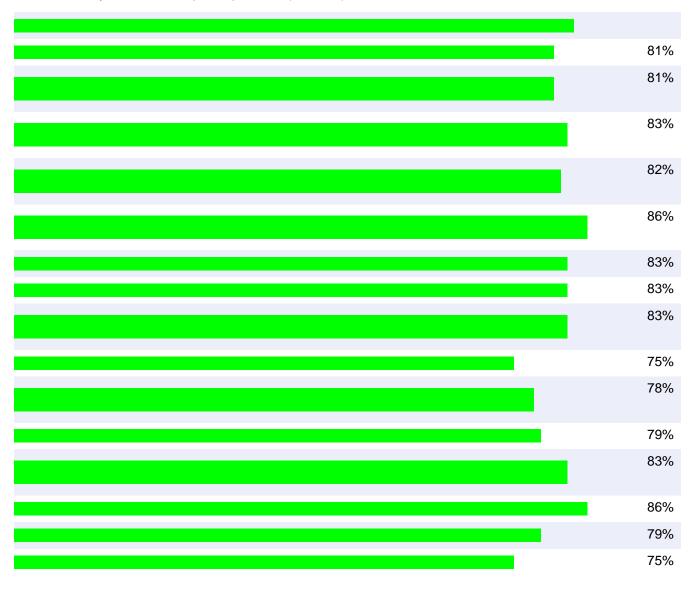
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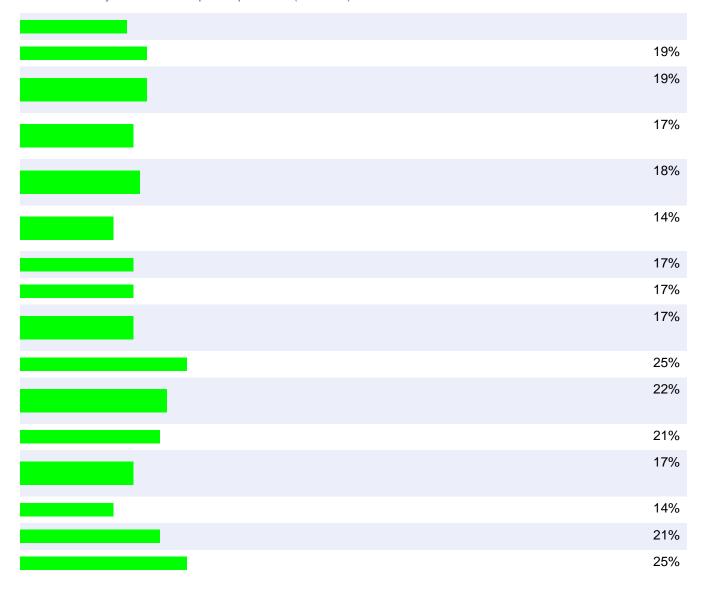
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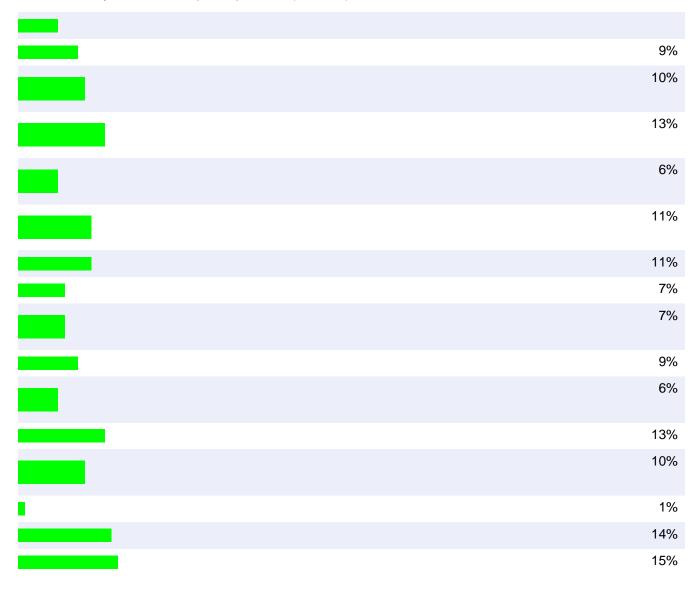
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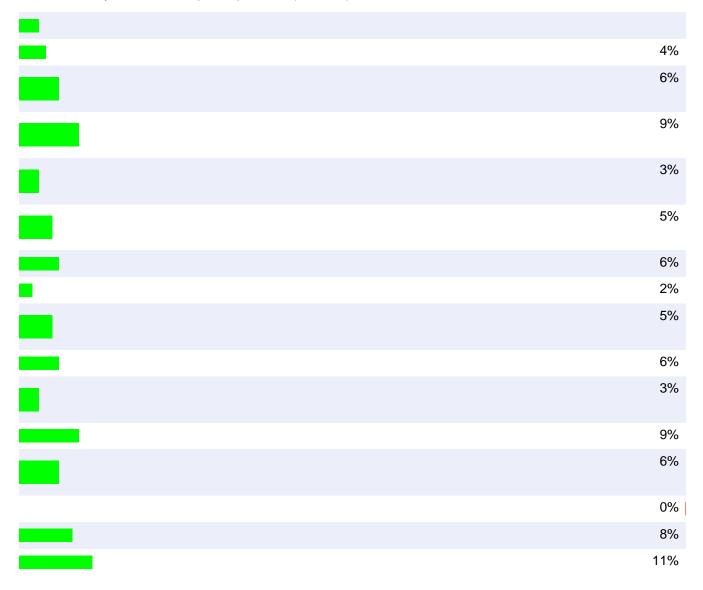
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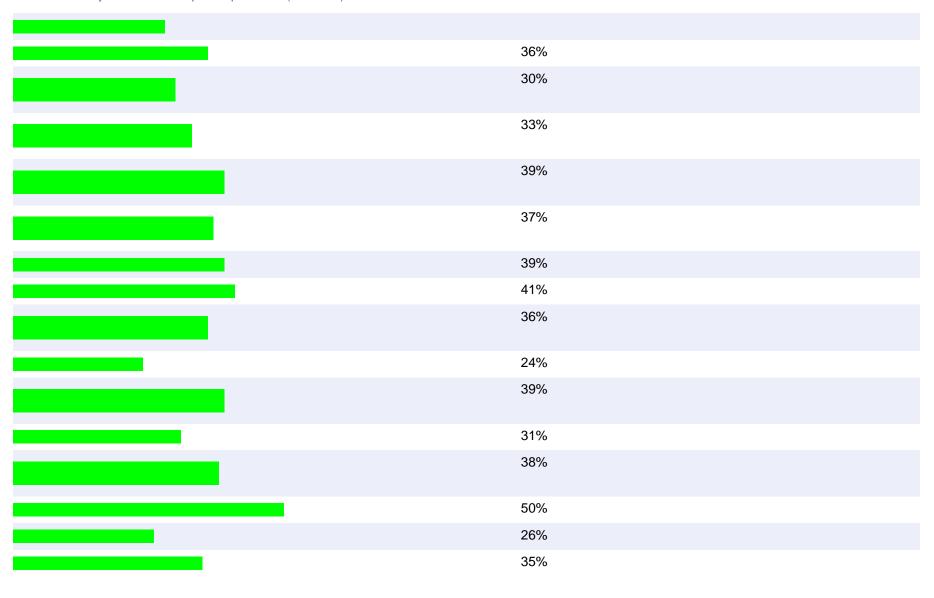
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050357	GOLETA VALLEY COTTAGE HOSPITAL	351 S PATTERSON AVE
050396	SANTA BARBARA COTTAGE HOSPITAL	PUEBLO AT BATH ST
051331	SANTA YNEZ VALLEY COTTAGE HOSPITAL	2050 VIBORG RD
050038	SANTA CLARA VALLEY MEDICAL CENTER	751 SOUTH BASCOM AVENUE
050071	KAISER FOUNDATION HOSPITAL- SANTA CLARA	700 LAWRENCE EXPRESSWAY
050125	REGIONAL MEDICAL CENTER OF SAN JOSE	225 N JACKSON AVENUE
050153	O'CONNOR HOSPITAL	2105 FOREST AVENUE
050308	EL CAMINO HOSPITAL	2500 GRANT ROAD
050380	GOOD SAMARITAN HOSPITAL	2425 SAMARITAN DRIVE
050441	STANFORD HOSPITAL	300 PASTEUR DRIVE
050604	KAISER FOUNDATION HOSPITAL- SAN JOSE	250 HOSPITAL PARKWAY
050688	SAINT LOUISE REGIONAL HOSPITAL	9400 NO NAME UNO
050194	WATSONVILLE COMMUNITY HOSPITAL	75 NIELSON STREET
050242	DOMINICAN HOSPITAL	1555 SOQUEL DRIVE
050714	SUTTER MATERNITY & SURGERY	2900 CHANTICLEER AVENUE

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SANTA BARBARA	CA
SANTA BARBARA	CA
SOLVANG	CA
SAN JOSE	CA
SANTA CLARA	CA
SAN JOSE	CA
SAN JOSE	CA
MOUNTAIN VIEW	CA
SAN JOSE	CA
STANFORD	CA
SAN JOSE	CA
GILROY	CA
WATSONVILLE	CA
SANTA CRUZ	CA
SANTA CRUZ	CA

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93111	SANTA BARBARA	8056816446
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93463	SANTA BARBARA	8056886431
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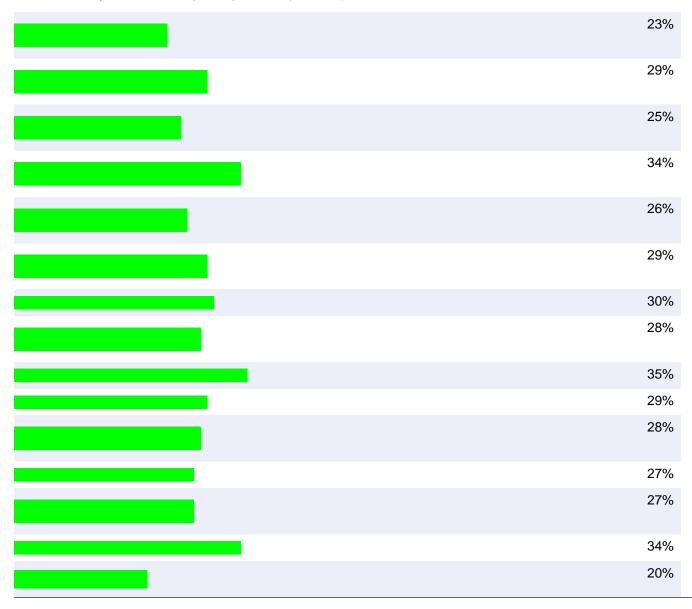
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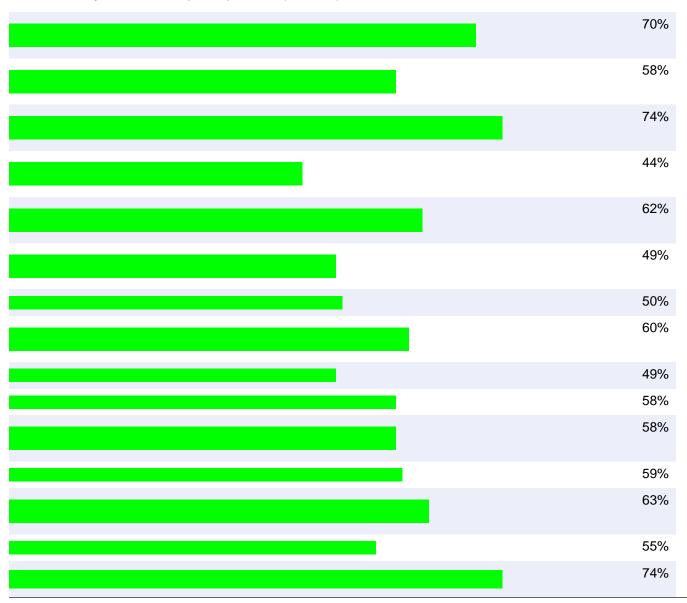
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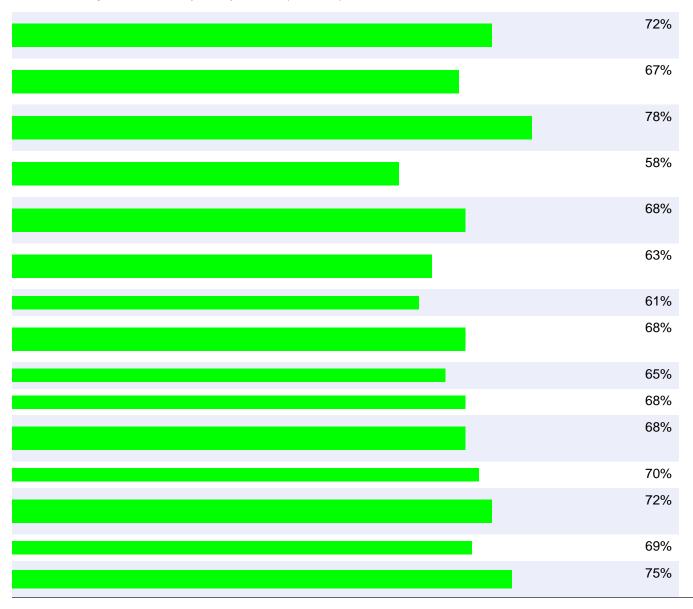
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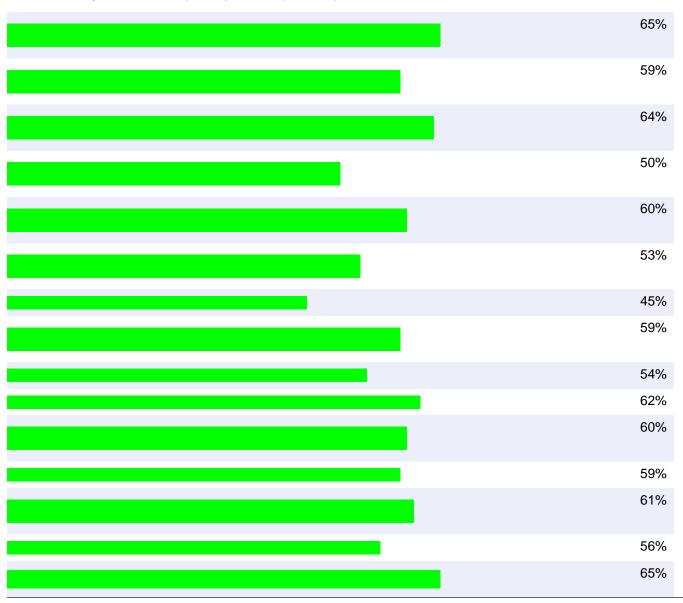
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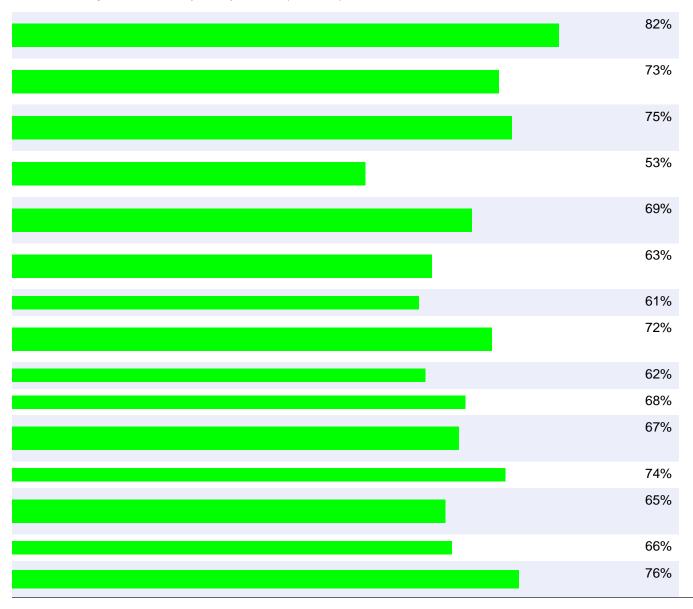
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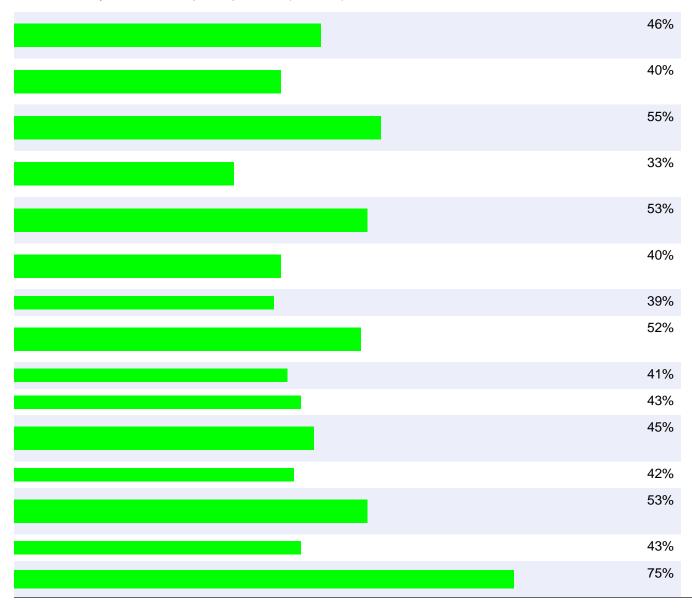
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050280	MERCY MEDICAL CENTER REDDING	2175 ROSALINE AVE, CLAIRMONT HGTS
050697	PATIENTS' HOSPITAL OF REDDING	2900 EUREKA WAY
050764	SHASTA REGIONAL MEDICAL CENTER	1100 BUTTE ST
051305	MAYERS MEMORIAL HOSPITAL	43563 HWY 299 EAST
051316	FAIRCHILD MEDICAL CENTER	444 BRUCE STREET
051319	MERCY MEDICAL CENTER MT SHASTA	914 PINE STREET
050073	KAISER FOUNDATION HOSPITAL AND REHAB CENTER	975 SERENO DR
050101	SUTTER SOLANO MEDICAL CENTER	300 HOSPITAL DR
050367	NORTHBAY MEDICAL CENTER	1200 B GALE WILSON BLVD
050767	KAISER FOUNDATION HOSPITAL - VACAVILLE	1 QUALITY DRIVE
050090	SONOMA VALLEY HOSPITAL	347 ANDRIEUX ST
050136	PETALUMA VALLEY HOSPITAL	400 N MCDOWELL BLVD
050174	SANTA ROSA MEMORIAL HOSPITAL	1165 MONTGOMERY DR
050291	SUTTER MEDICAL CENTER OF SANTA ROSA	3325 CHANATE RD
050385	PALM DRIVE HOSPITAL	501 PETALUMA AVE

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REDDING	CA
REDDING	CA
REDDING	CA
FALL RIVER MILLS	CA
YREKA	CA
MOUNT SHASTA	CA
VALLEJO	CA
VALLEJO	CA
FAIRFIELD	CA
VACAVILLE	CA
SONOMA	CA
PETALUMA	CA
SANTA ROSA	CA
SANTA ROSA	CA
SEBASTOPOL	CA

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95472	SONOMA	7078238511

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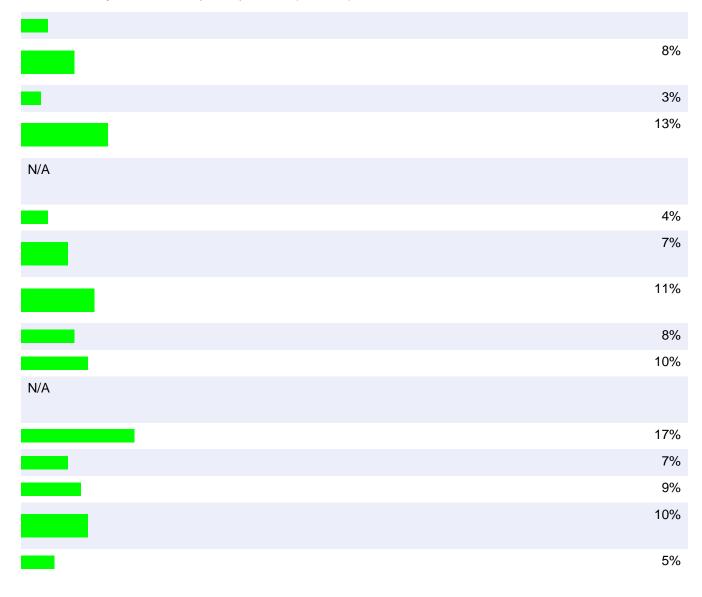
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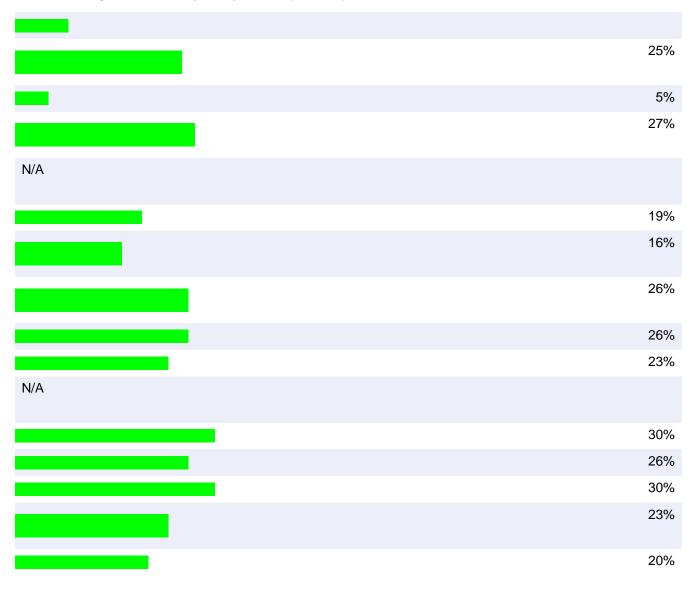
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050547	SONOMA DEVELOPMENTAL CENTER	P O BOX 1493
050690	KAISER FOUNDATION HOSPITAL- SANTA ROSA	401 BICENTENNIAL WAY
051321	HEALDSBURG DISTRICT HOSPITAL	1375 UNIVERSITY AVENUE
050067	OAK VALLEY DISTRICT HOSPITAL	350 S OAK AVE
050179	EMANUEL MEDICAL CENTER INC	825 DELBON AVE
050464	DOCTORS MEDICAL CENTER	1441 FLORIDA AVENUE
050557	MEMORIAL MEDICAL CENTER	1700 COFFEE RD
050726	STANISLAUS SURGICAL HOSPITAL	1421 OAKDALE ROAD
050766	SUTTER SURGICAL HOSPITAL - NORTH VALLEY	455 PLUMAS BLVD
050042	ST ELIZABETH COMMUNITY HOSPITAL	2550 SISTER MARY COLUMBA DRIVE
051315	TRINITY HOSPITAL	60 EASTER AVENUE
050057	KAWEAH DELTA MEDICAL CENTER	400 W MINERAL KING AVE
050261	SIERRA VIEW DISTRICT HOSPITAL	465 W PUTNAM AVE
050359	TULARE REGIONAL MEDICAL CENTER	869 CHERRY AVENUE
050335	SONORA REGIONAL MEDICAL CENTER	1000 GREENLEY ROAD
050046	OJAI VALLEY COMMUNITY HOSPITAL	1306 MARICOPA HWY

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ELDRIDGE	CA
SANTA ROSA	CA
HEALDSBURG	CA
OAKDALE	CA
TURLOCK	CA
MODESTO	CA
MODESTO	CA
MODESTO	CA
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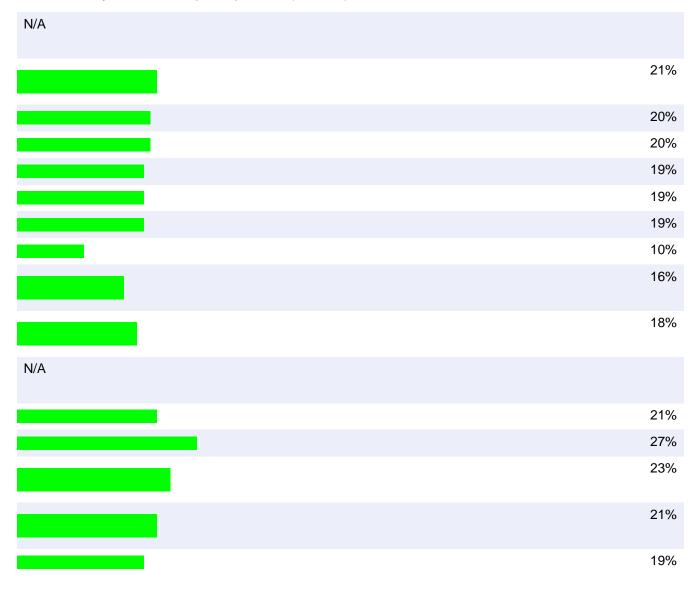
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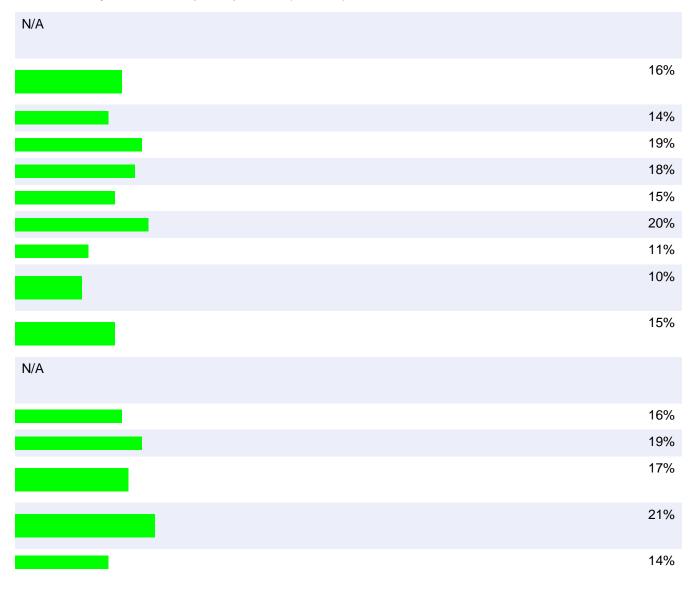
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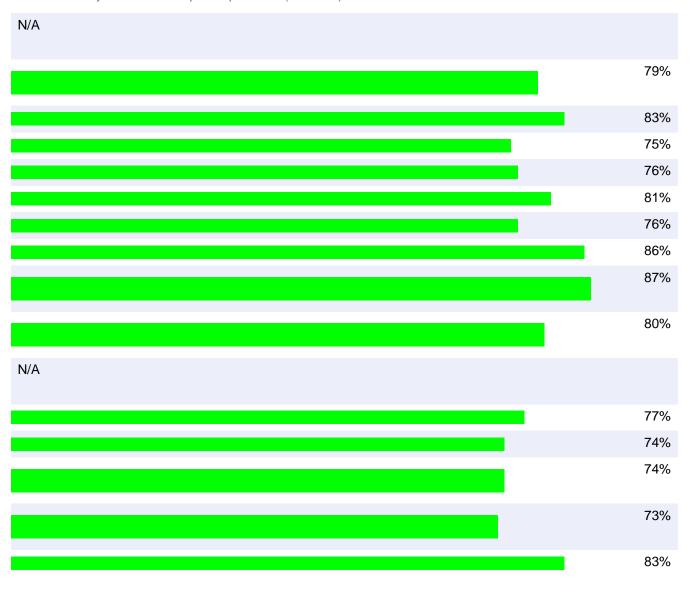
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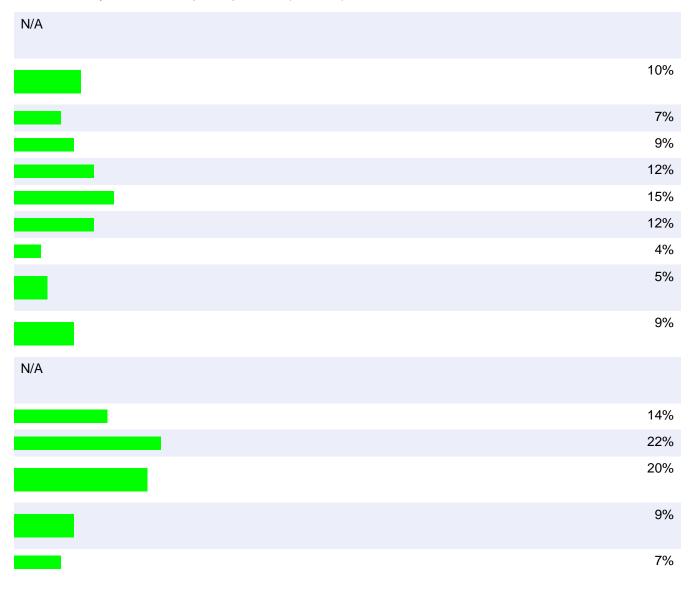
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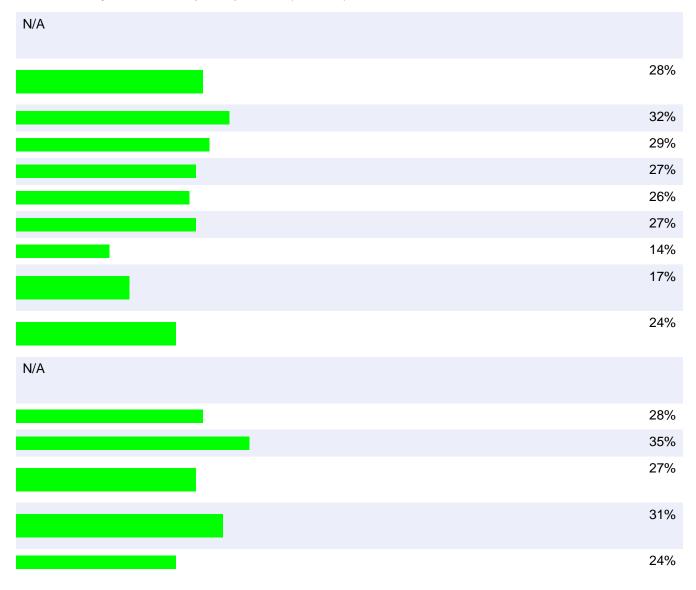
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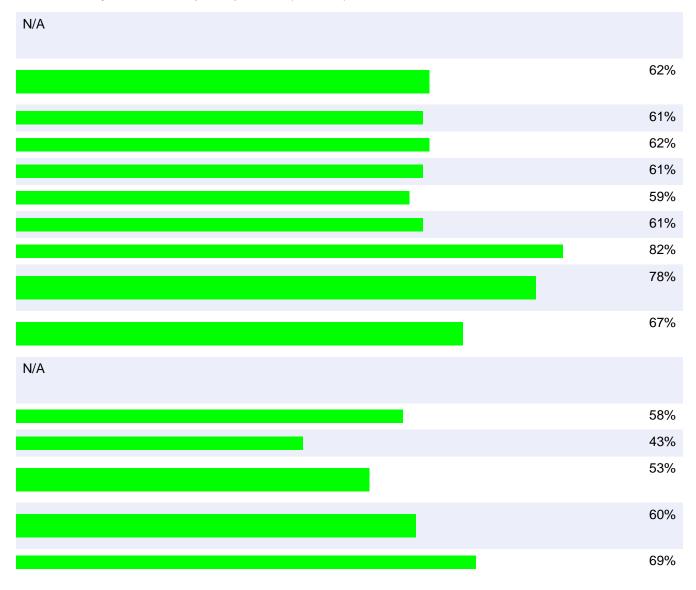
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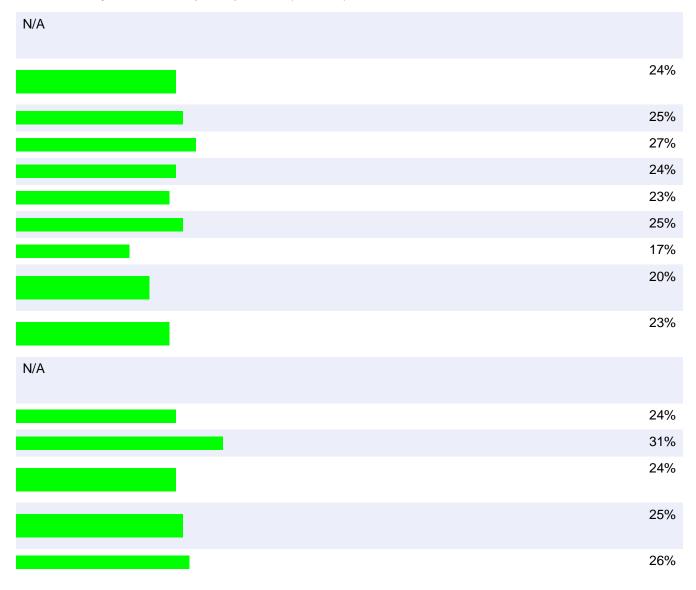
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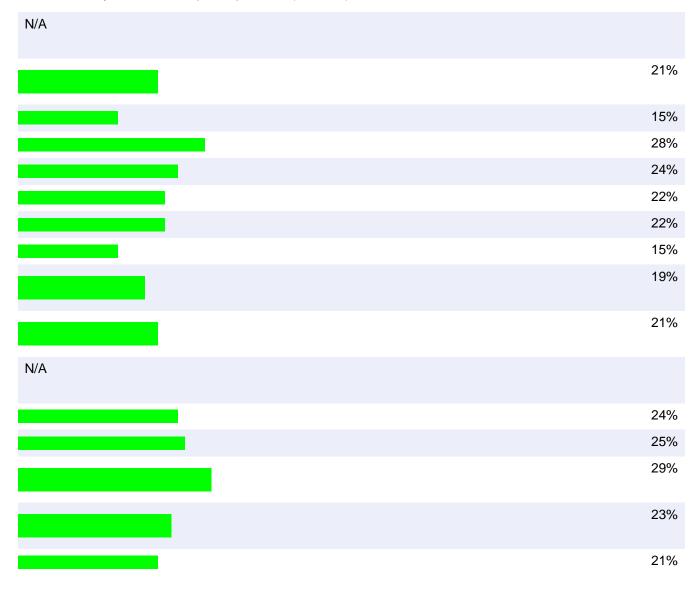
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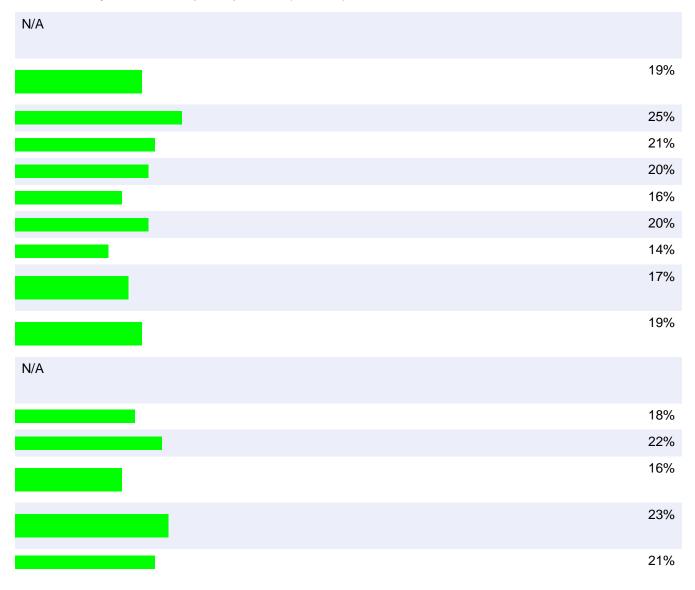
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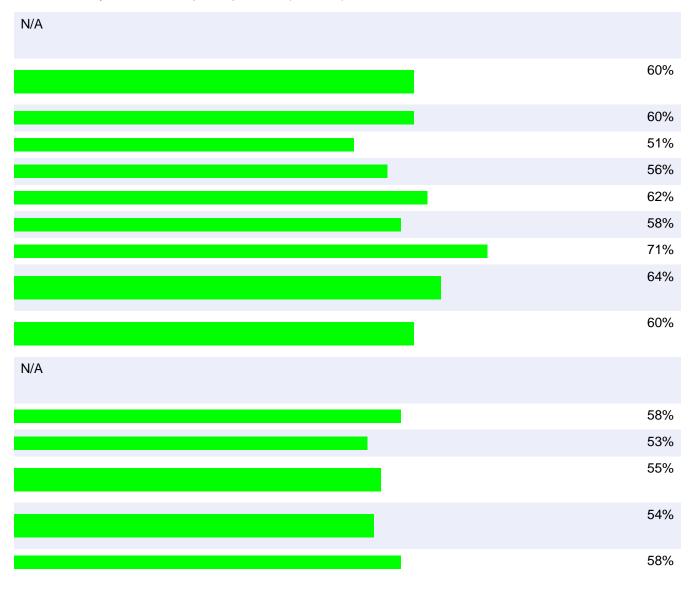
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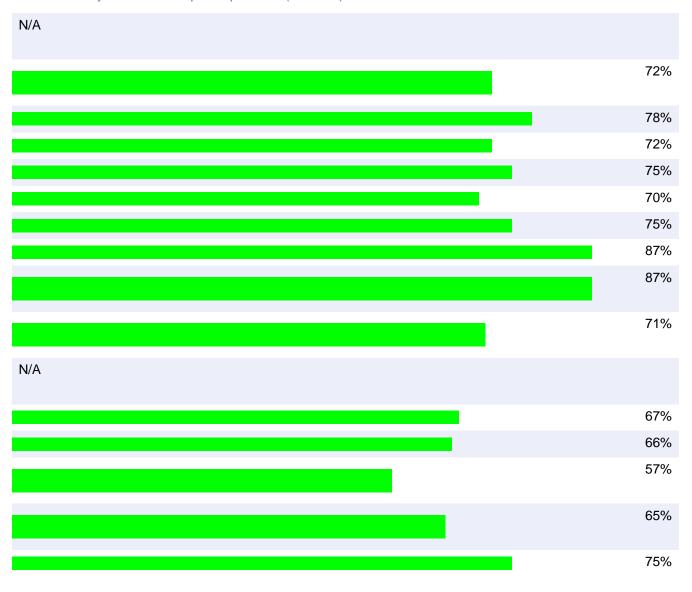
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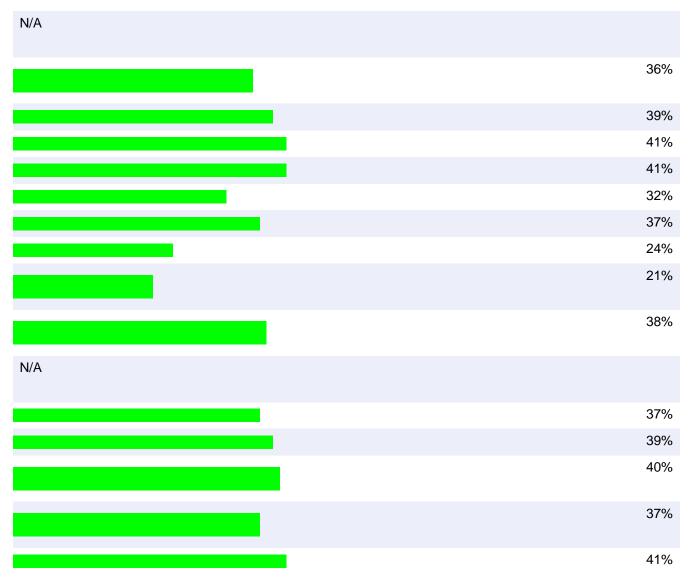
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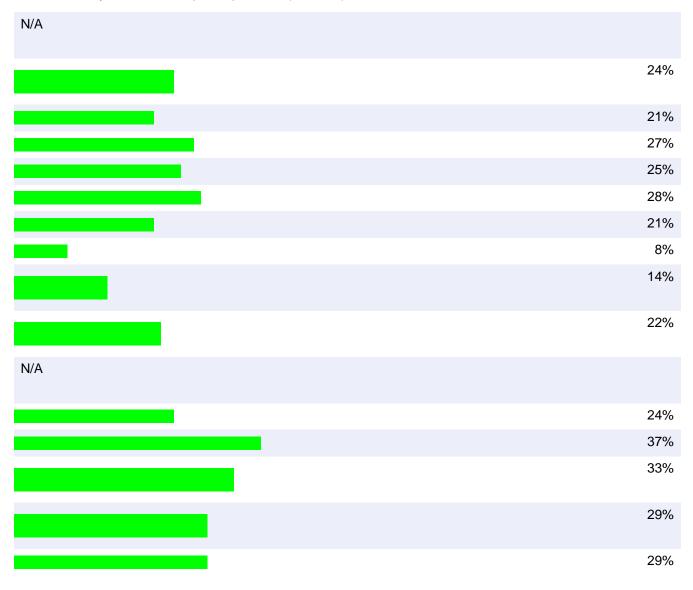
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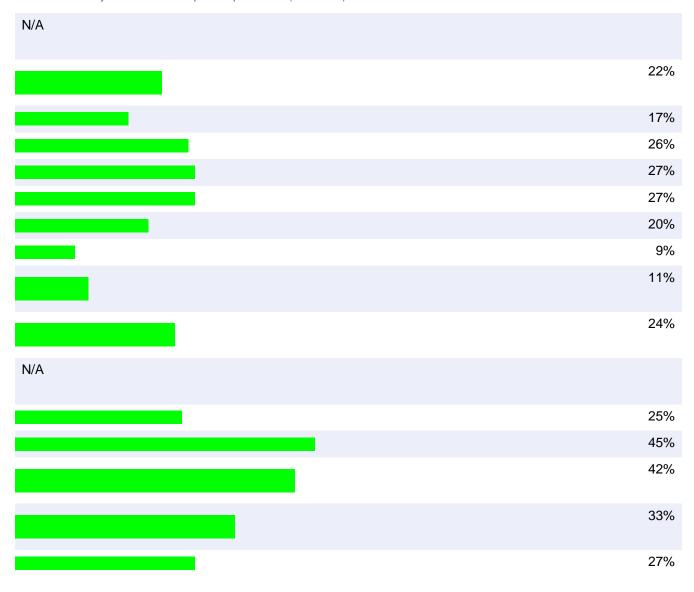
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N/A	No or very few patients were eligible for the
	HCAHPS survey
	38%
	30%
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N/A	Survey results are not available for this reporting
	period
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	36%
	40%

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050082	ST JOHNS REGIONAL MEDICAL CENTER	1600 N ROSE AVE
050159	VENTURA COUNTY MEDICAL CENTER	3291 LOMA VISTA RD
050236	SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES	2975 N SYCAMORE DR
050394	COMMUNITY MEMORIAL HOSPITAL SAN BUENAVENTURA	147 N BRENT ST
050549	LOS ROBLES HOSPITAL & MEDICAL CENTER	215 W JANSS RD
050616	ST JOHNS PLEASANT VALLEY HOSPITAL	2309 ANTONIO AVE
050749	THOUSAND OAKS SURGICAL HOSPITAL	401 ROLLING OAKS DR
050127	WOODLAND MEMORIAL HOSPITAL	1325 COTTONWOOD STREET
050537	SUTTER DAVIS HOSPITAL	2000 SUTTER PLACE
050133	RIDEOUT MEMORIAL HOSPITAL	726 4TH ST

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OXNARD	CA
VENTURA	CA
SIMI VALLEY	CA
VENTURA	CA
THOUSAND OAKS	CA
CAMARILLO	CA
THOUSAND OAKS	CA
WOODLAND	CA
DAVIS	CA
MARYSVILLE	CA

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93030	VENTURA	8059882500
93003	VENTURA	8056526075
93065	VENTURA	8059556000
93003	VENTURA	8056525011
91360	VENTURA	8054972727
93010	VENTURA	8053895800
91361	VENTURA	8057777750
95695	YOLO	5306623961
95616	YOLO	5307566440
95901	YUBA	5307494300

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6%
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5%
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23%
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24%
9%
18%
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27%

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Page 789 of 816 11/15/2011

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Page 791 of 816 11/15/2011

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Page 794 of 816 11/15/2011

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Page 795 of 816 11/15/2011

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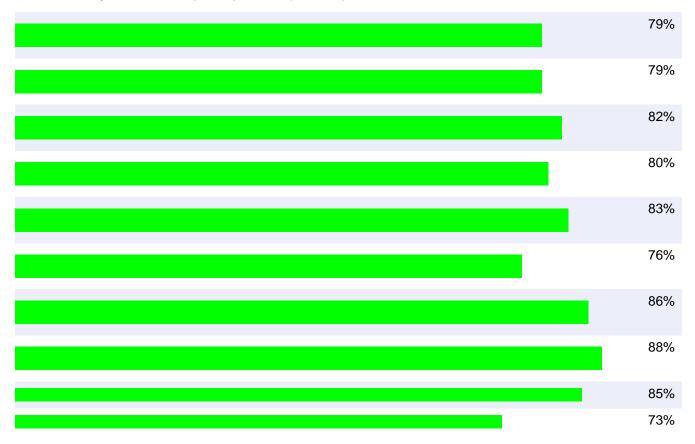
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Page 809 of 816 11/15/2011

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300 or more
Between 100 and 299
300 or more

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